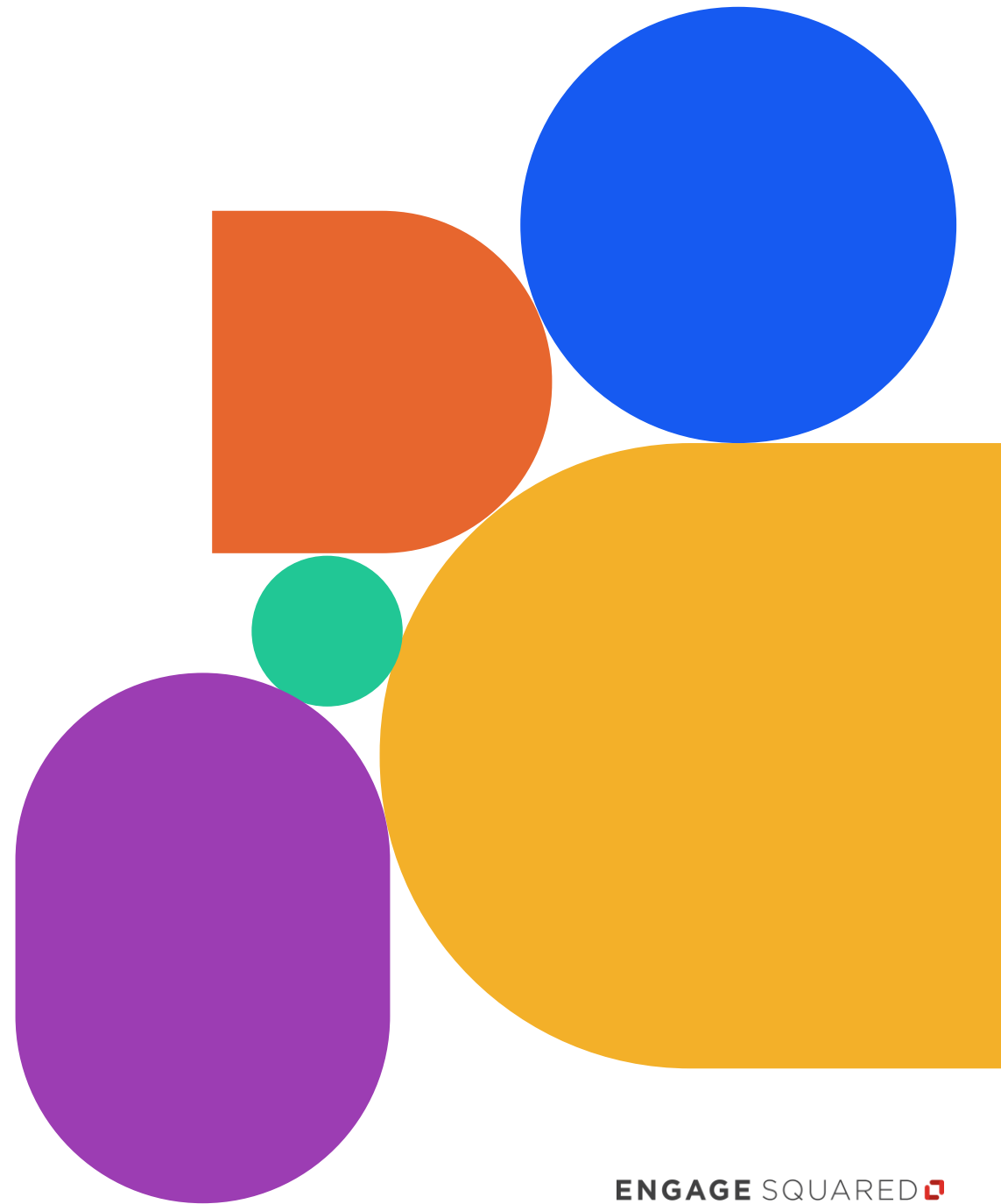


Change Management services

# Evergreen-as-a-Service

Supporting your staff to get the most out of M365 all year round



About us

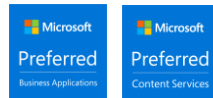
# We are Engage Squared.

