



ERP SOLUTION FOR AGRICULTURE / LIVESTOCK INDUSTRY

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# Agenda

- Introduction about Folio3
- Folio3's Microsoft ISV Solution AgriERP
  - ERP Solution for Agriculture/Livestock Industry
- Sneak Peek
- Solution Design & Architecture
- Customer Success Stories
- Dashboards
- Q/A Session









20+

#### Years Experience

With large enterprises, SMEs and startups



1000+

#### Clients

From 2-person startups to Fortune 500 companies that love us enough to be our best spokespersons

### At a Glance

We are Silicon Valley entrepreneurs, MIT techies, Fortune 500 alums, and user-obsessed designers.

We are big believers in technology's potential.

We are bigger believers in human potential.



2000+

#### Solutions

AI, Cloud, Web, eCommerce, iOT, and Mobile



900+

#### **Employees**

Across USA, Canada, UK, Mexico, Pakistan, Bulgaria, UAE and Australia.

## folio3 Solutions and Products Offerings Microsoft Dynamics













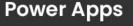
























Purchasing



Warehouse





#### **Folio3 Clients**



























Growers



















































Transform your agri business with AgriERP





### A Single Straight-Forward Platform Designed by Farmers for Farmers to Maximize Profits









- The system helps you increase Yields, improving sustainability and profitability
- Accurate crop planning, adjust as circumstances change
- Harvest at the optimal time with mobile record scouting capabilities
- Automate field operations & Control inventory
- At the core it's one well-designed integrated system. All parts of your operation are connected.
- Mobile technology is used to ensure data is collected in the most natural way by those who are performing the work, where they are doing the work.

# INCOMMON FARMS

### Farm Business Consulting Solutions

More than ever today's family farms need to enhance profit, reduce risk, and build value to be able to grow, compete and success now and for future generations.

UnCommon Farms works with producers who are thinkers, strivers, and drivers of success. We want to be the catalyst to help you succeed into the future by providing the business resources you need to compete. With our community of agriculture business experts and other farms like yours, UnCommon Farms can help you take your farm business to the next level.

UnCommon Farms Group is a member-owned network of family farm operators, agricultural experts and suppliers. Membership provides:

- Expertise and support in 17+ business categories
- Training for your staff in large farm operations
- Connection with peer farm operators throughout North America
- Linkage to suppliers and buyers as part of a collective 1.2 Million Acres

### Typical Farm Challenges

#### **Outgrowing Existing Systems**

Customers approach Folio3 when they are struggling to scale their existing systems to support continued business growth and visibility of data.

A common goal is to replace disparate systems with a central databased system to control and monitor, from planning to harvest and production to supply chain.

- 1 Siloed Systems
- 2 Growth & Scale Issues
- 3 Insufficient Reporting
- 4 Manual Processes
- 5 Security Issues



### AgriERP – How it evolved

- We engaged with some key customers to build their solutions
- We partnered with Uncommon Farms Group to further develop solutions and broaden delivery capabilities
- The partnership provides our customers with everything they need for success farming specific business expertise and guidance, supported with technology
- We find the best approach is to provide an overview first, then develop a phased roadmap together and execute against that
- Think of this as an overall solution with farming expertise, business knowledge, and technology converging











# folio3 pagrierp Overview of the Solution

Transform your Business with the World's
Leading ERP Software for Agriculture Industry.
Automate business processes, save time and
resources, and improve your business
performance. Providing the following functions,
modules and applications into the solution:



Vegetable & Fruit Farms



**Bulk Crops** 



Cattle & Livestock



Indoor & Vertical Farms



**Microsoft Dynamics 365** 



### Why Choose AgriERP as Your Farm Management Software

An all-in-one agricultural software and platform, AgriERP enables your farmers and management to plan, manage, track and record their operations smoothly without any hurdles, all in real-time. It is a powerful, yet user-friendly agricultural management and farming software that lets you be in complete control of your farming operations from wherever you are via any smart device.

#### Profit Analysis



Measure your profitability and analyze your earnings in real-time at every stage of farm operations.

#### Knowledge Succession



Retain insights and historical data to help future generations so learn and plan effectively.

### Inventory Control & Analysis



Gain from real-time knowledge of projected costs and inventory use as well as actual costs and usage.

### Revenue Forecasts & Projections



Compare and modify your plans according to statistical data and intelligent revenue projections.

#### Field & Crop Planning



Make dynamic operational plans while sitting in your office with a few clicks or taps.

