Product Matrix: eG Enterprise
Converged Application & Infrastructure Monitoring
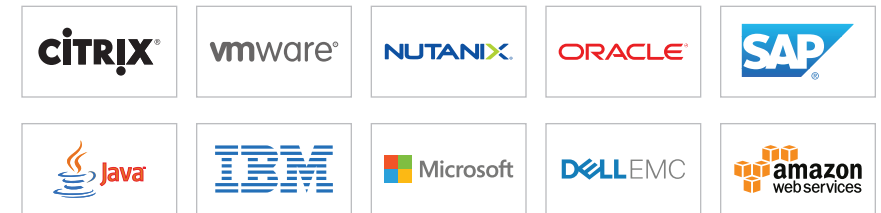
The eG Enterprise solution for converged application and IT infrastructure monitoring helps enterprises and service providers radically simplify and accelerate service delivery to boost user experience and ROI across virtual, cloud and physical IT environments.

ARCHITECTURE: HOW IT WORKS

Applications and Infrastructure Components

Agentless or Agent-based Monitoring

HTTP/S

eG Manager Web Console

Monitoring Dashboards   Alerts   Administration

eG Reporter Web Console

✓ Out-of-the-box and custom reports
✓ Historical data analysis
✓ Usage and activity trends
✓ Infrastructure optimization
✓ Compliance

100% Web-based Architecture
Deployment Options: On-Premises and SaaS

PLATFORMS SUPPORTED OUT OF THE BOX

CITRIX   vmware   NUTANIX   ORACLE   SAP

Java   IBM   Microsoft   DELL EMC   amazon web services

180+ applications (enterprise, web, cloud, VDI, etc.), 10+ virtual platforms, 10+ operating systems, 20+ storage devices, and any SNMP-enabled network device. Just add additional monitors to support any component type.

BUILT-IN MONITORING CAPABILITIES

End-user experience monitoring with real user and synthetic monitoring

Application code-level visibility with business transaction tracing

Automatic dependency mapping and alert correlation for root cause diagnosis

Self-learning auto-baselines for intelligent and effective alerting

Purpose-built monitoring for every layer and every tier of the infrastructure

Built-in analytics and in-depth performance diagnostics

Capacity planning and infrastructure right-sizing

VALUE ADDED EXTENSIONS

Universal Management Pack to extend Microsoft SCOM for non-Microsoft applications

Integration with ticketing systems, (ServiceNow, JIRA, PagerDuty), collaboration tools (Slack, HipChat), orchestration tools (HP, BMC)

Configuration change tracking for security and situational awareness

Easily extend functionality to monitor custom applications and devices

Failover redundancy support for high availability

Manager of managers (MoM) support for enterprise-level scalability and consolidated monitoring

REACH ACROSS EVERY TIER   DEPTH THROUGH THE STACK   SPEED TO RESOLUTION