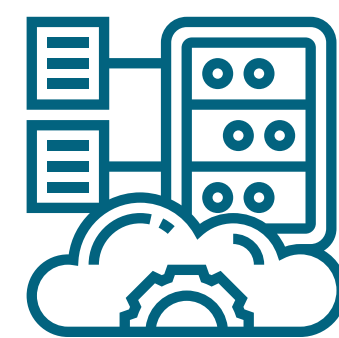


ENABLED TEAMS PHONE

With eGroup Enabled Services, you get a trusted partner that combines deep Microsoft expertise with decades of client success

Our US-based Managed Services team is comprised of internal experts who can provide the peace of mind to make sure your Teams Phone solutions are functioning at their best.

Through eGroup Enabled services, we'll provide support for direct routing, user provisioning, troubleshooting call quality issues, E911, Teams hardware patching, and top-tier technical troubleshooting of complex Teams issues.



ACCESS TO EXPERTS



COMPREHENSIVE SUPPORT

"I can't say enough about our partnership with eGroup Enabling Technologies – rapid response with successful outcomes – thank you!"



We'll provide support for direct routing, user provisioning, troubleshooting call quality issues, E911, Teams hardware patching, and top-tier technical troubleshooting of complex Teams issues.

Benefits of Enabled Teams Phone



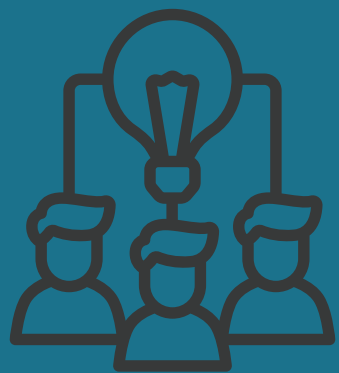
OFFICE 365

Office 365 Digest for Teams Phone –
Stay up to date on Microsoft changes



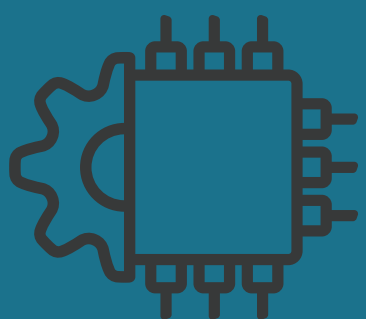
POLICY & TENANT CHANGES

Client Proposed Policy and Tenant Changes Review –
Change Management



PRODUCTIVITY & ADOPTION

Productivity & Adoption Review –
Post-project adoption and productivity score reviews



SUPPORT TEAMS HARDWARE

Teams Device Upgrades –
Patching Teams hardware



OFFICE 365 HEALTH CHECK

Office 365 Health Check – Semi-annual review of
Microsoft Teams Phone policies and configuration