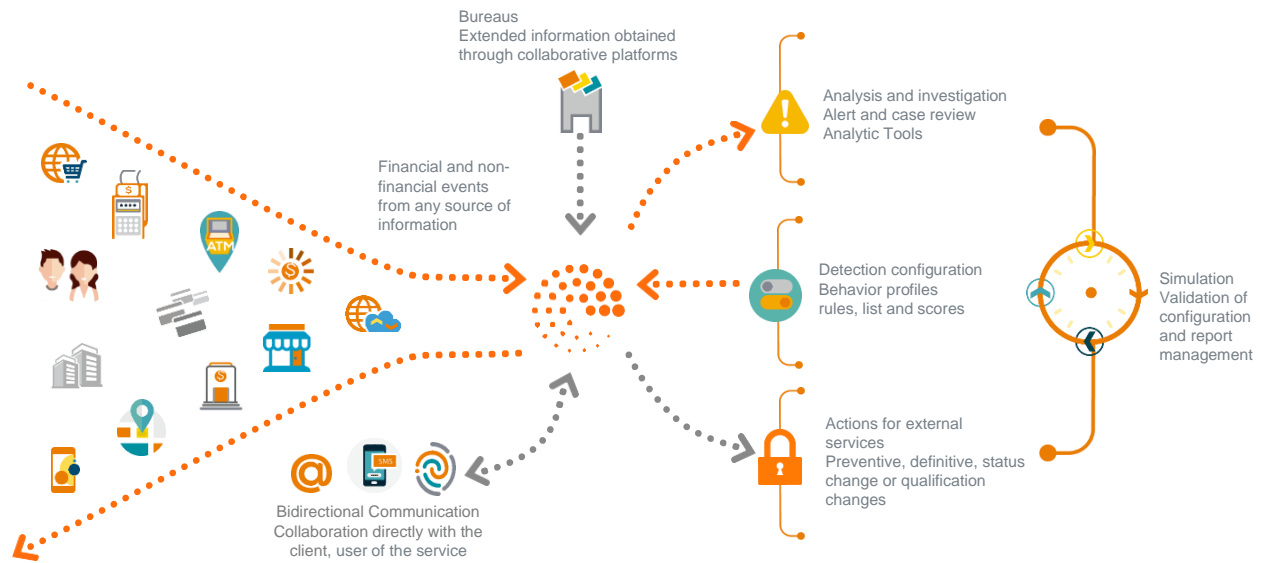# risk **center**

Behavior and pattern detection for fraud prevention and decision-making based on customer history and data from the customer's environment.

> **Main benefits**

- Protection in all conventional fraud operations on financial products, identity theft, card not present, internal fraud.
- Detection of Point of Compromise.
- Hybrid analysis; in addition to traditional data analysis. Use behavioral, relational, profile and exception analysis techniques to complement the overview and get the best result.
- Multichannel, flexible integration that allows you to process transactions from different financial and non-financial sources.
- Automatic actions that allow generating a suspicious case, sending a PUSH notification or generating a block, with a single rule.
- Agile implementation, on the cloud, standardized and with the use of Evertec's expert PMI Certified professionals.
- Support with rigorous quality control, clearly defined SLAs and monitoring tools.
- High Availability infrastructure.
- Constant evolution with market requirements and a solid roadmap.
- PA-DSS certified, leveraged protection with Evertec's Secure TX.
- Enables issuers and acquirers to comply with mandates of main card brands.

Count on our **center of excellence** for fraud management

Detection Ecosystem

Bureaus
Extended information obtained through collaborative platforms

Financial and non-financial events from any source of information

Analysis and investigation
Alert and case review
Analytic Tools

Detection configuration
Behavior profiles
rules, list and scores

Simulation
Validation of configuration and report management

Actions for external services
Preventive, definitive, status change or qualification changes

Bidirectional Communication
Collaboration directly with the client, user of the service

> Main Features

- Dual rule editor to alert and authorize, allows the creation of rules at a graphic level, as well as the direct writing of the expression.
- Decision trees that allow you to create distributed rule catalogs.
- Behavioral variables to create profiles. Define your own variables and detect deviations from usual behavior.
- Calculated variables created by the user to operate on different transaction or profile information.
- Viewer of transactions, alerts and relationships of the different channels.
- Case review SLA with rules that enable the distribution of cases or change of status if failed to be reviewed in established times.
- Integrated with Google Maps to visualize the transaction location with coordinates, also use Street View for analysis.
- Ability to understand the individual with a 360-degree vision.

> Complementary Modules

- **Sandbox** on-line simulator powered by Risk Center's Detection Engine. Have access to the same information as real implementation of rules to production, including reporting of the detection and comparative environment.
- **What-If** simulator allows you to create specific samples for the simulation.
- **Statistical Manager** for report generation, export and create management dashboards.

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risk management