



# FIS Treasury and Risk Manager – Integrity Edition

Unlock client success



# Committed to the customer experience

The path to a best-in-class treasury requires a partner with the technology and expertise to keep money flowing and provide an exceptional customer experience.

An easy-to-use, cloud-based treasury management platform, **FIS® Treasury and Risk Manager – Integrity Edition** has the flexibility and functionality to meet exceed both these goals. The award-winning solution manages both simple and complex treasury management requirements including cash positioning and forecasting, bank account administration, payments processing, foreign exchange, debt and investment management, accounting, compliance and reporting.

Read on to find out how you can harness this powerful yet easy-to-use treasury management platform to help your business and your clients succeed.

## Client experience: our vision

FIS is committed to creating long-term relationships with treasury departments around the world. Through FIS Treasury and Risk Manager – Integrity Edition, we empower clients with tools for everything from foundational cash management to complex risk mitigation.

Treasury teams large and small rely on us for exceptional, proactive support so they can get the most from our products and navigate the dynamic treasury landscape with confidence.

### Our commitment to you:

**1. A long-term, trusted partnership.** FIS is dedicated to being a trusted partner for the long haul. By staying engaged with clients, understanding their evolving needs and providing continuous value, we aim to become a trusted, integral part of our clients' treasury operations.

**2. Unwavering client satisfaction.** From day one of implementation through go-live and beyond, our goal is to ensure that our clients are fully satisfied with every interaction and feel supported at every stage of their journey. Through responsive communication, quick resolution of issues and an unwavering commitment to excellence, we aim to exceed client expectations.

"Medibank has been using Treasury and Risk Manager – Integrity Edition for more than 18 years to improve visibility, efficiency and accuracy in treasury. Over this time, the solution has continued to evolve and keep pace with the needs of the business. As a result, it's helped Medibank to both steer its treasury operations skillfully and a strong foundation for growth."

- David Francalanza  
Treasury Accountant, Medibank

**3. Continuous improvement and innovation.** As a software-as-a-service (SaaS) provider, we are committed to continuously evolving our product and services based on feedback from our clients. We actively listen to our clients' needs in virtual and in-person user groups, and work collaboratively to implement improvements that drive efficiency and long-term success.

**4. Tools to empower treasury teams.** We aim to equip our clients with the knowledge and tools they need to be self-sufficient in managing their treasury operations. By providing comprehensive training, clear documentation and ongoing support, we ensure clients can navigate our system with ease.

**5. Maximum product utilization.** We ensure that clients are not only using our treasury management system but harnessing its full potential. Through a trusted implementation methodology, regular reviews and proactive optimization suggestions, we help clients take full advantage of all the features and capabilities our system offers.

In every interaction, we strive to be a true extension of our clients' teams, providing not just a product, but a partnership that drives success well into the future.

## Helping clients succeed

Award-winning implementations. Excellent client experiences. Partnerships that span decades. As our clients have discovered, Treasury and Risk Manager – Integrity Edition can transform longstanding pain points into inspiring examples of best practice.

Read on to find out how the tried and tested strength of Treasury and Risk Manager – Integrity Edition is helping customers streamline activities, mitigate risks and access the support they need to build a best-in-class digital treasury.

### Driving award-winning results for the UN Refugee Agency

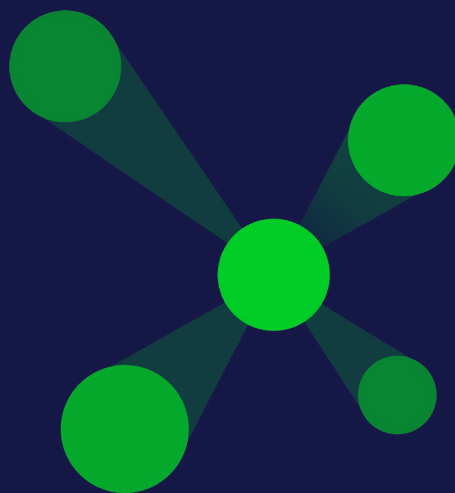
The United Nations High Commissioner for Refugees (UNHCR) recently won the Trade and Treasury category in the IDC Real Results award, which showcases technology providers that enable measurable change for their clients. To support its humanitarian mission, UNHCR chose FIS as its treasury technology modernization partner. The organization is now leveraging multiple FIS solutions across the money lifecycle including FIS Treasury and Risk Manager – Integrity Edition, FIS Payment Hub and FIS Bank Account Manager.

With better visibility over cash and risk, and simplified global payments processing, UNHCR can now make payments faster and more easily to refugees and humanitarian aid suppliers around the world.

