

Solution

CyberProtectSM: Microsoft[®] Managed Detection and Response

Maximize the Full Value of Microsoft’s Entire Security Suite to Enhance Your Microsoft Security Applications

There are benefits to digital transformation and work-from-home initiatives, but there are also risks, such as the expansion of your attack surface. As companies move more of their work to the cloud, enhanced security tools can secure remote workforces.

CyberProtect: Microsoft Managed Detection and Response from Fiserv is designed to enhance your Microsoft security applications. Benefit from an award-winning solution that can take your security and compliance to the next level while receiving 24/7 managed detection and response.

Microsoft Azure Sentinel + 365 Defender + Azure Defender

- 1 24/7 Managed Detection and Response
- 2 End-to-End Management
- 3 Threat Intelligence
- 4 Threat Eradication
- 5 Data Privacy Prioritized



Initial Setup

Fiserv offers expert implementation, configuration and optimization services for your investment in Microsoft security technologies, as well as consulting services to improve the utilization of the Cybersecurity Maturity Model and rapid onboarding into premium Security Operation Center (SOC) managed services.

Azure Sentinel Accelerator

- Infrastructure setup
- Log source ingestion
- Alert and Security Orchestration, Automation and Response (SOAR) configuration
- Knowledge transfer
- Initial alert tuning and optimization
- Integration with managed detection and response monitoring
- Incident response playbook creation
- Security controls deployment

Microsoft 365 Defender Accelerator

Maximize your technology investment with Microsoft Defender for Endpoint, Microsoft Defender for Identity, Microsoft Defender for Office 365 and Microsoft Cloud App Security.

- Infrastructure setup
- Configuration
- Integration with Security Information and Event Management (SIEM)
- Policy tuning
- Integration with managed detection and response monitoring
- Security controls deployment



SIEM as a Service

Ongoing maintenance of data ingestion, detection rules and automation within Azure Sentinel enable your team to efficiently benefit from security operations.

Platform Management: Azure Sentinel

- Alert tuning
- New log source ingestion
- Custom data connectors
- Log optimization
- Threat intelligence
- Incident support
- Monthly reviews



24/7 SOC With Managed Detection and Response

Full end-to-end managed services include ongoing maintenance and 24/7 outsourced security operations with integrated threat detection and response.

Managed Detection and Response

- Alert triaging and investigations
- Unlimited remote incident response
- Threat eradication
- Threat intelligence
- Escalations and notifications as appropriate
- Monthly account reviews
- Threat hunting



We knew we wanted to move to Microsoft's suite of security tools to protect our environment, but we needed help getting up and running quickly. This service provided the experts we needed to help us assess our current risks, offered detailed guidance on how best to leverage Microsoft-powered security solutions and even lent a hand getting the tools configured and optimized for use."

– Chief Information Security & Privacy Officer




Microsoft Licensing Impact


- Azure Sentinel log consumption per gigabyte per month
- Microsoft E3/E5 licensing for M365 per seat
- Azure Security Center licensing, per Azure resource per month



Connect With Us

For more information about
CyberProtect: Microsoft Managed
Detection and Response:

 800-872-7882

 getsolutions@fiserv.com

 fiserv.com

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