



Business drivers

Businesses are facing complex tax regulations and stringent compliance requirements, leading to penalties and operational inefficiencies. The increasing complexity of tax legislation underscores the need for a unified system to handle legal proceedings and record-keeping. For firms to successfully keep pace with the dynamic tax environment, centralization is key. A platform that centralizes these aspects would simplify workflows, thereby enabling businesses to more effortlessly deal with the complexities of taxation.

Overview

DigiLiM+ is an intelligent tax life cycle platform powered by Microsoft Azure that streamlines tax litigation and compliance processes. It provides end-to-end digital case management and compliance solutions for tax departments and legal professionals across financial services, manufacturing, IT, and retail sectors. Key features include:

- Digital case management
- Smart documentation management
- Dashboard-based reporting
- Enabler for handling Faceless Assessments
- Computational capabilities
- Audit preparedness



Key benefits

Web-based application with hosting options on client or EY servers

- Comprehensive tax coverage, including anticipated taxes like GST
- Scalable architecture: unlimited legislations, entities, and user capacity
- User-specific and role-based access control for enhanced security
- Seamless integration with email and Windows server
- Convenient single sign-on via Windows authentication
- Interactive dashboard with clickthrough capabilities and Excel exportable reports

Joint value proposition

- Cloud-Powered tax solutions EY's tax professionals combined with Microsoft Azure provides secure, scalable tax management solutions with enhanced analytics and Al capabilities.
- Global scale with local Impact Microsoft's worldwide cloud infrastructure and EY's global tax network help ensure consistent service delivery across all jurisdictions.
- Enterprise security & integration world-class Microsoft security combined with seamless Microsoft 365 integration provides a secure, familiar user experience.
- Innovation & future-readiness Continuous joint investment in R&D helps ensure clients stay ahead of evolving tax regulations while optimizing operational costs.

Solution differentiators

- Intelligent case management End-to-end digital tracking with automated workflows, real-time status monitoring, and smart task allocation.
- Automated notice management Direct integration with government portals for automated notice fetching and handling of Faceless Assessments, reducing manual intervention by 70%.
- Advanced analytics Engine Built-in computational capabilities for complex tax calculations, scenario modeling, and predictive analysis.
- Knowledge integration Real-time integration with TaxSutra providing curated articles and regulatory updates, ensuring compliance with latest tax regulations.
- Smart documentation Al-powered document management with automated categorization, intelligent search, and version control.
- Dynamic reporting Customizable dashboards and reports with drill-down capabilities for granular insights and trend analysis.
- Scalable Architecture Cloud-native design supporting multi-entity operations with unlimited user scaling and cross-border capabilities

Case study

A leading financial services firm navigates compliance for 60+ entities under almost 100 Indian tax laws

CI	ient challenge	Er
Challenges with compliance and litigation management -		EY
٠	Tracking multiple compliances, cases in multiple entities within the Group	
•	Loss of crucial documentation	•
•	Lack of visibility over open matters/ tasks	
٠	Lack of consistency in tax positions across entities and years	•
	Tracking multiple consultants and costs	

Engagement summary

EY teams

- Conducted a detailed analysis and summarized the extent of litigation under various applicable tax laws
- Identified gaps in the current tracking process
- Provided technology solution to record, manage and track all litigation data on real time from multi locations
- Provided training of DigiLiM+ to client and guidance on transitioning to DigiLiM+

Value delivered

- Real-time tracking leading to improved visibility and transparency of ongoing cases
- One-stop central repository for all tax litigation related data
- Reduced people dependency in case of people turnover leading to lower risk of losing data and knowledge
- Faster reporting Due to automated real time reports generated by the solution
- Better data quality due to standardized forms for recording litigation data and capability to upload all documentation

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EYG no. 002298-25Gbl

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