

Systems Integration Services










IT Services to Maximize the Value of
Your Technology Investments

Digital transformation has created myriads of opportunities for organizations of all sizes. It requires thoughtful delivery to meet consumer expectations and depends on effectively deploying, connecting, testing, optimizing and managing the technology. That's how Systems Integration Services from Fiserv can help.

Systems Integration Services delivers a broad range of leading-edge professional services to assist our clients in transforming their businesses efficiently, effectively and securely. We provide a team of experts with deep industry expertise and the ability to scale IT services for today's interconnected, on-demand world. Fiserv offers the benefits of scale and global expertise across a range of services, including application development and integration, cloud and infrastructure, and intelligent automation technologies.

Top-of-Mind Issues

Many organizations share common business requirements, and Fiserv is distinctively positioned to help.

-  Disparate Systems and Legacy Applications
-  Data Quality and Availability
-  Technology Complexity
-  Data Center Moves to Cloud
-  Outages and Incidents
-  IT Staff Is Stretched Thin
-  Manual Processes
-  Testing Software Releases
-  Cost Containment

How Fiserv Can Help

- Application Development and Integration
 - Custom Development
 - Integration
 - Data Management
 - Analytics
 - Mobile/Portal/UX/UI

- Cloud and Infrastructure
 - Public Cloud Hosting
 - Managed Services
 - Cybersecurity
 - Application Modernization

- Intelligent Automation Technologies
 - Robotic Process Automation
 - Artificial Intelligence
 - Machine Learning
 - Testing

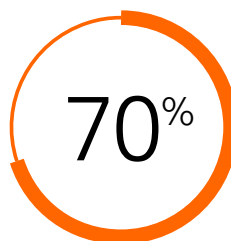


Connect and Integrate

In a world that is increasingly interconnected, businesses and consumers expect financial services to adapt to how they live and work today. A seamless IT experience is needed, and every solution deployed requires at least a dozen points of interconnectivity across an organization's technology infrastructure. System Integration Services connects Fiserv systems to other line-of-business systems, new systems to legacy systems and front-office applications to back-office processes.

Keep Systems Operating Smoothly

Ensuring our client's IT infrastructure is agile, available and secure is a top priority. Data protection and business continuity have never been more important. Our cloud and infrastructure services provide end-to-end infrastructure solutions, including cloud migrations and hosting, cloud-native application modernization, managed services, backup and disaster recovery. Wherever you are on your cloud journey, we're here to help.



We've reduced the number of testing hours by 70 percent.

Jason Tedford
Senior Vice President,
Empower Federal Credit Union

Efficiency With Intelligent Automation

With the ability to perform routine intersystem tasks quickly and accurately, Robotic Process Automation from Fiserv offers a cost-effective way to ensure processes are efficient and people are productive no matter where the work is performed.

Robotic Process Automation enables seamless customer experiences, creating bottom-line efficiencies, improving profitability and streamlining compliance. We have pre-built use cases for common banking and payments processes, minimizing implementation timelines and maximizing time to value.

Best Practice Insight

Our dedicated Centers of Excellence allow us to anticipate and proactively develop products and services that reflect market shifts and needs. Fiserv brings industry-best practices and deep domain and technical acumen to give our clients a competitive advantage. With our global delivery centers, we can provide the best mix of on-shore, near-shore, and off-shore resources, to meet the needs of our clients.

Access to Leading Technology

Our team of experts collaborates with industry leaders to bring innovative digital technologies and thought leadership in the areas of artificial intelligence, machine learning, Robotic Process Automation, advanced analytics and cloud technologies. We wrap those solutions with services that solve the most pressing needs of our clients.

Additionally, Fiserv has developed alliance partnerships with leading technology vendors to extend the value of Fiserv solutions. Alliance partnerships enable Fiserv access to resources, toolkits, subject matter experts and knowledge centers for leading vendors of customer relationship management systems, public cloud providers, enterprise resource planning systems and other common line-of-business applications.

Services Your Way

Systems Integration Services offer flexible engagement models, such as staff augmentation to fill your resource gaps, project-based work to address specific needs, complete outsourcing and managed services that enable your team to focus on strategic priorities.