#### Task Monitoring



Assign tasks to workers and monitor them from any smart device.

#### Seamless & Smooth Connectivity



Eliminate manual entry and gain insights by gathering real-time data from multiple sources.

#### Measure Yield Variability



See what's driving current and future yields

#### Transparent Communication



Share data and reports with partners, advisors, lenders

### Core Capabilities of the Solution



Leveraging the power of Microsoft's Dynamics 365 to provide an end-to-end Farm Operations and Management Solution to address the complete life cycle from planning to production.



#### **FINANCIALS**

- General Ledger
- Accounts Payable
- Accounts Receivables
- Fixed Assets
- Cash & Bank
- Procurement & Sourcing
- Budget & Reporting
- Grower Accounting (Payments & Settlements)
- Pooling
- Inventory Management
- Product Information
   Management



#### **FARM**

- Farm Dashboard(Map)
- Plantation

Management

Land Parcel

Management

- Soil Sampling
- Soil Bed
- Planning Activities



#### CROP

- Crop/Season Planning
- Crop/Season

Management

- Crop Protection
- Crop/ Season Activity/Operations
- Crop Forecasting
- Fertilizer applications

Docticido applicationa



#### SHIP

- Storage Management
- Transport Management
- Load Management
- Pallet Cross Referencing
- Consignment Trading
- Consignment Traceability



#### **PACK**

- Pack Ahead Planning
- Pack Management
- Deport Date Management
- Production Forecasting
- Live Production Performance
- Streamlined Production
- (Grading/Packing)
- Label Room

### Core Capabilities of the Solution



Leveraging the power of Microsoft's Dynamics 365 to provide an end-to-end Horticulture Operations and Management Solution to address the complete life cycle from planning to production.



#### **FINANCIALS**

- General Ledger
- Accounts Payable
- Accounts Receivables
- Fixed Assets
- Cash & Bank
- Procurement & Sourcing
- Budget & Reporting
- Grower Accounting (Payments & Settlements)
- Pooling
- Inventory Management
- Product Information
   Management



#### **NURSERY**

- Nursery Dashboard(Map)
- Plantation

Management

- Land Parcel
  - Management
- Soil Sampling
- Soil Bed
- Planning Activities



#### **PLANTING**

- Season Planning
- Season Management
- Cultivation Protection
- Season Activity/Operations
- Growth Forecasting
- Fertilizer applications
- Pesticide applications



#### **SHIP**

- Storage Management
- Transport Management
- Load Management
- Pallet Cross Referencing
- Consignment Trading
- Consignment Traceability



#### **PACK**

- Pack Ahead Planning
- Pack Management
- Deport Date Management
- Production Forecasting
- Live Production Performance
- Streamlined Production
- (Grading/Packing)
- Label Room

### Core Capabilities of the Solution



Leveraging the power of Microsoft's Dynamics 365 Finance and Supply Chain to provide an end-to-end Farm and Livestock Management Solution to address the complete life cycle from planning to production.



#### **FINANCIALS**

- General Ledger
- Accounts Payable
- Accounts Receivable
- Fixed Assets
- Cash & Bank
- Procurement & Sourcing
- Budget and Reporting
- Inventory Management
- Product Information Management
- Invoice Scanning Automation
- Shop Floor



### FEEDLOT/FIELD & LIVESTOCK

- Field Dashboard (Map)
- Plantation Management
- Soil Bed
- Planning Activities
- Harvest Activities
- Breeding
- Vaccinations
- Pasture Movement
- Examinations
- Identification



#### WAREHOUSING

- Warehouse Management
- Inventory Control
- Cycle Counting
- Palletization
- Inbound and outbound material workflow
- Cluster picking
- Outbound wave processing
- Cross docking



### PRODUCTION/ PACKAGING

- Disassembly Management
- Routes Operations & Inspections
- Packaging Types
- Scheduling
- Inspections
- Material Management
- Finished Goods Reporting
- Quality Control



