

VIRTUAL RECEPTION SOLUTION

Your smart visitor reception



Manage visitor check-in and building management processes intelligently and facilitate a service-oriented stay that skillfully bridges the gap between humans and technology. Our reception solution is individually tailored to the needs of your company, features a modular design, and is intuitive to use.

The innovative solution

Equans Switzerland's virtual reception solution turns your visitors' stay into a sure-fire success – fully automated, 24/7. The solution – inspired by the modern design of open-plan office environments without a physical reception area – combines a highly flexible corporate platform with the IT systems already in use to create a seamless experience for visitors.

Welcome

The reception solution offers various communication features (chat, voice call, video call, client or cross-tenant communication), connects visitors seamlessly with their contacts in the company and ensures a warm welcome. On request, the solution also covers avatar-based communication in several languages.

Information and security

Present agreed appointments on the display, provide information and increase your security with personalized QR access codes.

Floor plan and orientation

Use directions and floor plans to help your visitors find their way around the building and site and provide direct feedback to building management.

All end users benefit directly from the virtual reception solution: employees have access to an optimized process for organizing meetings and site visits, and visitors receive a customized experience before, during and after their visit. To ensure everything runs smoothly, we offer suitable remote or on-site support at all times.



Benefits at a glance

- Seamless transition from a digital to physical experience for visitors
- Considerable time and cost savings
- Personalized check-in
- Improved safety standards
- Optimized visitor management
- Highly flexible IT infrastructure compatible with building management solutions
- The hardware can also be flexibly adapted to your company branding

Equans Switzerland AG

ICT Services

Tel. 0848 16 16 16

sales.ict.ch@equans.com

equans.ch