

Automatically process client requests with the Al-Powered Input Management solution from DIGITALL

Are you inundated with an overwhelming volume of customer requests, making it challenging to deliver prompt responses and maintain high satisfaction levels? DIGITALL'S GDPR-compliant Input Management solution—powered by Microsoft Azure OpenAI—enables you to seamlessly process and analyze high volumes of correspondence.

Benefit from the power of the latest Large Language Models to automatically extract key insights relevant for your Business Case, saving you time and resources, all while adhering to rigorous data security standards. Discover new efficiencies with DIGITALL and unlock the full potential of every customer interaction.



Value proposition

Harness Leading-Edge Technology:

Utilize the latest large language models without any training or fine-tuning.

Simple, Natural Configuration:

Define prompts in natural language - no specialized coding skills required.

Data Security & GDPR Compliance:

Your information remains safely in your own Azure tenant, meeting all regulatory standards.

Minimal Setup:

All you need is an Azure subscription to get started.

• Flexible Use Cases:

The possibilities are endless - split or summarize documents, process handwritten data, or automatically update back-end systems.

Scalable & Adaptable:

Focus on one use case at a time or tackle multiple use cases to enhance efficiency.

The typical Input Management Process Flow

Al identifies the Business Case by reading the entire content of the documents. Employees can access and preview the original documents, correct extracted data, and submit the new result.

Employees can use KPIs to monitor and improve the efficiency and effectiveness.



Al processes the input documents parsing all information to create a clean, Al-understandable version of the full content of the document.

Al extracts the relevant information from the document, necessary for the completion of the creation of the JSON file The extraction results are converted to JSON and made available to consumers through APIs.

Pricing (Basic)

28 days till your first Input Management Accelerator:

- Includes all fundamental components for input management
- · Joint development of one use case
- Admin console for configuring the AI (classification & extraction)
- · Professional setup of the Azure environment
- MVP remains entirely in your [Microsoft Azure] ownership

49.500€ + Azure consumption

Simple ROI calculation for a Business Case:

- Manually, it takes 10–15 minutes to process one email - with AI-optimized input management, it only takes 5 seconds.
- Processing 10,000 emails per month with an automation rate of 75% saves over 140 persondays (PDs).

Your contact at DIGITALL

Florian Dimmig

Director Sales

Mobile +49 174 1880 679



Tailor our AI-optimized Input Management towards your needs:

	Basic	Custom
Classify Emails	\	/
Extract structured information	/	\
Enable Human in the Loop	/	\
Configure Prompts	\	/
Automatic Feedback Email		/
Publish your results		/
Split documents		\
Summarize content		/
Implement confidence level		\

