

The Ergo Power Platform Governance Service

Power Platform Governance
Service Builder Profile: Ergo

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As Ireland's leading cloud and IT managed services provider, Ergo excels in matching technology to business needs and has been helping organisations achieve their strategic goals for almost 30 years. Ergo helps clients achieve business advantage through digital adoption and by encouraging its team of more than 580 professionals to continually lead from the front.

In 2020, Ergo won the prestigious Microsoft Country Partner of the Year Award for an unprecedented fifth time in ten years. As well as being the only partner in Ireland to achieve Microsoft 365 FastTrack-ready status, Ergo has received Microsoft competencies of the gold standard in application development and application integration, which means our solutions provide the highest level of impact for business-critical applications.

What We Offer

Reap the benefits of low code with the assurance of governance. With Ergo's Power Platform Governance Service, organisations can reap low-code benefits while minimising exposure to risks. The simplicity of using Power Platform belies its structural complexity, which is where Ergo comes in. As a trusted advisor, we will deploy the Power Platform Centre of Excellence tool to review your Power Platform environment and make recommendations to ensure good governance and regulatory compliance.



Governance

Enable your teams to innovate in a carefully monitored environment, as the low-code platform is wrapped in good governance and best-practice to reinforce business/IT alignment and prevent application sprawl.



Data Compliance

Benefit from our expertise to fill skills gaps in data management and to execute projects in a compliant manner.



Continuous Insights

We will set up data collection and analysis tools to provide continuous monitoring of apps, flows, environments, connectors, and 'bots', benchmarking areas for improvement.

Centre of Excellence Service Pillars

As well as accelerating application development and adoption, we use the CoE Starter Kit to establish audit and compliance processes, encouraging business innovation while mitigating business risk. To get to the point where IT has the oversight and governance it needs, Ergo deploys four service pillars in the CoE.



Align

We define objectives and expected outcomes of your Power Platform from both business and IT perspectives, ensuring they are aligned. We analyse your current application dependencies, identify gaps that Power Apps could fill, and draw on Ergo's expertise in Microsoft technologies to devise a plan that integrates with other solutions, such as Dynamics 365 and Microsoft 365.



Administer

We set the IT department up with insights into users and usage across different departments and locations, providing reports that benchmark against best practice. Data collection and analytic tools are deployed for continuous monitoring and tracking.



Govern

We establish audit and compliance processes around who is creating apps, the connections that come with them and the data they access. We set rules that allow employees the autonomy, while ensuring they are aligned to security and governance policies.

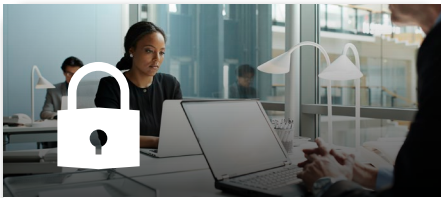


Nurture

We accelerate adoption and set about creating a community of app makers. We help foster an innovation culture fuelled by new ideas and platform updates. Processes are revisited to ensure continuous improvement, ensuring your CoE is always facilitating the leading edge of low-code development.

Platform Reviews & Continuous Assessment

With our Power Platform Governance Service, you can ensure that the platform is always optimised from a compliance and control perspective. You can do this through continuous monitoring and reporting.



Security

We identify flaws in security or misconfigurations that can lead to a breach of data policies, whether it's through inappropriate use of content or files going missing.



Governance

Speed of development and an accelerated technology lifecycles mean good governance has become a moving target, which is why we constantly track development practices and standards.



Analytics

To get the most value out of Power Platform, we use platform and application reporting tools to show how apps and flows are created and used by employees, by group as well as individuals.

Real-Time Information

We help you with a dashboard that lets you access real-time information about your Power Platform in a user-friendly way, ensuring continuous improvement around the key areas of security, data management, and the way tools and workflows are being used.

