Role-Based Messaging

The 'Role-Based Messaging' app provides members of frontline teams the ability to engage resources by role type, reducing time taken to get to a patient and provide them with the care that they need.

Engagement overview

What is Role-Based Messaging?

Built as a Microsoft Teams app and centrally hosted in Azure as an Azure App Service, **Role-Based Messaging** provides members of frontline teams the ability to engage resources by role type, reducing time taken to get to a patient and provide them with the care that they need.
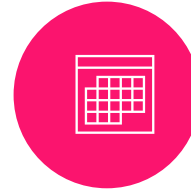
Role-Based Messaging allows medical staff to be rostered on as on-call for a shift and requested by any other staff member via their desktop or laptop computer when there is an emergency. By shifting the focus of on-call requesting away from individual staff members to their roles, staff can directly request and contact someone with the correct role, bypassing the complex and inefficient switchboard. Staff are instantly notified of these requests through Teams, allowing them to respond quickly to an emergency.

Faster shift management

Time back into team members day

Improved staff communication

Centralised records keeping

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Our deployment methodology

Over a period of 2 weeks, we'll help you deploy Role-Based Messaging by:

1. Reviewing your existing environment

We'll spend some time upfront reviewing your existing environment, understanding your requirements and mapping your needs to the app's features.
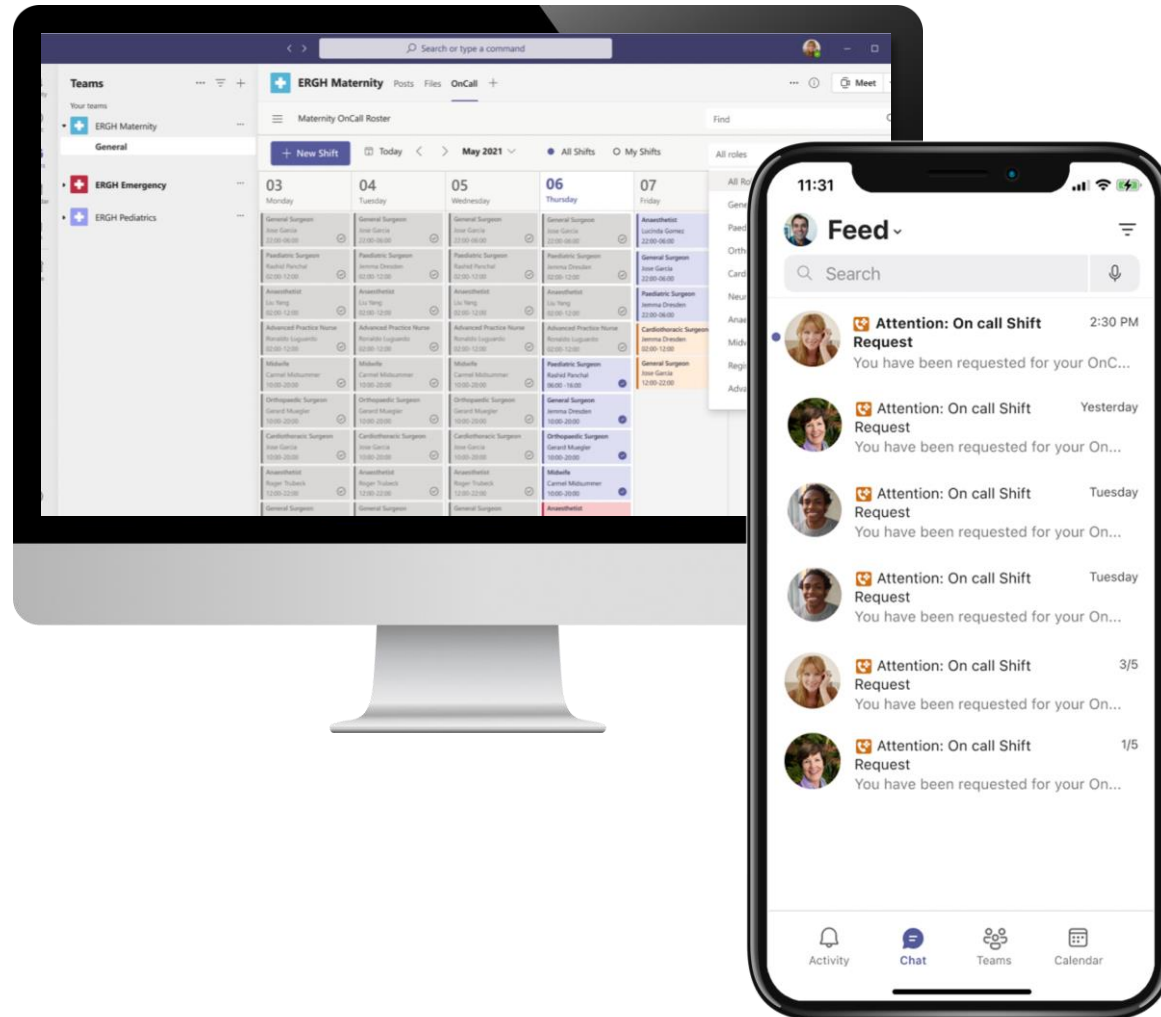
2. Completing testing & UAT

Using the insights gathered from our planning phase, we'll move into deployment, this includes developing the solution package, refining any issues, completing UAT and providing.

