



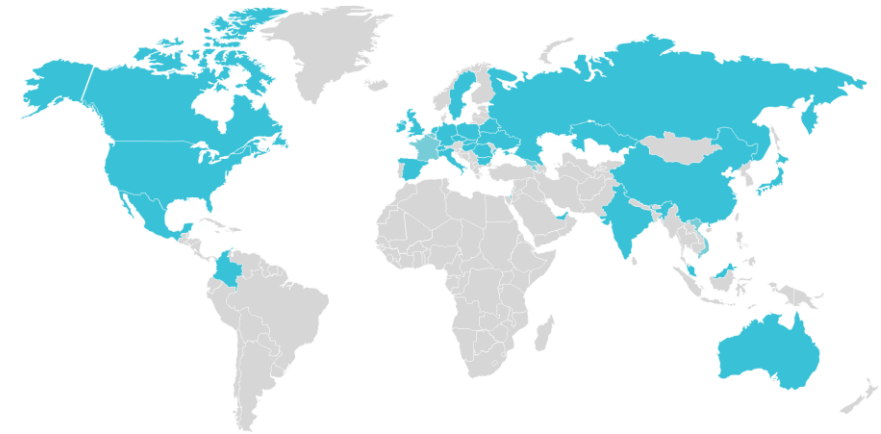
Silver Cloud Business Applications

Service Excellence with a Trusted MS Dynamics 365 Solution Provider

By EPAM Systems

Why EPAM is the Best Implementation Partner for MS Dynamics 365

- Full spectrum of services from technical and business assessment to complex support
- Technical and business consulting within MS Dynamics 365 projects
- MS Dynamics 365 Architecture and Design
- Business processes re-engineering
- End-to-end delivery
- Global presence
- Long-lasting engagements



11+

Years on MS
Dynamics 365 Market

200+

MS Dynamics 365
Consultants & Engineers

30%

Certified Specialists

30+

Implementation &
Customization Projects

INDUSTRIES



Retail & CPG



Energy &
Utilities



Life Sciences &
Healthcare



Financial Services &
Insurance



Travel &
Hospitality



Media, Entertainment &
Business Media

Our Offering

As a service provider EPAM is scrupulous about the services and solutions it provides and takes care to ensure it is the best fit to the business.

EPAM provides customers with end-to-end services from business investigation and consulting to solution implementation and customization. As part of the preliminary analysis the team executes discovery of the legacy system and its assessment, analyzes big volume of data and concludes on the best **implementation, migration**, integration and **development** options. The team puts special emphasis on the project scope definition and estimation and ensures the high quality of the provided services.

Our approach is designed to accelerate the creation of digital products and applications, raise development and delivery quality standards consistently and stimulate innovation.



MIGRATION

Complex transition from obsolete to new versions of MS Dynamics 365, incl. shift from on-premise to cloud infrastructure and migration from legacy systems to MS Dynamics 365 solution.

From 2 to 12 weeks



IMPLEMENTATION

Business consulting and end-to-end implementation of out-of-the-box MS Dynamics 365 functionality following the most efficient guidelines in the given business domain and circumstances.

From 4 to 24 weeks



CUSTOM DEVELOPMENT

Adjustment of the solution and out-of-the-box functionality enhancement to meet specific organization set of needs.

