



Exodus Integrity Services, Inc.
37111 Euclid Avenue, Suite F
Willoughby, Ohio 44094
440-918-0140 - Phone
440-918-0148 - Fax

www.EISITConsulting.com

Entra UPN Updates Service

Introduction: The Entra UPN Updates service is designed to assist organizations in seamlessly updating User Principal Names (UPNs) for their Entra users. This service ensures a smooth transition with minimal disruption to business operations, enhancing the digital presence and user experience.

Service Overview: Our expert consultants will guide your organization through every step of the UPN update process. From project kickoff to implementation and follow-up support, we ensure that your team is well-prepared and informed throughout the transition. The service includes system access, roll-out groups, and a detailed communication strategy to manage the technical complexities while you focus on your core business operations.

Key Steps:

1. **Project Kickoff:** Introduction of the project, outlining the process, and setting a timeline. Collaboration with the team to ensure timely completion.
2. **System Access:** Ensuring the team has the necessary access to relevant systems to monitor and understand connections.
3. **Implementation Plan:** Identifying key players on the client side, creating an implementation plan, and establishing roll-out groups and a pilot group. Developing a comprehensive communication plan.
4. **UPN and SMTP Changes:** Implementing UPN updates during the roll-out stages, ensuring primary SMTPs remain the same until the cutover date to maintain public-facing communications.
5. **Hybrid Exchange Shutdown:** Outlining the plan to shut down the hybrid Exchange environment and transition to cloud-only after ensuring everything is working post-cutover.
6. **Follow-Up Support:** Providing follow-up support for a specified period and allocating a certain number of hours for additional assistance once all users are converted.

Benefits:

- **Seamless Transition:** Minimize disruption to services with a well-planned and executed UPN update process.
- **Expert Guidance:** Benefit from the expertise of our consultants who will manage the technical complexities.
- **Comprehensive Support:** Receive ongoing support and assistance throughout the project to ensure a smooth transition.

Conclusion: The Entra UPN Updates service is your solution for efficiently updating UPNs for Entra users. Trust us to handle the technical details while you focus on your business. Enhance your digital presence and improve user experience with our reliable and efficient UPN update solution.

For more information or to schedule a consultation, please contact us.