Partnership for Success

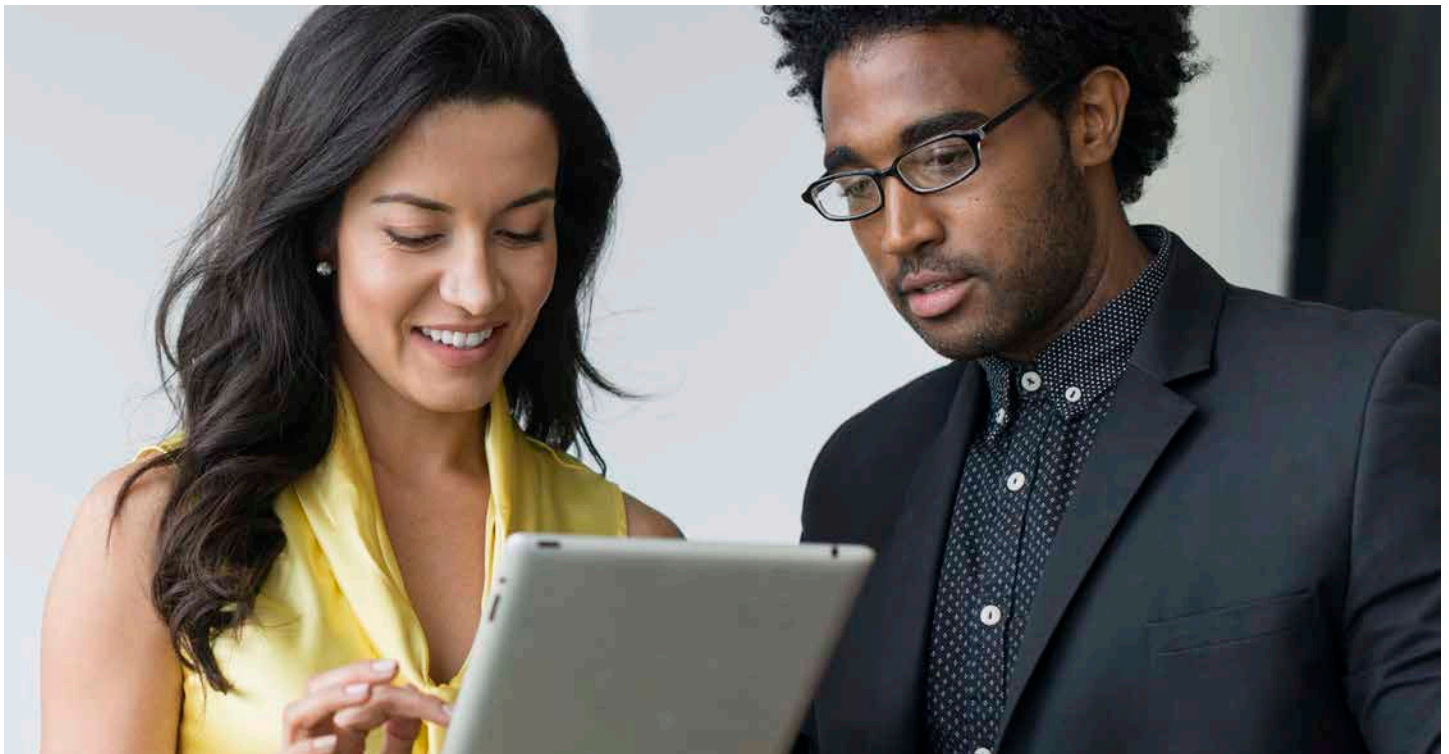
We have a long track record of client success and take a partnership approach to all our engagements. Let Fiserv help make your digital transformation journey a success.



Partnering with Fiserv has allowed us to focus on our members and continue our vision of being the community's first choice for financial needs.


Clare Fowler

Senior Vice President, Operations Technology
NavyArmy Community Credit Union



Connect With Us

For more information about
Systems Integration Services:

 800-872-7882

 getsolutions@fiserv.com

 [fiserv.com](https://www.fiserv.com)

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

Visit [fiserv.com](https://www.fiserv.com) to learn more.