



Copilot Studio Training Workshop

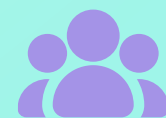


Evopoint Copilot Studio Training Workshop

Discover how you can transform customer and employee experiences with EVOPOINT Copilot Studio Training Workshop. This workshop will guide you in building the next generational conversational assistants, regardless of your technical expertise.



1 day engagement



Business users/ Developers



Online via Teams/ On-site

Why Conversational AI?



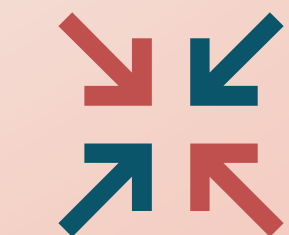
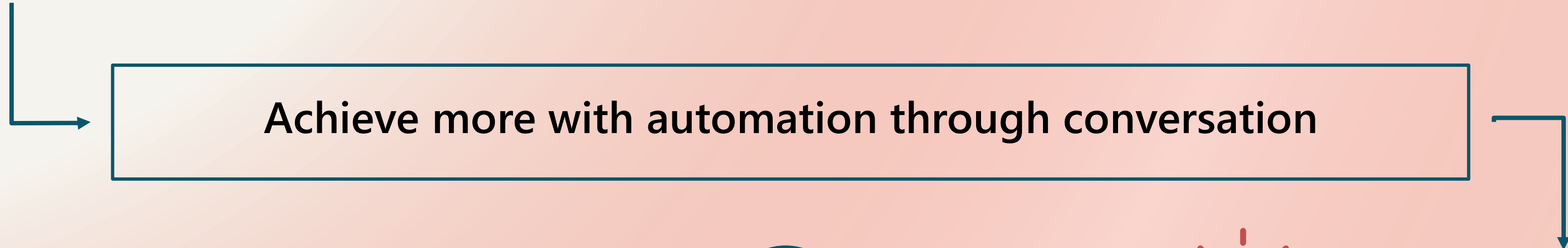
Growing number of communication channels
Need consistent messaging



Streamlined workforces
Higher workloads, capacity constraints,



Higher customer/colleague demands
Greater urgency, higher expectations, and



Optimize digital workforce



Faster time to value



More time for innovation

Is a copilot just a chatbot?

Conversational AI

Chatbot

Conversational experience using trained NLU models

Common to be text based

Data queried with APIs vs grounding

Prebuilt content and topics by makers

Embedded into sites, but siloed

Context holding

Copilot

Evolution of chatbots as conversational assistants powered by large language models and generative AI to assist in your line of work.

Natural, multimodal interface

Enables more than just text formats.