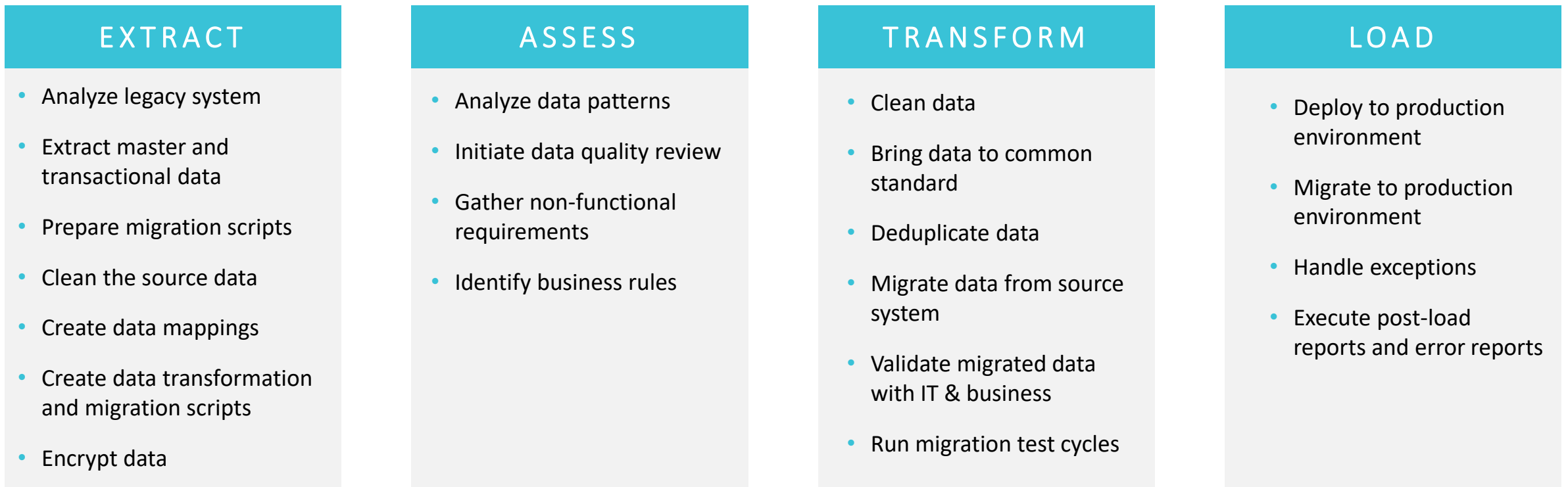
Based on project requirements

**The service duration depends on project complexity*

Migration

EPAM supports organizations at every stage of their cloud journey, incl. transition from obsolete to new versions of MS Dynamics (shift from on-premise to cloud infrastructure and migration from legacy systems to MS Dynamics 365 solution).

MS Dynamics 365 team has in-depth knowledge in building the enterprise cloud migration strategy and establishing the to-be state of the organization. The detailed study of the legacy application landscape and Client needs together with gradual transition to the new environment brings desired results with exceptional quality and accelerated speed of business processes.



Solution Implementation

Based on Client requirements and EPAM rich technology and implementation experience, the team is eligible to create the most effective low-code / no-code solution with any level of complexity. Following Agile principles and close communication with a Customer, EPAM develops solutions according to best engineering practices. Frequent feedback sessions and involvement of Customer representatives in the solution implementation contribute to building top-notch solutions and high satisfaction rates.

DISCOVER

- Understand project goals, technology stack and business flow
- Analyze data required for solution development
- Set targets
- Ensure new system respond to the Client needs

DESIGN

- Create and validate customer journeys with stakeholders (as-is and to-be)
- Map processes to future state functionality
- Define architecture
- Build project vision and release plan, estimations
- Define infrastructural changes to solution design

DEVELOP

- Build the solution based on the selected approach
- Configure out-of-the-box functionality
- Test the solution
- Run knowledge transfer
- Execute solution roll-out (if required)

SUPPORT

- Provide hypercare solution support, incl. operational services
- Support end-users
- Enhance the solution

Development of Custom Components

To meet unique Client needs and unlock the power of the solution, EPAM frequently opts for customization and development of an innovative solution. EPAM provides a custom development service to extend the platform capabilities or create new custom functionality that can broaden the horizon of platform in terms of applicability to the Client business. The team of experts has a profound experience in the below customizations and is seasoned in their adoption to MS Dynamics 365 solution.



**CUSTOM POWER APPS
COMPONENTS**



**CUSTOM CONNECTORS
FOR POWER AUTOMATE**



**CUSTOM API FOR
COMPLEX INTEGRATION
SOLUTIONS**



**STAND-ALONE SOLUTIONS
FOR EXTENDING POWER
APPS FUNCTIONALITY**



**ORGANIZED INTERACTION
WITHIN HYBRID CLOUD**

EPAM is eager to help businesses with any level of complexity to find the best solution that fits the Client needs. Though the OOTB functionality of MS Dynamics 365 covers a wide spectrum of business needs, the company is ready to adjust modular capabilities to industry specifics, particular business processes and user experience.

The background features a complex network of glowing blue lines and nodes, resembling a digital or molecular structure, set against a dark blue gradient.

<epam>

Thank You!

Contact us:

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