fnts YOUR CLOUD GUARDIAN

DESKTOP-AS-A-SERVICE WITH WINDOWS VIRTUAL DESKTOP

Increase workplace productivity with remote access to workloads and tools.

Having the flexibility and security in place to seamlessly transition from in-office to work-from-home scenarios whenever necessary is more important now more than ever for businesses in all industries. FNTS' **Desktop-as-a-Service with Windows Virtual Desktop** is a comprehensive desktop and application virtualization service that provides modern application delivery and innovative cloud services and tools through the Microsoft Azure Cloud. This enables scalable remote access to hosted applications and desktops, which creates greater organizational agility, increases collaboration among employees and ensures productivity remains high in a hybrid work environment.

> **33% of U.S. workers are working remotely. 25% are sometimes working remotely. Nearly 2/3 of U.S. workers have been working remotely during the COVID-19 pandemic would like to continue to do so.***

Less maintenance, greater access, lower costs.

FNTS' Desktop-as-a-Service simplifies infrastructure management, resulting in increased cost savings.

- Ease of management by eliminating hardware infrastructure and licensing costs.
- Users can access Windows Virtual Desktop from a variety of devices, such as laptops, desktops, tablets and phones providing more freedom in how and when you work.
- A simplified administrative plane to manage users and security.
- Windows Virtual Desktop provides a high-quality and high-availability user experience all while saving costs through autoscaling, which allows organizations to scale back resources when demand is low and cap costs or increase resources when demand is high.

Enhanced productivity.

Through FNTS' Desktop-as-a-Service, applications and resources can be accessed across a variety of devices, resulting in higher availability of workloads.

- Windows Virtual Desktop is the only virtual desktop infrastructure that delivers a simultaneous multi-session Windows 10 experience.

- The Windows 10 multi-session feature enables simultaneous multiple sessions.

- Optimizations for Microsoft 365 that offer access to the entire Office 365 suite and Microsoft 365 applications, including Microsoft Teams for video conferencing – dependent upon device support.

- Users have the ability to load software and configurations that are needed within their organization through the creation and customization of images.

- Access to local printing and audio and video redirection – dependent upon device support.

Optional built-in security features.

The following security and compliance features can be built into FNTS' Desktop-as-a-Service to ensure the necessary level of protection and control over user access to corporate resources.

- Azure Security Center, which manages vulnerabilities and compliance

- Multi-factor authentication

- Azure Active Directory Conditional Access policies that help manage risk and user/device access

- Role-based access controls

- Audit logging

- Identity management

Taking your specific business requirements into consideration, FNTS provides the best technical and fully managed solutions to enable your remote workforce through services like automation, security, image maintenance and runbooks. Our dedicated team provides ongoing monitoring and support to achieve high performance levels.

The FNTS Advantage

As a trusted advisor in managed IT services for the past 25 years, FNTS provides an exceptional customer experience. We consistently achieve high service ratings from customers, have an above-average customer retention rate of 95.5%., and are proud to say 70% of our customers come from referral sources.

Is your organization set up to succeed in a remote environment? Contact our experts to learn more.

✉ info@fnts.com

* Gallup's COVID-19 and Remote Work Update (https://news.gallup.com/poll/321800/covid-remote-work-update.aspx)