Finchloom+ for Teams Phone

Monthly Managed Service



FINCHLOOM

Phone Issues facing Organizations

- Old Devices
- Complex PBX Systems
- Integration with other devices and apps
- Phone number tied to a device



Who is this for?

- Commercial, Academic, Non-Profit with an IT Department
- Using Microsoft 365 with 100+ users
- Don't want to use internal resources for mundane work
- Want to modernize communications



Why Managed Services with Finchloom+?

- We are Microsoft Experts with in Modern Work and Teams Phone
- Fine tuning of your Teams Phone tenant to security and operational best practices
- Over 20 Years of engineering experience through enterprise voice
- Security and Productivity Integration across the Microsoft 365 Suite
- We handle the daily/weekly/monthly admin tasks so you can focus on strategic IT

Customer Success Stories

(Names Hidden for Privacy)

- Commercial Customer 1 500 Corporate
 Users (Converted from Cisco) to Teams Phone
 - CIO/VP of IT "Now we can standardize on one mobile device for everyone and our work phone numbers follow us"



What's Included? How Does it Work?

- Finchloom+ for M365 Teams Phone Monthly Managed Services
 - Teams Phone Setup and Best Practices
 - Phone Number Management
 - Teams Phone Administration
 - Call Queue and Auto Attendant Administration
 - Call Monitoring and System Status
 - Advanced Teams Phone Support
 - Monthly Threat Reports



Offer

- Augment your team with a fixed scope monthly service
- Tailor the scope of each service to provide only what you need
- Protect your organization by collaborating with Microsoft Best Practices
- Aligned with Microsoft Cloud Subscriptions Buy the license, Add the Service

Finchloom – Over 10 Years in the Cloud

- 100% Microsoft AI Cloud Partner
- Experts in Microsoft 365 Teams, Phone, Azure and Security Solutions
- Over 10,000,000 Emails scanned and protected
- Expert level Cloud Engineers
- Founded with the idea to help customers achieve more with Microsoft software while having fun