Specialists in <people> friendly technology.

Our mission is to make work better. We are one of a small number of technology consultancies in APAC that provide end-to-end support for our clients, helping to tackle issues ranging from employee experience, business process automation, compliance and records management, technology adoption and more.

From design, to technical build, our team of experts use their broad range of skills across project delivery, cloud strategy, user experience design, governance, agile development, change management, and security to help our clients get the most of technology.

We specialise in a range of technologies, and partner with leading providers such as Microsoft, ServiceNow, AvePoint, Glint, SWOOP Analytics and many others. We take partnerships seriously and were proud to be named the **2022 global winner of the Employee Experience Microsoft Partner of the Year award.**



Yammer Adoption Specialist



Microsoft Teams Collaboration Specialist

# What is Evergreen-as-a-service

**A managed service designed to help organisations prepare for and deliver continuous adoption of Microsoft 365 at scale.**

We work closely with your team to prepare for upcoming changes to Microsoft 365, support your people with training and learning materials as well as providing expert insights and industry best practices.

With Evergreen-as-a-service we create an ongoing framework to ensure your people are being supported in the right areas across M365 so you can focus on the other important bits.

Our goal is to understand your business, build rapport and become a trusted extension of your internal function so we can offer tailored, relevant and helpful advice.

**Support, expert advice and learning assets to guide your people through the M365 journey.**



# What are the benefits?

## Visibility of what is coming next with M365



- Proactive update management across Microsoft 365
- Monthly Evergreen report
- Update prioritisation and recommendations

**Proactively plan for new features and new ways of working**

## Expert training and learning collateral



- Monthly training webinars on a specialist topic
- User guides, one pagers, videos and reference material
- Access IP archives

**Don't reinvent the wheel, leverage our expertise**

## Industry insights and consulting



- Planning meetings and quarterly usage analytic reporting
- Leverage the knowledge of hundreds of consultants
- Communications support

**Exploit opportunities earlier with industry best practice**

# Common challenges we see

Most businesses today have a strategic focus increasing the use of cloud and SaaS solutions which are evergreen. While many saw a huge spike in adoption of Microsoft 365 over that last few years, we're seeing IT teams across industries face similar challenges, specifically:



