



CLOUD SERVICES
PROVIDER

Your Cloud Partner



ThisIsUs.



Who

Are-we?

ELCA offers you an all-round support for all IT services. We master the entire Cloud adoption process, from consulting to operations, architecture, integration and migration.

Our strength lies in the unique combination of services, resources, innovation and experience.

Our partnership models include business consulting, software maintenance, systems integration, digitisation and IT development.

We also facilitate the successful integration of your ERP, CRM, ECM, Teams, SharePoint or Big Data solutions and any specific software development your company requires together with - or in addition to - its Cloud migration.

We are ELCA. We make it work.

 **ELCA**

We make it work.

keyfigures.

1986

EXPERIENCE

>50 years of experience
in IT services

+1k

WORKFORCE

More than 1'400 employees, mainly IT
professionals with university degrees

5

OFFICES

in Switzerland: Geneva, Lausanne
(HQ), Bern, Basel, Zurich

+5k

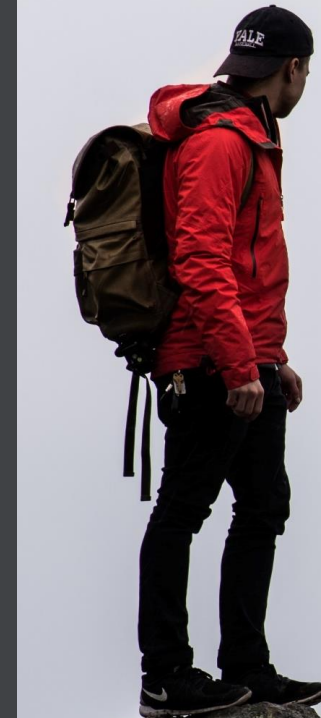
EXPERTISE

Servers et containers
currently managed

QS

QUALITY STANDARDS

ISO 9001, ISO 14001, ISO 27001
PCI-DSS, ISAE3402 (Type I)



«Whatever the size
and complexity of
your business, we
have the
competencies and
resources to design,
migrate and operate
your Cloud
solutions.»

Your challenges.



Availability and skills of your teams for the maintenance of your infrastructures and the development of the IT strategy



The security of your digital assets and infrastructures as well as business continuity



Adopt innovative services to reduce your go to market or gain a competitive advantage



The maintenance of your on-premise infrastructure, the investments and regular costs that they represent as well as the costs and risks associated with the update



TO THE CLOUD

An accompaniment to the cloud made easy



IT OUTSOURCING

A local outsourcing solution for your IT services



CYBER SECURITY

Keep control and visibility of your data and ensure zero-trust strategy



SOFTWARE FACTORY

Our expertise in DevOps and SaaS to relieve your development teams and accelerate your digital transformation

Our solutions.

Our service stack.



Governance, Risk & compliance (GRC)

- Control Management
- Risk Management
- Performance Management
- Audits support
- Policies & Procedures
- Compliance



Support

- Support 24/7
- Located in Switzerland
- Requests handling
- Incident handling
- Services monitoring
- French/English/German
- Phone/Mail/Online



Application Management

- Application health monitoring
- Full lifecycle management & modernization
- Real user experience monitoring

DevOps & Software Factory



Managed Services

- Managed OS
- Managed Data-Base
- Managed Middleware
- Public Cloud Management

Agnostic Cloud Integrator



On Prem

ELCA
Cloud

AWS

Azure

GCP



Security

- Firewall Management
- Load-Balancer Management
- IDS/IPS
- DDoS
- Identity Management
- DevSecOps
- TrustID Swiss MFA
- SOC as a Service

To the Cloud.

«Cloud services increase the agility and flexibility of your IT infrastructure, enable access to innovative technologies and drive cost reductions.»

Whether you started your journey to the Cloud long time ago or you are just about to begin it, ELCA can support you along the way.

This process begins with a well-defined Cloud strategy, which must be aligned with your overall IT needs. ELCA helps you with the selection of the right Cloud model - Public, Private, Hybrid or Multi-Cloud - and the proper provider(s) based on your unique objectives, challenges and constraints.

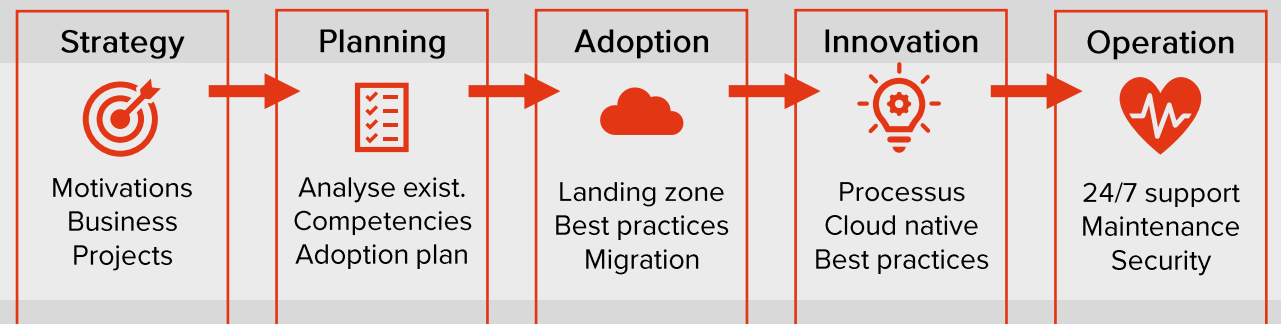
We value our independence and provide our own Swiss sovereign solution - the ELCA Cloud - to meet your very specific requirements. But we also partner with the largest Public Cloud providers - such as Microsoft Azure, Amazon Web Services (AWS) and Google Cloud - to help you select the solution that best suits your needs.

Our solid experience enables you to avoid loss of time or data during this delicate phase.

Your services can be moved as they are (“lift and shift”) or adapted to fully benefit from the Cloud (“re-platform”).

The ELCA operational center located in Lausanne operated the services for our customers on a 365/24/7 basis in order to guarantee security, performance and cost control.

All services - from IaaS to SaaS - are closely monitored to give you the best user experience and to ensure the immediate resolution of any anomaly detected.



Microsoft Azure

ELCA is the only Swiss service provider to cover the entire Microsoft stack to build your Digital Workplace using Office 365, Teams, Exchange, Skype, SharePoint, Mobile App, Dynamics 365 and Power BI.



Gold Cloud Platform
Gold Cloud Productivity
Gold Enterprise Resource Planning
Gold Customer Relationship Management
Gold Cloud Customer Relationship Management



ELCA Services on Microsoft Azure



- Architect/Design of complex solutions
- Migration Service
- IaaS/PaaS/SaaS Operations & Management
- 24/7 support by high-skilled engineers



- Configuration of your O365 environment
- Support of all O365 applications
- Security and conformity of your data



Microsoft
Dynamics 365

- Consulting and best practices advisory
- Solution implementation
- Application management
- Change management, support and training



- Consulting on collaboration
- User-driven interaction design, visual design
- Implementation of social and collaboration features
- Integration with backend services (ERP, CRM, etc.)



A True local partner

From day one, you will be able to appreciate the level of ethics and service of a **true local partner** working on corporate values based on responsibility, responsiveness, compliance and transparency.

Our various certifications demonstrate the importance we attach to security and excellence.

Our skills at your service

From consulting through operations, our experts will assist you all along your migration to the Cloud while guaranteeing your data **security**.

Our skills also include the integration of your ERP, CRM, ECM, Teams, SharePoint, Big Data or any custom development your company may require.