DELIVERAL Hyperlocal Omnichannel Mobile Commerce solution for Local Businesses

September 2021

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Why Local Businesses' Digital Transformation represents a great opportunity



- Ecommerce is Booming (50 Bln USD in 2020 in GCC) (*)
- Local Businesses represent about 90% of businesses (**) and they are all going online
- Local Businesses need help to solve their current struggles with digital transformation which are (1) significant initial investment required (2) complexity to integrate different services and technologies (3) lack of workforce capable to handle complex technologies ^(***)

(*) World Bank, 2020
(**) Kearney (October 2020 GCC SME study)
(***) https://www.digitalnewsasia.com/

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PROBLEM -

Traditional E-stores solutions aren't helping local business owners in their digital transformations and consumers are flocking to Marketplaces which are simple to use but not sustainable in the long term because of high commissions





SOLUTION -

DeliverAI provides local businesses with an online mobile catalog that directly connects to all existing sales channels and integrates all back-end services in a single package (payment, logistic, order tracking, mail, SMS, etc.)



DELIVERAI - VALUE PROPOSITION





VALUE FOR MERCHANT

- Convert your existing website and social media into a powerful e-commerce
- ✓ Fast Go To Market (ready in 1 day)
- ✓ Zero commissions
- Affordable: no need for expensive set-up cost or buy a new tablet
- Increase sales with loyalty and online promotion

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VALUE FOR DISTRIBUTORS



- ✓ Big market (every partner can sell this solution)
- High Commission the distributors and partners
- Can be bundled with other MS products (e.g. Business
- Intelligence, ERP, CRM, PoS)

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- Plug & Play, Easy configuration (no technical background required)
- ✓ Recurring revenues and high commissions
- ✓ Enter in a new growing market (Ecommerce)
- Increase customer's loyalty (the system manages key customers' data)
- Upsell with new value-added services (e.g. Digital marketing) and products (e.g. Business Intelligence, ERP, CRM, PoS)

MERCHANT OFFER -

The offer includes a standard plan for 1 location and ADD-ONS for multiple locations





STANDARD PLAN

ENTERPRISE PLAN



	E-Commerce 1 LOCATION	E-Commerce More than 1 LOCATION
MONTHLY	60 USD/ Month	35 USD/ Location/ Month
YEARLY	40 USD/ Month	25 USD/ Location/ Month
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Example:

1 Merchant with 1 location pays 60 USD/ Month

1 Merchant with 3 locations pays 35 USD x 3 = 105 USD/ Month

PARTNER OFFER -

We offer a 40% revenue share on the product price for each of the 4 plans

SaaS SaaS Standalone Standalone (Rev Share) (Rev Share) Deployment Deployment MONTHLY YEARLY COMMITMENT YEARLY 500 Bulk **3 YEARS commitment** unlimited license **COMMITMENT** License Service Components Sales & Sales, Onboarding, YOU YOU YOU YOU Marketing **Customer Service** 2 2 **Payment Gateway** 2 Software 2 > $\mathbf{\Sigma}$ Products (Upgrade/Maintenance) Cloud Infrastructure YOU YOU Microsoft Microsoft Microsoft Microsoft (Upgrade/Maintenance) 40% Rev Share 40% Rev Share 40% Rev Share 40% Rev Share 36 USD/ Month for 1 Location 24 USD/ Month for 1 location PARTNER PRICING 6,000 USD/ Month for 500 9,000 USD/ Month for (Standard Plan) (Standard Plan) unlimited locations Locations + 21 USD/ Month/ Location + 15 USD/ Month/ Location (12 USD/ Month/ Location) (Enterprise Plan) (Enterprise Plan) 10% Rev Share 10% Rev Share 10% Rev Share 10% Rev Share DISTRIBUTOR PRICING (12 K USD/ Year) + Azure (18 K USD/ Year) + Azure **Cloud Commission Cloud Commission**

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OUR SUPPORT AND RESOURCES



Together with you to develop your business





Deliver A

THANK YOU

CONTACT DETAILS

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INESHOP

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OUR FOUNDER – ENG. RAFFAELE TIBERIO – CHIEF DIGITAL OFFICER



pwc Academy



AI & Digital Commerce Faculty

Microsoft for Startups Partner



Digital Solutions Partner



Al Partner



Head of Digital Transformation (2013-18)

accenture Digital Manager (2005-13)

2 YEARS OF GROWING SUCCESS



Backed by the most successful companies



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Customers can trigger the digital menu through different online channels (*): any website, Facebook and Instagram pages, QR codes





The digital menu appears on the screen of any laptop and mobile: customers and guests can select their choices



STEP 2 – VISUALIZE THE MENU

- The digital menu appears on his laptop or mobile
- The digital menu offers the full menu
- Guests and customers can select what he prefer





Completing the check out is simple and immediate, much more than on Amazon



STEP 3 – CHOOSE PRODUCT AND LOCATION (ONLY FOR DELIVERY)

- Guests and customers customize their product
- They select their location (only for delivery)





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USER EXPERIENCE - STEP 4 The store is confirming the order via SMS or email: any customer can track the delivery or

the map



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STEP 4 – ORDER CONFIRMATION

- Order is confirmed, for checkout ٠
- Customer control his info, and add payment details ٠



The store get notified on its own dashboard about the new order and can confirm when its ready for delivery



STEP 5 – ORDER PREPARATION

- The restaurant receives the order, accept and confirm timing
- The order can be assigned for internal delivery with drivers or with external partners (Quiqup)
- The order can be managed in the call center with the desktop dashboard or at the restaurant through the App (in the tablet)



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	ORDERS		
NEW ORDERS IN PROGRESS	READY FOR PICKUP	IN DELIVERY	COMPLETED
Matteo Zanoni			AED 48.00
Store: JBR Mina Seyahi - Al Soufouh Rd		CASH	ON DELIVERY
Emirates, Princess Tower - Ap 06 Aug, 02:06 pm	artment 1010	0	elivery 🔄
Komal			AED 24.00
Anantara The Palm Resort - Dubai Room 1010	East Crescent, Palm		ON DELIVERY
27 Jul, 04:50 pm		D	elivery 🔄
Komal			AED 20.00
Anantara The Palm Resort Dubai	- East Crescent, Palm	CASH	ON DELIVERY
Room 1010		_	
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Orders	Products		Settings





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The customer can track in real time the order status



Your order has been accepted. Track it here: https:// 1:38 PM 1:38 PM 1 4G order.deliverai.io/wofl/order-C Ç tracking/ order.deliverai.io order.deliverai.io AA AA APZsDWyeQT6r4QDZtuWD9w < Track Your Order **Order Details** SMS Order ID Est. Delivery in 34 minutes Order Number #3836 #3836 Placed at Aug 6, 2021, 2:06 PM **STEP 6 – ORDER TRACKING &** New Your order has been sent Delivery to Mina Seyahi - Al Sufouh Rd - Dubai - United Arab **Emirates Princess Tower - Apartment 1010** DELIVERY In process Paid with Your order is in process Cash on delivery In Route Your Order Your order is out for delivery Customers and guests receive an SMS and can ٠ 1 X OLD SCHOOL (B) AED 38.00 track in real time their orders **1 X VANILLA STRAWBERRY MILKSHAKE** 1 X The Norseman Organic Wholegrain Buckwheat great for savoury JBR Next To Sofitel Hotel - The Walk AED 38.00 Subtotal - Jumeirah Beach Residence -**Delivery Fee** AED 10.00 Dubai Dubai AE +971593572334 Total AED 48.00 Call Us ** All prices are inclusive of taxes G C m m

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