**Low capacity to support continued matured use of Microsoft 365 and new updates**



**Demand for support more sophisticated use cases continues to grow**



**There is no existing model to manage planned changes to Microsoft 365**



**Our technology is changing quicker than ever. In 2022 there were:  
1461 Microsoft updates**



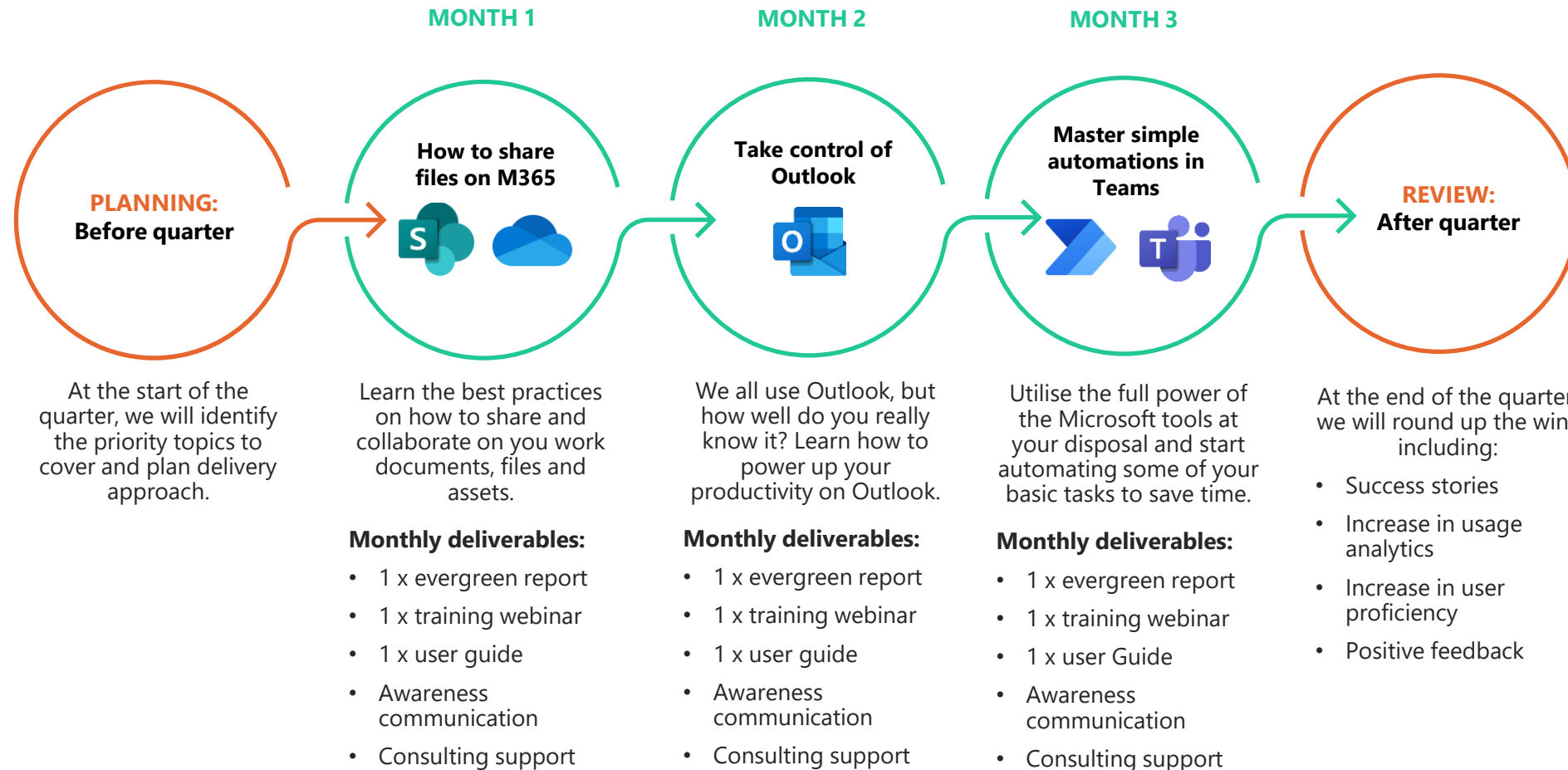
**Difficult for internal teams to upskill quickly enough across new technologies**

# Elements of Evergreen-as-a-service

  
**Evergreen action plan**  
Evergreen planning takes place on a quarterly basis and defines topics and activities for the next three months



# Example Evergreen quarterly cycle



# High level costs



## Basic Evergreen

Our basic Evergreen tier is aimed at supporting your internal teams with learning materials as well as our standard monthly reporting on new updates to the Microsoft 365 stack, reporting on updates.

### What's included monthly:

- ✓ Evergreen report
- ✓ Prioritised updates
- ✓ Communications support
- ✓ 1 x supporting learning collateral per month

**Yearly investment:** \$78,000



## Intermediate Evergreen

Intermediate Evergreen will support your internal teams through collateral creation and reporting with the addition of a monthly training webinar. This is aimed at organisation that require regular training and learning support.

