

EV Support & Service

Efficient and fast support for your Dynamics 365 solution

Our efficient and fast response for your Dynamics 365 Business Central solution allows you to move on quickly.



Support adapted to your needs

With a support agreement, you can always contact us when you have a question about the functionality in Microsoft Dynamics 365 Business Central or about the EV software that the support agreement covers. In order to provide an efficient and fast support, we allow selected super-users access to three different support channels – phone, support mail and our customer portal Service Desk.

Therefore, depending on the problem, you can select the support platform appropriate to your needs.

Advantages of EV Support and Service

- You will get your issue resolved quickly
- You will receive competent support from professionals that know the ins and outs of your solution
- You will avoid wasting time
- You will have the opportunity to receive remote support

When the system acts up

- We will be ready to assist with advice and guidance on questions concerning:
 - How you use Dynamics 365 Business Central software and EV standard software
 - How you will maintain Dynamics 365 software Business Central and EV standard software, in addition to its general use
 - Simple program diagnosis

In order to provide you with the best possible advice, it is important that you – when contacting us in writing – comprehensively describe and document the problem. Then you

can be sure that the support team has the required information to solve it, and you will be able to resolve the issue quicker. We support the various forms of access to customer databases in order to provide optimal support.

Special agreements are always an option

EV Support also provides a number of other services, including:

- Training and courses at your premises, at ours or online
- Smaller development tasks
- Scripts that correct data
- Installation of Dynamic 365 Business Central clients and servers
- Sending OIOUBL documents via Nemhandel
- Sending documents by E-mail, directly from Dynamics 365 Business Central

Contact us at +45 7020 2086 to find out more about our support agreements or supplementary services in the support area.

Our objective

We streamline business processes that create competitive advantages for our business partners.

We provide business consulting services and develop IT solutions that are based on a deep understanding of specific industries.

Our solutions are based on Microsoft technology.

Get efficient and fast support: evsupport.dk



This is how quickly our support operates

