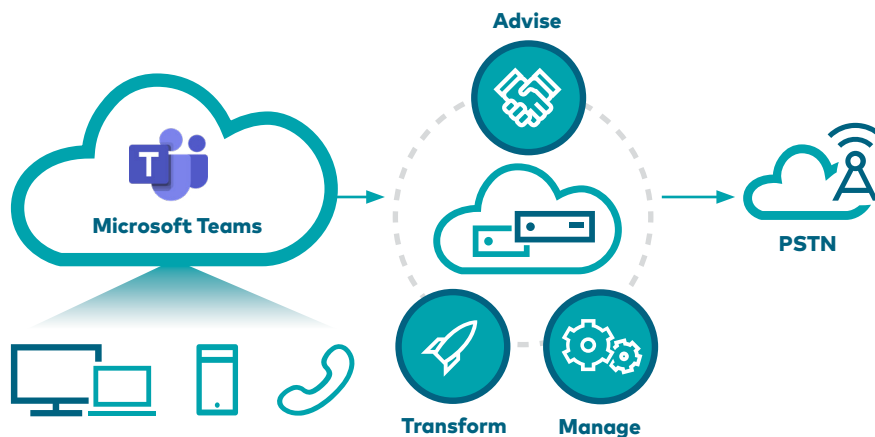


# A modern calling solution for the workplace of the future

Harness the power of voice to rebuild vital connections within your workplace.

## Key Benefits

- **Reliability and quality** - Direct peering and integration to Microsoft Teams creates a 1:1 network connection for a higher quality, more reliable experience.
- **Simplicity and quick deployment** - You don't need to be an expert in voice, Optus will carry out the full deployment for you. Simply connect to voice calling and assign phone numbers to users quickly and easily through the Teams Admin Centre.
- **Unified user experience** - All your collaboration and communication on one platform
- **Expert guidance and assurance** - We provide tech support and service management so that you can focus on driving innovation and value for your business.



Voice strengthens personal connections and provides clarity. This is increasingly important now that remote working has reshaped the way we interact, and organisations are planning the workplace of the future. Operator Connect for Microsoft Teams with Optus allows you to digitally recreate the in-person experience and get your teams talking productively again.

Optus introduces the final piece of the collaboration puzzle – the power to integrate your telephony with Microsoft Teams, the new hub for workplace collaboration in Office 365.

Operator Connect for Microsoft Teams with Optus provides a modern, easy-to-use calling solution with a high quality voice connection that allows your people to collaborate and stay productive, regardless of location. The solution is cloud-based and provided as a service, so you can easily scale as your business expands. Simply leverage or extend your existing Microsoft licences and connect your Microsoft Teams to this service - no need for complex and costly on-premises hardware.

**This is Enterprise.**  
**This is Optus.**

**Yes** **OPTUS**

## Enjoy a seamless transition with Optus Professional Services

With our assistance we can make it simpler for your team to transition to cloud collaboration and calling. Our end-to-end professional services can help you along the way – from network assessment to migration planning, service

establishment and even service management. We'll help you manage the risks associated with digital transformation and create a unified voice and collaboration solution that provides your business with the flexibility it needs to grow.



### Advise

- UC Strategy
- Network and change management assessment
- Migration plan



### Transform

- Service establishment and testing
- Number porting
- Training



### Manage

- Unified support
- Reports and insights
- Optional Office 365 service management

## What's Included?

- **Enterprise-ready cloud calling** – get up and running quickly with an Australian based carrier grade telephony services. Get PSTN access from Optus to pair with your Microsoft Phone System, a modern cloud PBX with all the functionality of a traditional telephony system plus call management features such as hold, forward, transfer and voicemail
- **Fully hosted infrastructure** – Cloud based service with geo-redundant setup, hosted and managed by Optus. On-premise infrastructure not required
- **Number porting and new number assignment** – Port in your number ranges or request and reserve new phone numbers from Optus
- **Service management** – Customer service desk and management of service availability and related incidents

## Why use Microsoft Teams for voice calling? \*

- **Device Flexibility** – Make calls from any location, any time and from your device of choice, including a wide range of mobiles, IP phones, Microsoft Teams Rooms, PCs and Macs
- **Security** – Work with confidence with carrier-grade voice communications and Microsoft's deeply integrated Office 365 apps and enhanced security features including encryption, physical and operational security
- **Monitoring and reporting** - Using Microsoft's portal, you can monitor and report on your voice systems directly in Office 365
- **Identity management** – Streamline identity management with phone numbers linked to Azure Active Directory identities
- **Intuitive admin portal** – Assign numbers and manage users from the centralised Office 365 admin portal

\* This service does not include Microsoft Office 365 licences. You may purchase Microsoft Office 365 licences from Optus under a separate supply contract.

## Better together, better for everyone

### Employees and stakeholders: a vastly enhanced experience

- Communicate in your own way – Enjoy chat, online audio and video meetings, productivity and full phone system functionality – whether on the road or in the office. Talk to your team, one-on-one or in groups – it's up to you

### Customise and extend

- Optional integrated offerings include voice recording, contact centre and legacy PBX integration

### Finance: simplify and save

- Simplify budgeting with enterprise calling, productivity tools and collaboration all under the one umbrella
- Save on capital expenditure and look to lowering the TCO

### IT: Freedom, agility and scale

- **Outsource IT management:** No need to manage or support a legacy PBX solution
- **Scale easily:** Start small and seamlessly scale up as and when you require. Go at your own pace, in line with your business needs
- **Do it faster:** With voice and productivity apps combined in one cloud-based solution, you can avoid the lead times involved in setting up systems and onboarding users

### Procurement: Unify your suppliers

- Simplify the buying process by unifying the procurement of your voice, productivity and collaboration tools.

## To get started, talk to an Optus Account Manager today

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