### What's included monthly:

- ✓ Evergreen report
- ✓ Prioritised updates
- ✓ Up to 5 awareness articles
- ✓ 1 x supporting learning collateral per month
- ✓ 1 x monthly training masterclass webinar

**Yearly investment:** \$122,000



## Comprehensive Evergreen

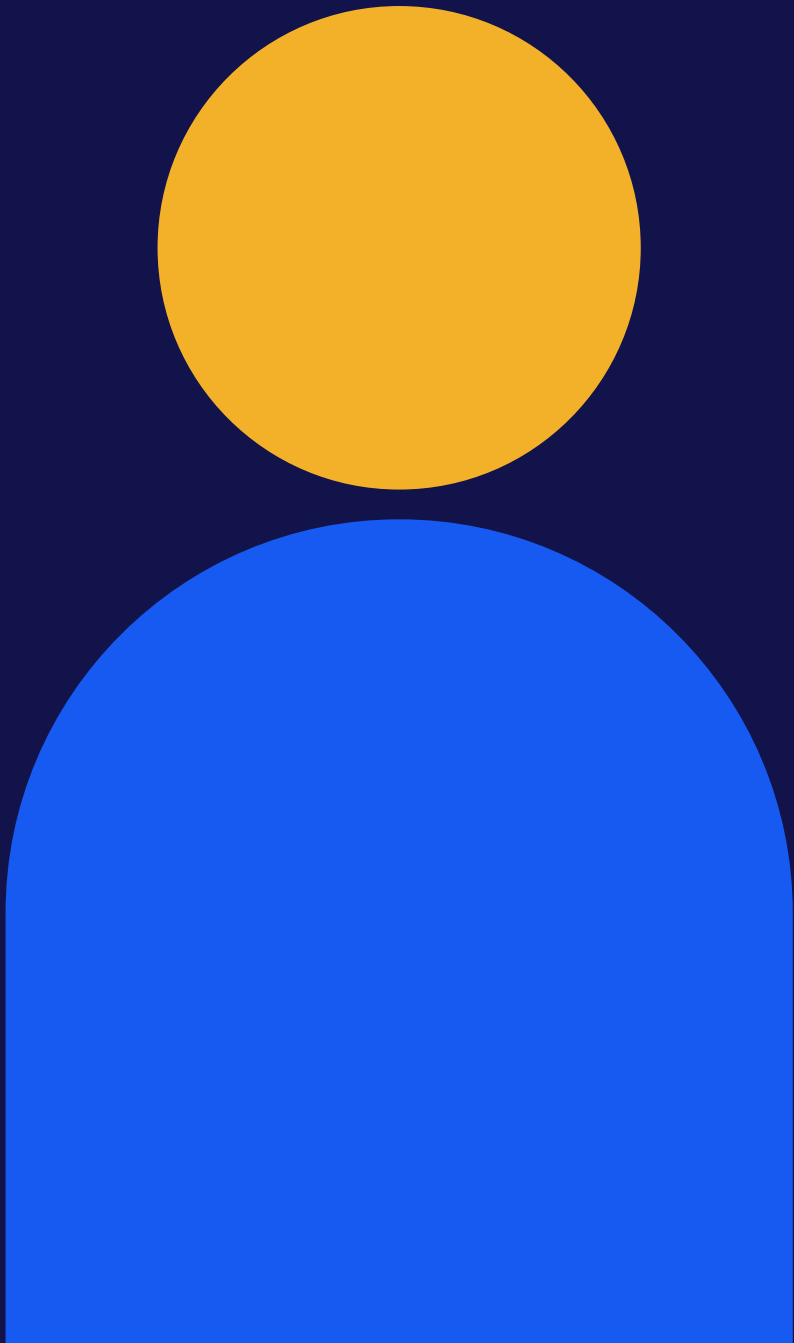
For very large organisations and/or those who Microsoft 365 adoption is a key strategic part of their employee engagement landscape. We recommend the comprehensive Evergreen investment. This will ensure we can offer flexibility on your exact needs through put the year.

### What's included monthly:

- ✓ Evergreen report
- ✓ Prioritised updates
- ✓ Awareness campaign
- ✓ 2 x supporting learning collateral (per month)
- ✓ 1 x monthly training masterclass webinar
- ✓ Consulting support

**Yearly investment:** \$179,000





<people>  
friendly  
technology

**ENGAGE** SQUARED 