Grounding in multiple data sources

Works with your internal and external data sources

Generative content capabilities

Generative AI powering Copilot building and response generation

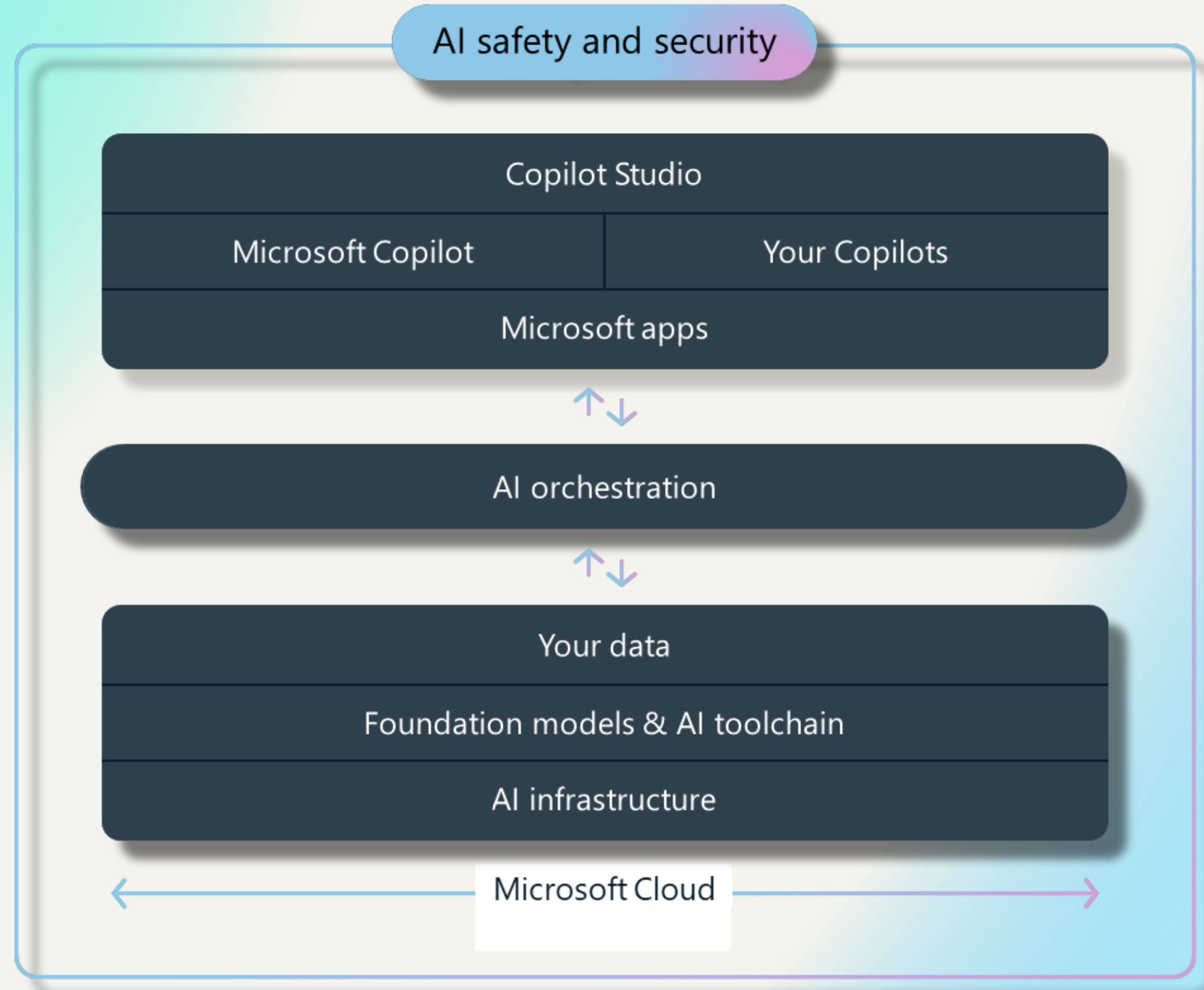
Contextual interactions

Connected to the app experience it lays

Responsiveness and adaptability

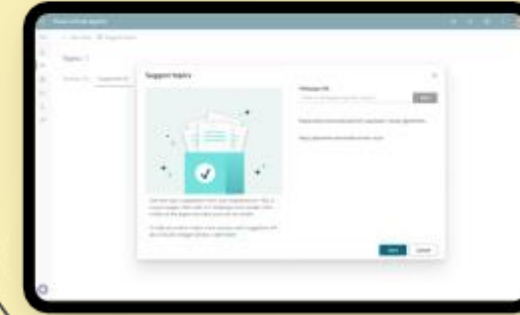
Flexible to configure to context of experience.

Copilot stack



Create copilot with E2E SaaS and single pane of glass

Conversational Services
Integrate with Azure AI Studio, Azure Cognitive Services, Bot Framework and more



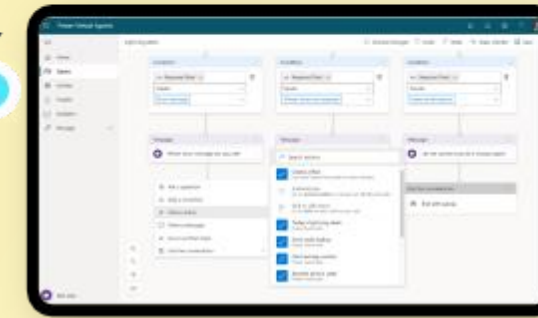
Chat over knowledge with Generative AI
Use generative answers and custom GPTs to provide enterprise specific answers over your files, websites, and internal shares

Monitor and Improve
with Rich out-of-the-box telemetry and analytics

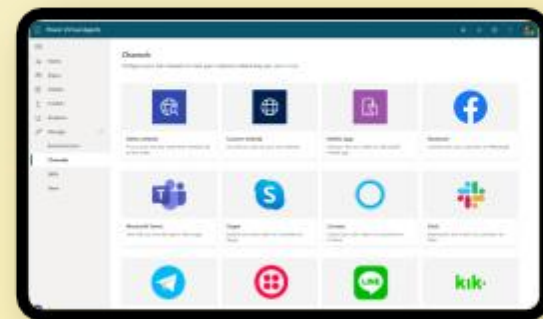


Copilot Studio
Build your own copilots

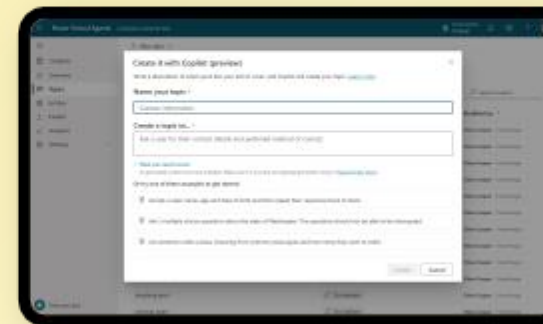
Create specific topics
Supplement generative answers with specific, curated topics. Build them easily with the powerful graphical studio



Publish the copilot to **multiple channels, live instantly** on the SaaS service



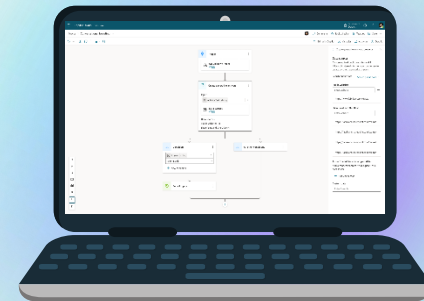
Actions & Plugins
Create actions , plugins, or use pre-built Power Platform and OpenAI connectors to call your backends and APIs



Workshop Objective.



Explore the purpose and capabilities of Copilot Studio



Build your first Copilot effectively



Build copilots using generative AI and specific responses for personalized conversations.



Seamlessly integrate with Power Automate

Agenda.

Overview	What is Conversational AI? Introductory Presentation
Access and Setup	Access your tenant and preview access
Planning your Copilot	Plan your copilot using the planning template from the Bot Building Playbook
Creating your Copilot	Create your first topic, test and publish your Copilot
Authoring 101 in Unified Canvas	Author Copilots using the latest features in Copilot Studio
Using Power Automate Connectors in Copilot Studio	Build Power Automate flows for your Copilot

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