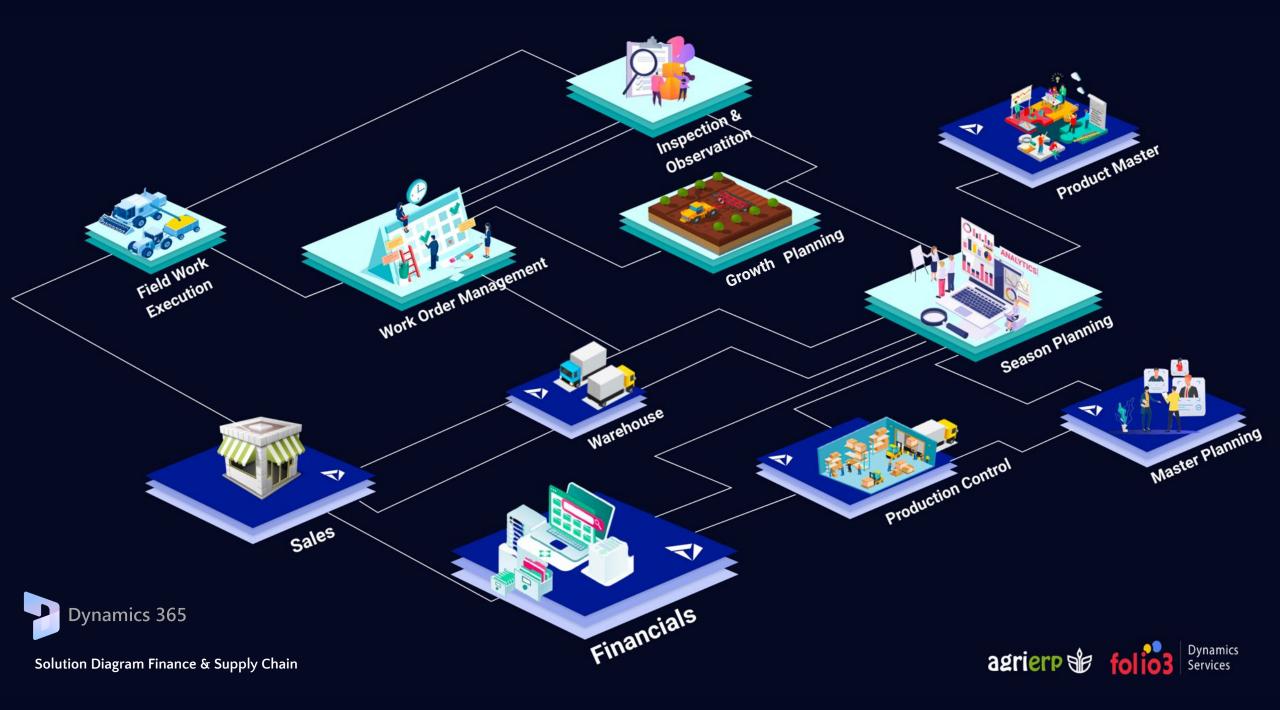
#### **SHIP**

- Sales Shipment
- Transfer Orders
- Storage Management
- Transport Management
- Load Management
- Cross Referencing
- Consignment Trading
- Consignment Traceability

















### Sneak Peek

User Interface of the AgriERP Apps (Mobile and Web)

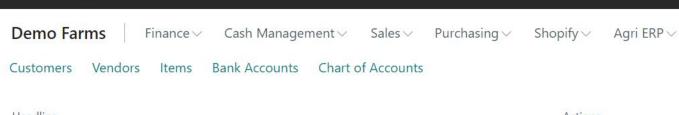












Headline

Welcome to **pagrierp** 

Actions

+ Sales Quote + Purchase Quote > Find entries... > Payments + Purchase Order + Sales Order > Search in data... > Reports

+ Purchase Invoice + Sales Invoice > New

**Excel Reports** 

.0

#### **Activities** ~

Sales This Month

> See more

Overdue Sales Invoice

> See more

Overdue Purch. Invoice Amount

> See more

Sales Invoices Predicted Overdue

> See more

#### **Ongoing Sales**

Sales Quotes

Sales Orders

26

Sales Invoices

**Ongoing Purchases** 

**Purchase Orders** 25

<u>O.</u>

Invoices

Ongoing Purc...

**Next Week** 

Purch. Invoices...

Intercompany

**Pending Outbox** Transactions

**Payments** 

Unprocessed **Payments** 

Average Collec... Days

Invoices

Outstanding V...

