

# Learn365

## IT checklist

Learn365 is the only Learning Management System built into Microsoft 365, with full industry-leading security protection – but we know that doesn't mean you don't have questions.

### Application Architecture

- ✔ Learn365 is a Software as a Service (SaaS) solution built on the Microsoft intelligent and trusted Azure Cloud, and exclusively delivered within the M365 solution [↗](#)
- ✔ Available in seven regional Azure data centers and in the US Government Azure Cloud, the selected data center has automatic failover to a data center in the same region [↗](#)
- ✔ Data backup, retention, and sanitation is managed automatically by Microsoft Azure [↗](#)
- ✔ Mobile application available on tablet and mobile devices

### Data Security, Handling, and Storage

- ✔ Learn365 uses end-to-end encryption through Azure SQL
- ✔ Learn365 Authentication runs through customers' Azure Active Directory instance, including support for multi-factor authentication [↗](#)
- ✔ Each customer's data is stored in a dedicated Azure SQL database and backups are encrypted with Transparent Data Encryption
- ✔ Content packages (SCORM and AICC), course certificates, and migrated historical completion records are stored in Azure Shared Blob Storage with customer-specific access [↗](#)
- ✔ Content such as Word documents, PowerPoints, PDFs, stream videos, assignments, etc., used in the Learn365 Learning Module Builder, is stored in the customer's own Microsoft 365 SharePoint Online tenant [↗](#)

### Governance and Risk

- ✔ ELEARNINGFORCE is ISO/IEC 27001:2013 certified for the Information Security Management System (ISMS) used for development of Learn365 [↗](#)
- ✔ Learn365 is a Microsoft 365 Certified App reaching the highest level of security and compliance required by Microsoft [↗](#)
- ✔ The app is verified by security experts Veracode, reaching the highest level of the Verified program: Veracode Verified Continuous [↗](#)
- ✔ Veracode Dynamic Analysis (DAST) is used for automated penetration testing for Quality Assurance [↗](#)
- ✔ Learn365 has implemented necessary processes to keep client and partner data safe, secure, and in accordance with the European Union General Data Protection Regulation (GDPR) [↗](#)

### Analytics

- ✔ Reports, attributes, and custom data elements can be tracked using Power BI and Excel toolsets
- ✔ Real-time reporting alerts are possible through Power Automate [↗](#)
- ✔ Learn365 offers customers access to the data stored in their dedicated SQL Database using the Learn365 OData API Service [↗](#)

### Validation Methodology and Documentation

- ✔ Core system is validated during install and configuration
- ✔ Product updates are available to all clients through SaaS service [↗](#)

### Integrations, Connectors, and Languages

- ✔ Learn365 works natively with Microsoft 365 productivity tools and services: Teams, SharePoint, Power BI, Azure AD, PowerPoint, Word, and Stream [↗](#)
- ✔ Connectors used in integrations are webhooks, web connectors, Power Automate, Power Apps, and Logic Apps [↗](#)
- ✔ The Learn365 API allows integration with existing HRIS, ERP, CRM, and other solutions
- ✔ Learn365 supports learning content in all languages supported by SharePoint. For other languages, customers can provide their own custom translation [↗](#)
- ✔ Content is translated into 23 languages for the platform and 25 languages for the mobile application [↗](#)
- ✔ Learn365 utilizes AAD security groups and O365 groups for audience targeting and forced enrollment to automate administrative tasks. [↗](#)

### Software Development

- ✔ Learn365 is developed using a Scrum agile cyclical delivery methodology meaning that automatic product releases are rolled out every six weeks introducing new features, improvements, and bug fixes [↗](#)

**Still have questions?**  
**Don't hesitate to contact us.**