

FREE YOUR STAFF TO CONCENTRATE ON WHAT MATTERS

with eGroup Enabling Technologies Managed Services

Security updates, patches, and hot fixes are all part of life in the digital age— and they could be holding you back!

Allow eGroup to free up your IT staff so they can concentrate on what matters. Empower your team to shift focus from acting as reactive support to a proactive mindset—becoming change leaders for the organization.

Our team of experts is comprised of senior engineers and consultants that are certified and experienced across a diverse range of platforms and services.

SUPPORT FOR YOUR:



CLOUD INFRASTRUCTURE



ON-PREMISES INFRASTRUCTURE



DISASTER RECOVERY



VIRTUAL DESKTOPS

"I can't say enough about our partnership with eGroup Enabling Technologies— rapid response with successful outcomes— thank you!"



MONITORING & MANAGEMENT

A Forrester survey on an organization's confidence to meet user expectations showed those with a proactive stance are 20% more confident in their ability to meet demand



SECURITY

Less than 1% of known threats are what are called "Zero Day" – that means 99% of threats can be mitigated with proper patching and malware protection



ACCESS TO EXPERTS

With over three decades of experience in delivering speed and certainty, our team of IT professionals possess immeasurable expertise to manage your entire IT infrastructure



CONTINUOUS IMPROVEMENT

To ensure that everyone stays aligned with the organization goals, we hold Quarterly Reviews to strategize and discuss how we can continue to improve your environment

Benefits of Managed Services



END-USER PRODUCTIVITY
Ensuring technology is enabling productivity for end users



REDUCED EXPENSES
Incur savings related to infrastructure, licensing, training, consulting



IT TEAM PRODUCTIVITY
Free up your staff to focus on prioritized initiatives instead of the burdens of IT issues and malfunctions



MINIMAL INVESTMENT
Low cost investment compared to adding headcount to accommodate the breadth of experience necessary



PREDICTABLE COSTS
Predictable costs for services allows flexibility for re-investment into your IT strategy



EXPERT LEVEL SUPPORT
Access to experts who are able to solve IT issues quickly and efficiently, enables your nonprofit to stay up and running with minimal downtime



SCALABILITY
Flexibility to expand or contract mirroring the level of support your organization requires



PRODUCTIVITY
Create a well-supported and reliable IT environment that fosters an ecosystem of productivity for overall nonprofit business practices