Scan documents

**Incoming Documents** 



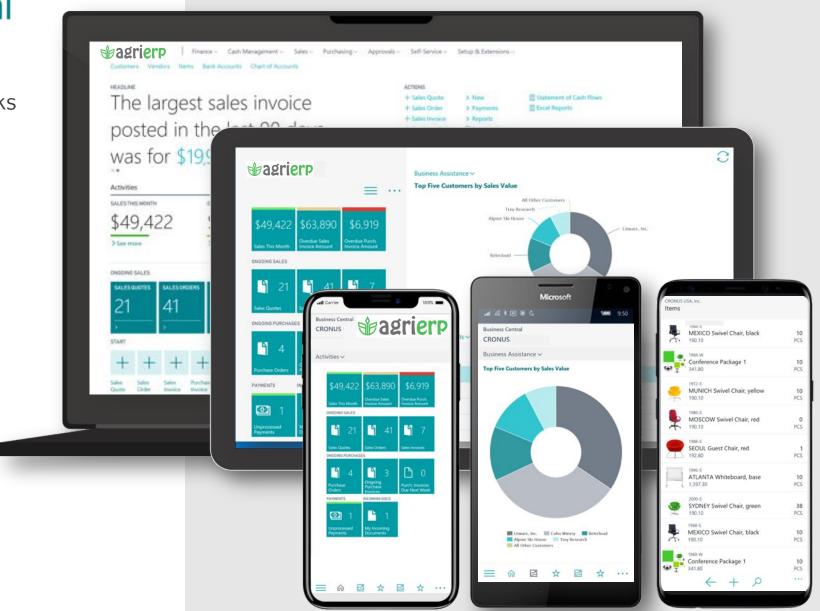


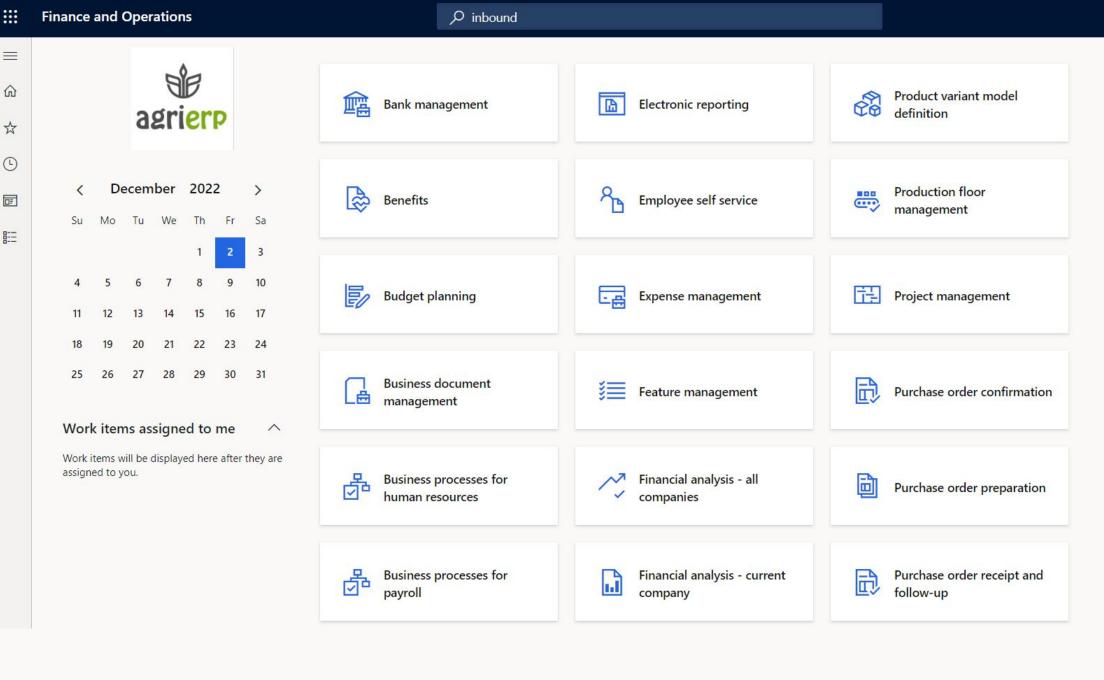
Optimize your team's productivity with seamless, integrated processes and tasks



### Run Your Business Anywhere

- Deploy in the Cloud
- Flexible data residency, compliance and security
- Universal, mobile-enabled user experience across deployments and devices

