

INVOICE DELIVERY AUTOMATION

AUTOMATE 100% OF YOUR CUSTOMER INVOICES

Esker's Invoice Delivery solution combines a set of technologies to automate the delivery and archiving of customer invoices via any media (e.g., paper, e-invoices, EDI, etc.) — all without forcing your customers to change or sacrifice compliance and all while providing real-time visibility into invoice delivery status. The delivery of paper invoices can be offloaded using Esker Mail Services.

Why Automate with Esker?

ENSURE E-INVOICING COMPLIANCE

in more than 60 countries by supporting any technology (e-signature, EDI, BCAT, etc.).



INCREASE PROCESS EFFICIENCY

by reducing DSO as much as 7 days and decreasing document handling time by over 90%.

KEEP CUSTOMERS HAPPY

by letting them choose how they receive invoices, from email to postal delivery in less than 24 hours.



IDENTIFY & PREVENT ERRORS

during delivery thanks to Esker's easy-to-use web portal with 24/7 real-time tracking and reporting.

HOW IT WORKS

Esker's Invoice Delivery solution streamlines the sending and archiving of invoices according to customer preferences and in compliance with local regulations. A web portal facilitates communications, providing full visibility on all invoices and offering online payment capabilities.

1 VALIDATE & TRANSMIT

Once a customer invoice is validated in the ERP or billing application, it is securely transmitted to Esker's solution to be processed.

2 EXTRACT & FORMAT

Invoice data is automatically extracted while the invoice is converted into the customer's format. Esker offers the possibility to process any input format (PDF, XML, etc.).

3 DELIVER & ARCHIVE

Invoices are delivered according to customers' preferences by postal mail or in legally compliant electronic formats. Invoices are archived for up to 11 years, and are available online 24/7 to both you and your customer.

4 COLLABORATE & TRACK

The portal provides suppliers and customers with a collaborative workspace and chat function. Tailored dashboards and metrics deliver KPIs to facilitate daily tasks and makes it possible to easily resend invoices to customers.



SOLUTION FEATURES

Esker's 35+ years of field experience and dedication to product development is key to our Invoice Delivery solution's continued innovation. Below are some of the most prominent features behind the benefits:



ERP INTEGRATION

Esker integrates with any ERP system, alleviating the pain when setting up a solution in a hybrid ERP environment. Once your customer invoice is validated in the ERP, it's quickly and securely transmitted to Esker to be processed. Esker can easily manage any input format (PDF, XML, any EDI format).



INVOICE-RELATED DOCUMENT HANDLING

Esker handles any type of document that needs to be sent along with the invoice, such as a proof of delivery or a purchase order. As soon as the waited-for document(s) becomes available, the invoice is automatically sent. Further validation occurs when no documents are found before end of retention time. Related documents can then be archived for the duration of your choice.



CUSTOMER INFORMATION MANAGEMENT

Esker's Invoice Delivery Solution is equipped with intelligent dashboards that display useful and up-to-date information, visual analytics, views and reports (e.g., how many invoices are to validate or in error), and allows users to retrieve all information on your customer invoices, orders or any other supporting documents.



WEB PORTAL

Esker's web portal allows you to get 100% visibility on invoice delivery and offering online payment options, collect cash faster by speeding up invoice delivery, and get visibility on disputed invoices. Customers can easily choose invoice delivery methods, access invoice status, pay invoices, save time on invoice-related enquiries, comply with e-invoicing regulations, and retrieve archived invoices.



ONLINE ARCHIVING

Esker's archiving system allows you to store all your invoices in a secure and dedicated infrastructure. Invoices are available in a secure web interface 24/7 in PDF format to any authorised personnel. Confidentiality is ensured with strong authentication procedure profile. Invoices are archived from 2 months to 11 years.

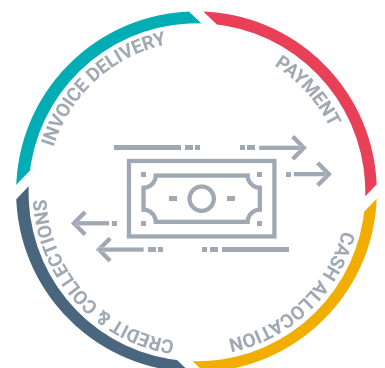


E-INVOICING COMPLIANCE

Esker helps companies deliver e-invoices in compliance with the local regulations of more than 60 countries. This includes generating proper formats from invoice data (PDF, UBL, Facturae in Spain, Fattura-PA in Italy, etc.), communicating with PA platforms (including PEPPOL) to send e-invoices and track their status updates, and providing the legal archiving of the e-invoice.

WANT TO AUTOMATE YOUR ENTIRE AR PROCESS?

Invoice delivery is just one part of the accounts receivable (AR) process. From collections management to payment to cash allocation, Esker's Accounts Receivable solution gives users the freedom to automate all areas of AR at once or à la carte. What's more, Esker's scalable platform can be seamlessly utilised for other order-to-cash (O2C) actions and processes on your terms as well.



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