

CAPABILITY STATEMENT

Converged Communications for Healthcare

COMPANY OVERVIEW

ECF Data specializes in providing innovative communication solutions that enhance operational efficiency and improve patient care within the healthcare sector. Our focus is on modernizing communications through integrated platforms that support both remote and in-person interactions.

CORE COMPETENCIES

1

UNIFIED COMMUNICATIONS AS A SERVICE (UCAAS):

Our solutions leverage Microsoft Teams Phone, enabling seamless communication across various devices and locations.

2

FLEXIBLE COMMUNICATION SOLUTIONS:

We offer mobile-first experiences that allow healthcare professionals to connect with patients and colleagues from any location.

3

BETTER ACCESSIBILITY

ECF Data helps healthcare organizations reduce operational costs while enhancing service delivery.

KEY FEATURES



Integrated Communication Tools

Combining voice, video, and messaging into one application enhances collaboration among healthcare teams.



Security and Compliance

Our solutions ensure end-to-end encryption and compliance with industry regulations, safeguarding sensitive patient information.



Better Accessibility

Features such as live captions in multiple languages and call transcription improve accessibility for all users.

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CORE COMPETENCIES



INCREASED PRODUCTIVITY

Our solutions leverage Microsoft Teams Phone, enabling seamless communication across various devices and locations.



COST SAVINGS

Organizations can achieve over \$11.1 million in savings over three years by switching to our Teams Phone solutions.



IMPROVED PATIENT ENGAGEMENT

Flexible communication options foster better connections with patients, enhancing their overall experience.

IMPLEMENTATION STRATEGY

1

ASSESS

Evaluate current communication practices within the organization to identify areas for improvement.

2

ART OF THE POSSIBLE WORKSHOP

Showcase modern calling capabilities tailored to healthcare needs, demonstrating potential use cases.

3

DEPLOYMENT PLANNING

Develop a roadmap for implementing Teams Phone solutions based on the organization's specific requirements.