

Flow365 AI – The Future of AI-Powered Customer Engagement

Introduction

Flow365 AI is a cutting-edge AI chatbot platform designed to enhance customer interactions, streamline operations, and automate business processes. Hosted on Microsoft Azure, it provides a secure, scalable, and high-performance AI-driven chat experience tailored for businesses of all sizes.

Why Flow365 AI?

Key Features

- **AI-Powered Conversations:** Automate customer interactions with AI-driven responses.
- **Scalable Knowledge Base:** Store and manage up to 100K lines of business-specific knowledge.
- **Custom AI Containers:** Create up to three separate AI containers for different business needs.
- **Seamless Integration:** Embed AI chat on your website using a simple JavaScript snippet.
- **Flexible Pricing Model:** Affordable plans with scalable interaction limits.

Business Benefits

- ✓ Improve customer support efficiency.
- ✓ Reduce response times and operational costs.
- ✓ Enhance customer engagement and retention.
- ✓ Automate workflows and optimize resources.

Use Cases

Small & Medium Businesses (SMBs)

Automate FAQs and reduce dependency on human support. Generate leads through AI-driven conversations.

Enterprises & Corporations

Deploy AI chatbots for HR, IT help desks, and customer support. Streamline internal processes and boost productivity.

E-commerce & Customer Support Teams

Provide instant responses to product inquiries. Enhance shopping experiences with intelligent recommendations.

Pricing & Scalability

Plans

- **Online Chat Plan:** \$19/month – AI chatbot on a custom subdomain.
- **Website Integration Plan:** \$24/month – AI chatbot embedded on your website.

Scalability

- Additional ****1,000 interactions**** for \$0.99.
- Additional ****10K knowledge lines**** for \$0.99.
- **14-day free trial** – No credit card required.

Security & Compliance

- **Data encryption** for all communications.
- **GDPR & CCPA compliance** for privacy protection.
- **Role-based access control** for secure AI management.

Future Innovations

Flow365 AI is continually evolving to meet business needs. Upcoming enhancements include:

- **Webhook-based AI Function Calls:** Allow AI to interact with external APIs for dynamic data retrieval.
- **Advanced NLP improvements:** For even more accurate and context-aware conversations.

Conclusion

Flow365 AI is the ultimate solution for businesses looking to harness the power of AI for customer engagement. With powerful automation, seamless integration, and cost-effective scalability, it revolutionizes how businesses interact with customers.

Get Started Today

Visit www.flow365.ai to explore plans and start your AI-powered journey!