

**Ensure Quality  
Communications with  
Tailored Microsoft  
Teams Phone Service  
by Finchloom**



## Finchloom+ for Teams Phone



Elevate your teamwork with Finchloom+ Tailored Monthly Managed Service for Microsoft Teams Phone. From setup to proactive and reactive support, we ensure seamless communication with new phone numbers, voicemail setup, call trees, hunt groups and more - all managed expertly on a monthly basis.

### Why Finchloom+ for Teams Phone?

- Tailored support for your Enterprise compliance and security needs
- Free up internal security resources
- Pre-scheduled monitoring to promptly support QOS during high-profile calls
- Maintain your Microsoft 365 tenant to security best practices

### Why Finchloom+ Tailored Services?

- 100% Microsoft focused with expertise in Modern Work, Security, & Azure
- Flexible, scalable resources to optimize your Microsoft 365, Azure, and Security subscriptions
- Access highly specialized technical talent to plan, design, and implement complex Microsoft project
- We help organizations work better with technology while having fun

## INNOVATION THRU COLLABORATION



## MODERNIZE & CUSTOMIZE WITH FINCHLOOM

### Finchloom+ for MS Teams Phone Tailored Monthly Managed Services

- 🐦 Augment your team with a fixed scope monthly service
- 🐦 Tailor the scope of each service to provide only what you need
- 🐦 Protect your organization by collaborating with Microsoft Best Practices

Aligned with Microsoft Cloud Subscriptions – Buy the license, Add the Service

### What's Included? How Does it Work?

Finchloom+ for M365 Teams Phone Monthly Managed Services include

- Teams Phone Setup and Best Practices
- Phone Number Management
- Teams Phone Administration
- Call Queue and Auto Attendant Administration
- Call Monitoring and System Status
- Advanced Teams Phone Support
- Monthly Threat Reports

### Environment Assessment and Onboarding

To ensure a smooth transition to MS Teams Phone, we meticulously document your existing setup and configurations, DID assignments, critical components like Session Border Controllers (SBC) and Survivable Branch Appliances (SBA). Then we review your licensing and reporting requirement into a tailored plan for active-monitoring events, ensuring support staff are available during crucial periods, We also establish an approved requestor list for seamless access to Finchloom's services. Work with Finchloom to determine a tailored scope of monthly services for your organization.

### Additional Recurring Services

In addition to Finchloom+'s monthly monitoring and administration, we will perform pre-scheduled customized event monitoring: specialists actively monitor voice traffic and QOS during Earnings Calls, and promptly address any identified issues.



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