

Improve reliability in your email system, avoid security breaches.

EMAIL PROTECTION

EVERTEC helps you improve the reliability of your email system, improving controls over threat detection, protection against attack vectors and data exfiltration. Reduce the opportunities for attackers to manipulate the behavior of your employees in their favor by limiting direct contact through your email.



Evertec is a leading provider of critical technology solutions headquartered in San Juan, Puerto Rico. The company operates in 26 countries in Latin America and the Caribbean. Evertec offers a wide range of technological and professional services for business process management. With a team of more than 2,500 professionals, Evertec offers the expertise to meet new challenges in data security and security infrastructure management.

Evertec's managed email protection service will leverage cloud email security features provided by Microsoft, such as Microsoft Defender for Office 365 and Exchange Online Protection to (i) protect mailboxes and critical information from malware, as well as phishing and spoofing attempts, (ii) provide investigative, search, and remediation capabilities to identify, prioritize, investigate, and respond to threats. Evertec experts fine-tune Microsoft Exchange Online security features to increase the level of operational effectiveness and efficiency, based on industry best practices. As part of the services included in this proposal, Evertec will conduct an assessment of Microsoft 365 Exchange Online secure attachment scanning, antiphishing, and web filtering configurations to reduce detection risks and will work with customer personnel to reduce impact on daily operations. Evertec will also tune Microsoft Defender for Office 365 configurations and may provide an optional managed service of the tool including: (i) support for Office 365 configuration change requests.