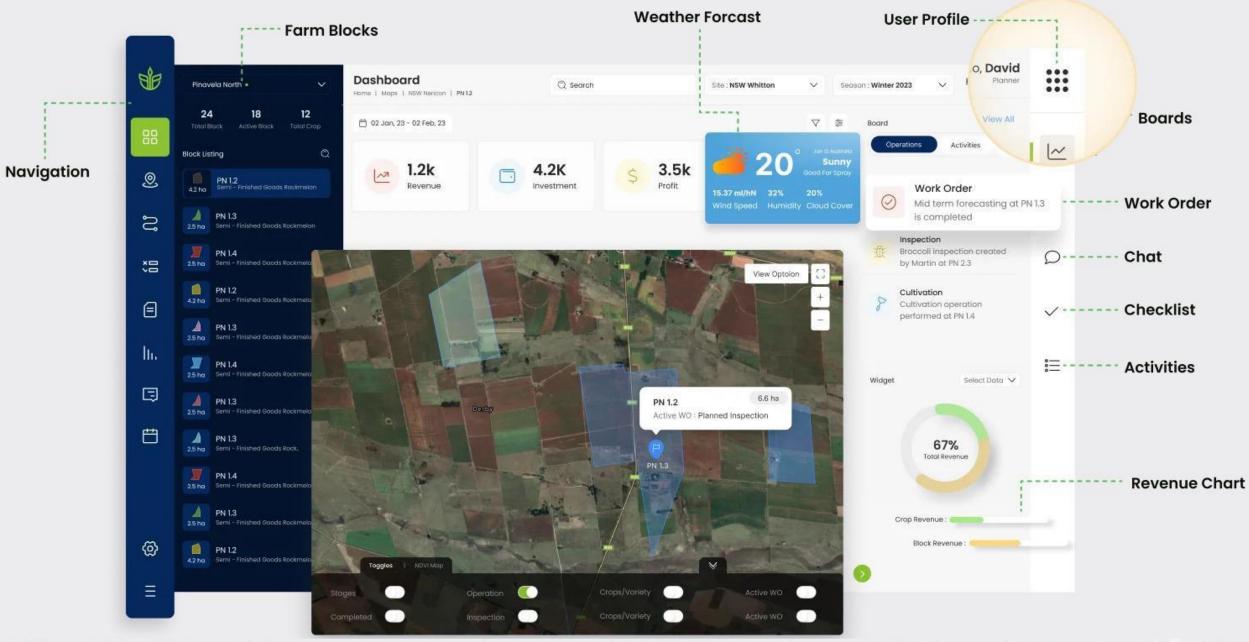




ERP Platform: Microsoft Dynamics 365 Finance & Supply Chain

# Folio3's ISV Features on Core Modules of Microsoft Dynamics 365 Finance & Supply Chain Management

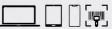
Accounts payable	Accounts receivable	Asset management	Audit workbench	Budgeting	Cash and bank management	Common
Consolidations	Cost accounting	Cost management	Credit and collections	Demo data	Expense management	Fixed Assets
Fleet management	General ledger	Human resources	Inventory management	Master planning	Organization administration	Payroll
Procurement and sourcing	Product information management	Production control	Project management and accounting	Questionnaire	Retail and Commerce	Sales and marketing
Service management	System administration	Tax	Time and attendance	Transportation management	Vendor collaboration	Warehouse management