“Integrating and simplifying our systems and embedding Treasury core management processes with FIS has allowed us to enhance traceability and accountability of treasury transactions.”

- **Carmen Hett**

Treasurer, and Hikaru Kozuki, Assistant Treasurer, at UNHCR Treasury and Cash Services at Geneva Headquarters



## Solution highlights

- More accurate cash flow forecasting
- Greater traceability of treasury transactions
- Time savings through standardization and automation



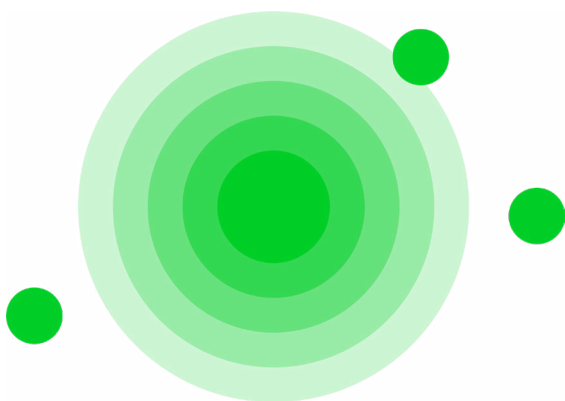


## Partnering for the long term

Canadian mining company Teck Resources has been relying on Treasury and Risk Manager – Integrity Edition for over 20 years. This collaboration has been instrumental in supporting Teck's growth trajectory, helping the firm improve efficiency, reduce risk and enable growth.

Teck initially deployed Treasury and Risk Manager – Integrity Edition as an on-premise solution. Then, as FIS began offering cloud-based solutions, Teck switched to using the system on a SaaS basis.

Over the years, Teck has gradually adopted more of the system's capabilities. Today, the company not only benefits from a complete and accurate view of cash flows, but also uses the system's trade finance, commodities trading and risk management capabilities.



"We've not used spreadsheets in 20 years. We've evolved with FIS from on-premise solutions in the early days to SaaS – keeping up with the pace of technological change is easy with a provider like FIS."

- **Manager**

Cash and Banking - Teck Resources

"Integrity has allowed us to have a real-time visibility of our financial flows and allow corrective and optimization actions in a short time that have reduced costs and generated new opportunities to make our liquidity profitable."

- **Federico Ponta**

Senior Treasurer, MSC Cruises

## Solution highlights

- Enhanced reporting
- Streamlined cash and treasury management processes
- Automated upgrades
- Simplified system maintenance

## How customers rate FIS

Figure 1 shows how FIS scored in each of the customer satisfaction categories, relative to the overall average scores in each category across all the vendors that were reviewed. The inner line represents the overall group averages, while the outside line depicts FIS scores.

**Figure 1: FIS customer satisfaction ratings vs. Average ratings for Treasury Management vendors**

“The continued recognition of our treasury and risk management solutions is a testament to the investments we’ve made to address our clients’ needs while money is in motion.”

