



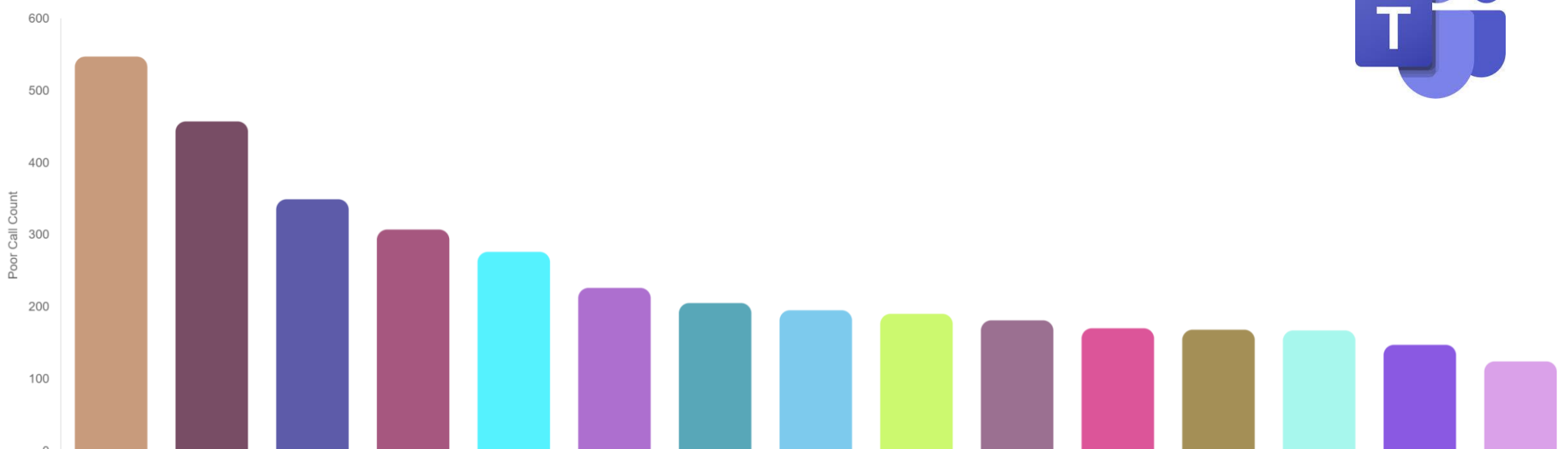
TeamsCoreIQ

- ✓ **Intelligent Provisioning:** Automate the setup and configuration of user profiles, voice routing policies, direct dial plans, and call queues with AI-driven precision, reducing manual intervention significantly.
- ✓ **Advanced Call Quality Analytics:** Employ sophisticated analytics tools to monitor, troubleshoot, and optimize call quality across your network. Gain insights into packet loss, jitter, latency, and overall call experience to ensure high-quality communications.
- ✓ **Dynamic User Interface:** Manage your entire Teams telephony landscape from a single, intuitive dashboard that offers detailed actionable insights, allowing for granular control over telephony resources.
- ✓ **Enhanced Compliance and Security:** Adhere to global communication standards and ensure data security with robust built-in protocols, including role-based access controls and secure data handling practices.
- ✓ **Real-Time System Adjustments:** Quickly adapt and respond to telephony system demands in real-time, enhancing system performance and reliability through proactive adjustments and optimizations.

User Analytics

Select a user

Users with Degraded Call Experience

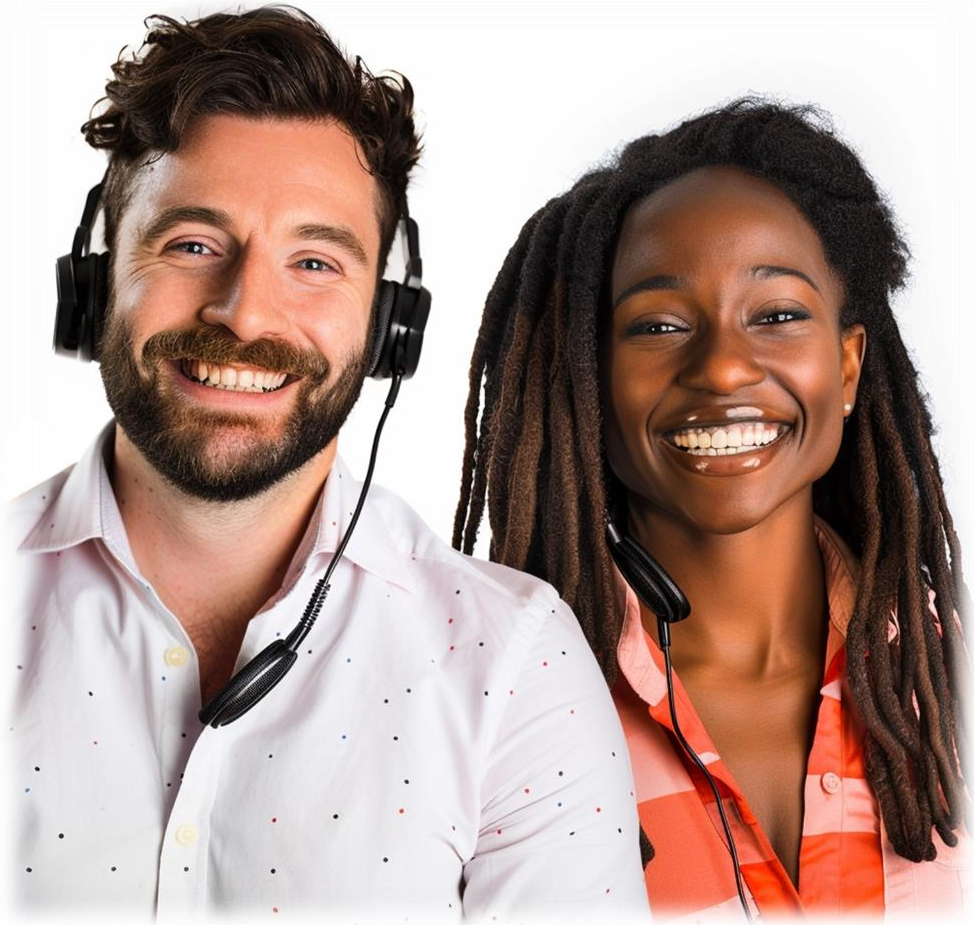


Ready to get started? Get in touch with us.

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- ✓ **AI-Driven Root Cause Analysis:** Utilize artificial intelligence to automatically diagnose and address the root causes of telephony issues, minimizing downtime and improving service quality.
- ✓ **Customizable Reporting and Alerts:** Generate detailed reports on call performance and system health, and set up custom alerts to be notified of issues as they arise, ensuring proactive management of your communication systems.
- ✓ **SBC Monitoring and Management:** Monitor the health and performance of Session Border Controllers (SBCs) integrated with your system, ensuring they are optimized for performance and security.
- ✓ **Endpoint Management:** Oversee and manage end-user devices and client configurations to ensure compatibility and optimize performance across all user touchpoints.
- ✓ **Non-EV Object Management:** Extend management capabilities to non-EV (Enterprise Voice) enabled objects, allowing for comprehensive oversight of all Teams objects, not just those with EV capabilities.
- ✓ **Automated Licensing and Compliance Tracking:** Streamline licensing management with automated tracking and compliance checks, ensuring your deployment remains within legal and operational guidelines.

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