

Role-Based Messaging

Built as a Teams app and centrally hosted in Azure as an Azure App Service, Role-Based Messaging allows medical users to quickly and easily roster, and request on-call medical staff members.

Role-Based Messaging allows medical staff to be rostered on as on-call for a shift and requested by any other staff member via their desktop or laptop computer when there is an emergency. By shifting the focus of on-call requesting away from individual staff members to their roles, staff can directly request and contact someone with the correct role, bypassing the complex and inefficient switchboard. Staff are instantly notified of these requests through Teams, allowing them to respond quickly to an emergency.

Expected outcomes

- ✓ Faster shift management
- ✓ Time back into team members day
- ✓ Improved staff communication
- ✓ Centralised records keeping



Reviewing your existing environment

We'll spend some time upfront reviewing your existing environment, understanding your requirements and mapping your needs to the app's features.



Completing testing and UAT

Using the insights gathered from our planning phase, we'll move into deployment, this includes developing the solution package, refining any issues, completing UAT and providing.



Providing go-live support

We'll work closely with your team to test & resolve identified issues or friction in the user experience. We'll also train your team to ensure a high level of adoption from the get-go.



What is the timeframe of this engagement?

1-2 weeks



What is the expected investment?

From \$15,000 AUD



Who is this engagement suitable for?

Any organisation using rosters

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2022 Partner of the Year Winner
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About Engage Squared

Engage Squared is an Australian-based Microsoft Solutions Partner. We're Modern Work Specialists that have been named as the 2021 Partner of the Year for Australia and won the global Employee Experience award in 2022. We specialise in creating **<people> friendly technology**.

The Business Applications team at Engage Squared are experts in solutioning, application architecture and strategy, coupling their expertise in consultancy, with a deep technical knowledge of M365. We're experts in helping organisations of all sizes to improve the way work gets done through better technology use and actionable insights.

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