






## LEARN MORE


-  [change pilot.cloud](https://change pilot.cloud)
-  [hello@change pilot.cloud](mailto:hello@change pilot.cloud)


## MICROSOFT 365 CHANGE CHALLENGE

Organisations require a process to manage and track the M365 Message Center and Roadmap, as well as communicate and manage changes for both technical and user adoption teams. ChangePilot enables this process, increasing understanding, visibility and reducing time, effort and risk.

## OUR SOLUTION

**Collect & Filter**  
 We collect all new and updated M365 Message Center and Roadmap items into Azure SQL as soon as they are released by Microsoft.

**Understand with AI and HI**  
 Using Azure Open AI and Human Intelligence, subject matter experts review and summarise each change into 5-bullet points and assign both an Admin and User Impact rating.

**Informing the Microsoft 365 Change Process**  
 A Change Report and an invite to the Change Call are sent monthly. With 'Tenant Connection' configured, only receive items relevant to your M365 environment.

**Visibility - Change Analytics**  
 Interactive summary dashboards provide an overview of the M365 Message Center and Roadmap items.

## BENEFITS

**Governance & Compliance**  
Maintains and reports on the M365 change cycle helping companies to adhere to industry governance and compliance processes as defined within ITIL and ISO.

**Efficiency**  
By knowing which changes are going to have the highest impact, ChangePilot provides the insights required to make sure your time and effort are spent in the right places.

**Risk Management**  
ChangePilot minimises the risk of missing impactful changes, enabling you to proactively manage your organisation's M365 environment.

**Actionable Insights**  
The dual AI and HI review of each M365 Message Center and Roadmap item ensures organisations are fully and relevantly informed about the extent, impact and pace of cloud change.

**493**

Number of Microsoft Message Center messages in Q1 2024





**117**

Number of changes, such as date changes or information updates, to existing Message Center items in Q1 2024

**30**

Average number of Microsoft 365 Roadmap items per month

## KEY FEATURES

-  Monthly Change Call
-  Monthly Change Report
-  Summary Dashboards
-  Subject Matter Experts



## LEARN MORE

 [change pilot.cloud](https://change pilot.cloud)

 [hello@change pilot.cloud](mailto:hello@change pilot.cloud)

	<b>ChangePilot Bulletin</b>	<b>ChangePilot</b>	<b>ChangePilot Pro</b>
Top 5 M365 Message Center & Roadmap items	●	●	●
All M365 Message Center & Roadmap Items		●	●
Monthly Change Call		●	●
Summary Reporting		●	●
Tenant-Specific		Optional	●
Integrated Microsoft 365 Change Management Process using Microsoft Teams and SharePoint			●
Enabling a Target Operating Model to achieve Level 500 of the Microsoft Maturity Model*			●
Management Analytics			●

\*Level 500 of the Microsoft Maturity Model when applied to M365 Service Change Management