3. Providing go-live support

We'll work closely with your team to test & resolve identified issues or friction in the user experience. We'll also train your team to ensure a high level of adoption from the get-go.

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Features

Easy

Provides easy rostering oversight across all on-call shifts that have been allocated all through Microsoft Teams

Filtering

The weekly and daily views can also be filtered by specialty / role type

Daily views

Daily view helps see how shifts align across the course of a day in a particular location or specialty

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Investment overview

Improve patient care and outcomes, increase efficiencies and reduce mistakes by providing the ability for members of medical care teams to engage specialised resources by role type, rather than by name.

How long will it take?	How much does it cost?	Who is it for?
We will deploy the Role-Based Messaging app in **1-2 weeks**	From **$15,000** excluding GST	Suitable for any organisation using a roster system

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About us

2,000,000+
people use an intranet
built by us

150+
Digital Workplace
transformations

70
Our intranets are
used in 70 countries

6,000,000
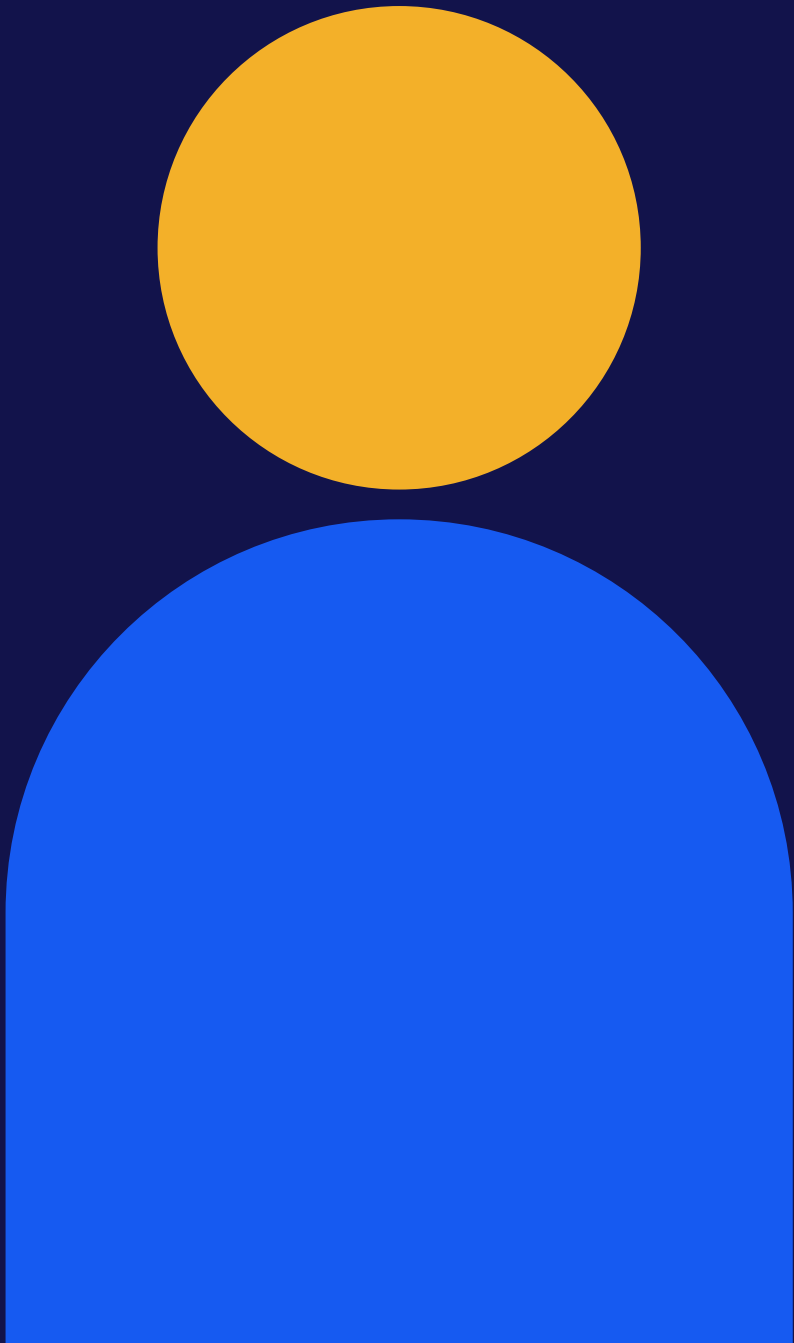Records migrated

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