- JP James

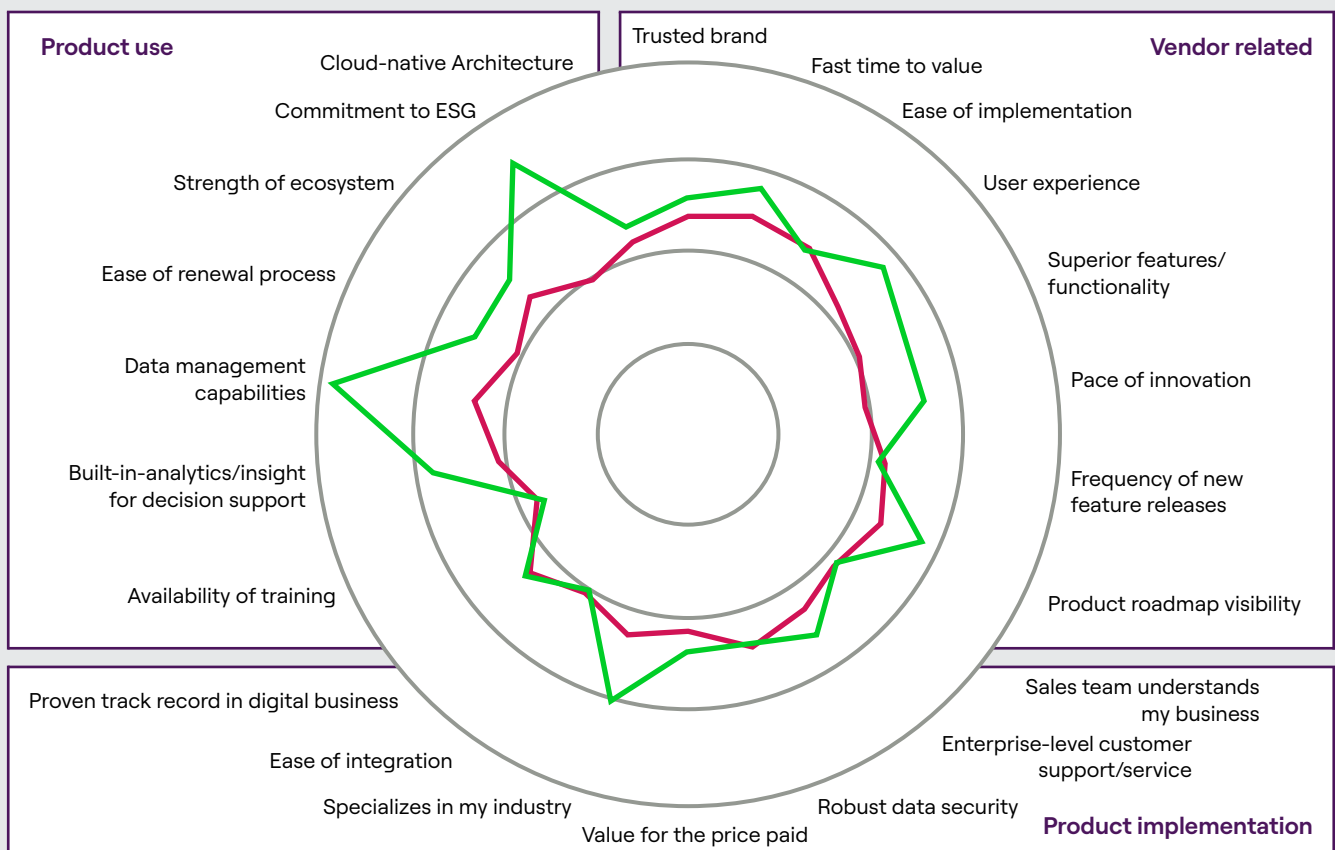
Head of Treasury and Risk at FIS



**IDC SaaS Award**

Customer Satisfaction: Treasury Management

— Avg for Treasury Management Vendors — FIS



Source: IDC SaaS Path Survey, 2024



## Industry accolades

FIS continues to gain industry recognition for its treasury and risk solutions:

**Most Innovative Treasury Solution**  
from Global Finance Magazine  
in its World's Best Treasury &  
Cash Management Systems and  
Services Awards (2024)

**Best Cash & Treasury  
Management Solution** in  
the Treasury Management  
International Technology and  
Innovation Awards (2024)

## Client engagement

FIS regularly engages our treasury clients by holding user group meetings around the world. We have recently hosted in-person user groups in London, Stockholm, Barcelona, Sydney and Orlando. We also hold virtual user groups each quarter.

In these user groups, we provide updates on enhancements to our treasury solution, give clients the opportunity to request new functionality, and identify opportunities for improvement in areas such as client experience. During these events, our treasury clients can network with their peers and learn about industry trends while enjoying entertainment at some excellent venues.





## Integrity : a stable, secure, and globally supported platform

Treasury and Risk Manager – Integrity Edition provides automated monthly releases for no additional cost or upgrade effort. Additionally, our global support team is on hand to help Integrity users in over 100 countries.

### Client experience in numbers

**99.95%**

three-year  
global platform  
uptime

**0**

rolled back  
releases or  
security breaches

**22%**

year-on-year  
increase\* in  
support staff  
headcount

**9.2/10**

client satisfaction score\*  
for ease of issue resolution

**9.2/10**

client satisfaction score\*  
for overall experience  
with support resource

\*2024-2025 figures



FIS helps manage liquidity by moving money quickly and at scale.

Our **technology** powers the global economy across the money lifecycle.



### Money at rest

Unlock seamless integration and human-centric digital experiences while ensuring efficiency, stability, and compliance as your business grows.

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### Money in motion

Unlock liquidity and flow of funds by synchronizing transactions, payment systems, and financial networks without compromising speed or security.

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### Money at work

Unlock a cohesive financial ecosystem and insights for strategic decisions to expand operations while optimizing performance.

## About FIS

FIS is a financial technology company providing solutions to financial institutions, businesses and developers. We unlock financial technology that underpins the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients confidently run, grow and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses adapt to meet the needs of their customers by harnessing the power that comes when reliability meets innovation in financial technology. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index. To learn more, visit [FISglobal.com](https://fisglobal.com). Follow FIS on LinkedIn, Facebook and X (@FISglobal).



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