eGroup | ENABLING TECHNOLOGIES

together we make IT happen

REIMAGINE THE FRONTLINE WORKER EXPERIENCE

with eGroup Enabling Technologies and a Frontline Worker Pilot

In today's world, the frontline workers provide the first human connection with an organization—they're the public face of a company and its brand or mission. Even small businesses may have the majority of their workforce on the frontline. These employees represent nearly 2 billion people worldwide and are the backbone of communities and economies around the world. 88% of organizations employ people in frontline roles and when frontline workers say something is not working, we can't afford to ignore them. industry-specific solutions tailored to the unique needs of frontline workers can help foster a more innovative, productive, and engaged workforce.

DISCOVER HOW FRONTLINE WORKERS PAIRED WITH THE RIGHT TOOLS CAN ACCELERATE DIGITAL TRANSFORMATION, AND BUILD AND STRENGTHEN THE ORGANIZATION'S CULTURE

Frontline Worker Pilot

The new Pilot program will enable you to transform frontline experiences with solutions that improve engagement, efficiency, and security.

The Frontline Worker Pilot will provide you with an accelerated hands-on experience to modernize your frontline employee experience with purpose-built, cloud-based modern work solutions in your environment.

PLAN

- Identify success factors capturing customer's vision, expectations and goals

- Prioritize 2 to 3 scenarios to pilot

- Identify up to 500 frontline workers to participate in the pilot (minimum requirement is to activate at least 100 to 250 users)

ENABLE

- Complete base configuration of relevant Microsoft 365 components

- Setup and onboard frontline workers in your tenant

- Deploy identified top frontline scenarios

- Regular status meetings to discuss pilot progress and challenges

GROW

- Identify blockers, key learnings and feedback from users who participated in the pilot

- Deliver an executive summary of results to key business decision makers

- Develop actionable purchase and adoption plans that effectively meet customer requirements and needs

9x Microsoft Partner of the Year Award Winner

CALL
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