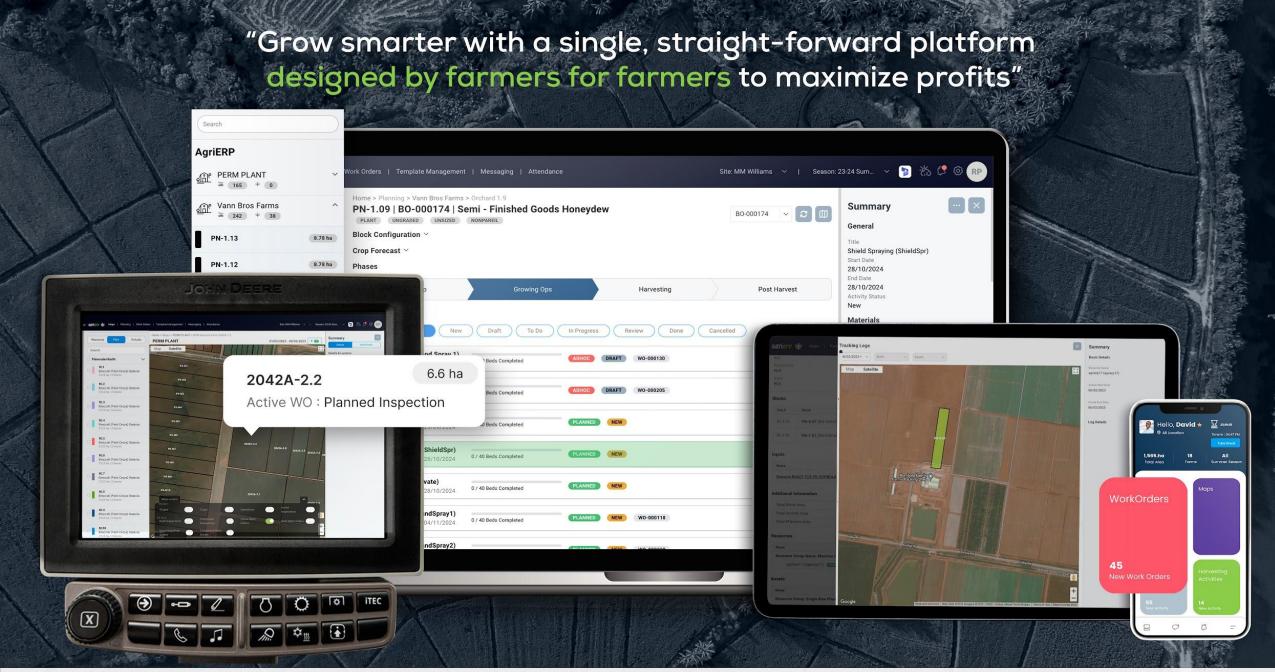








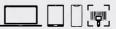










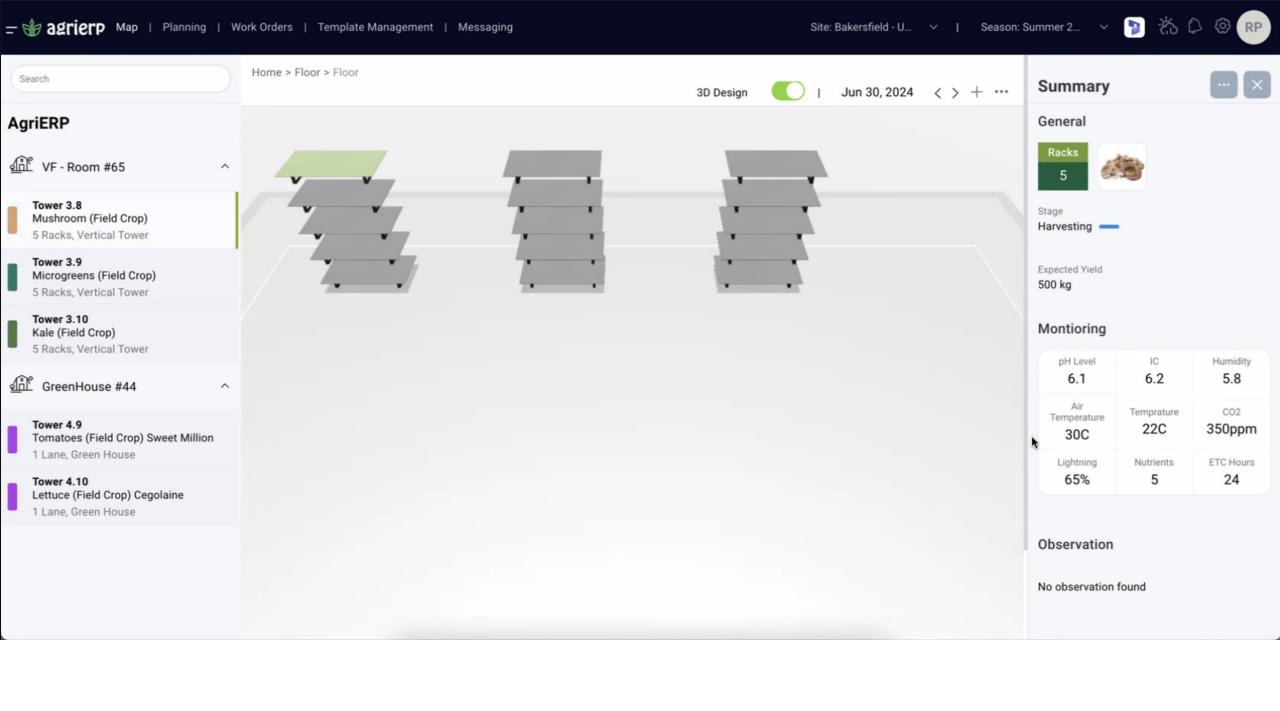


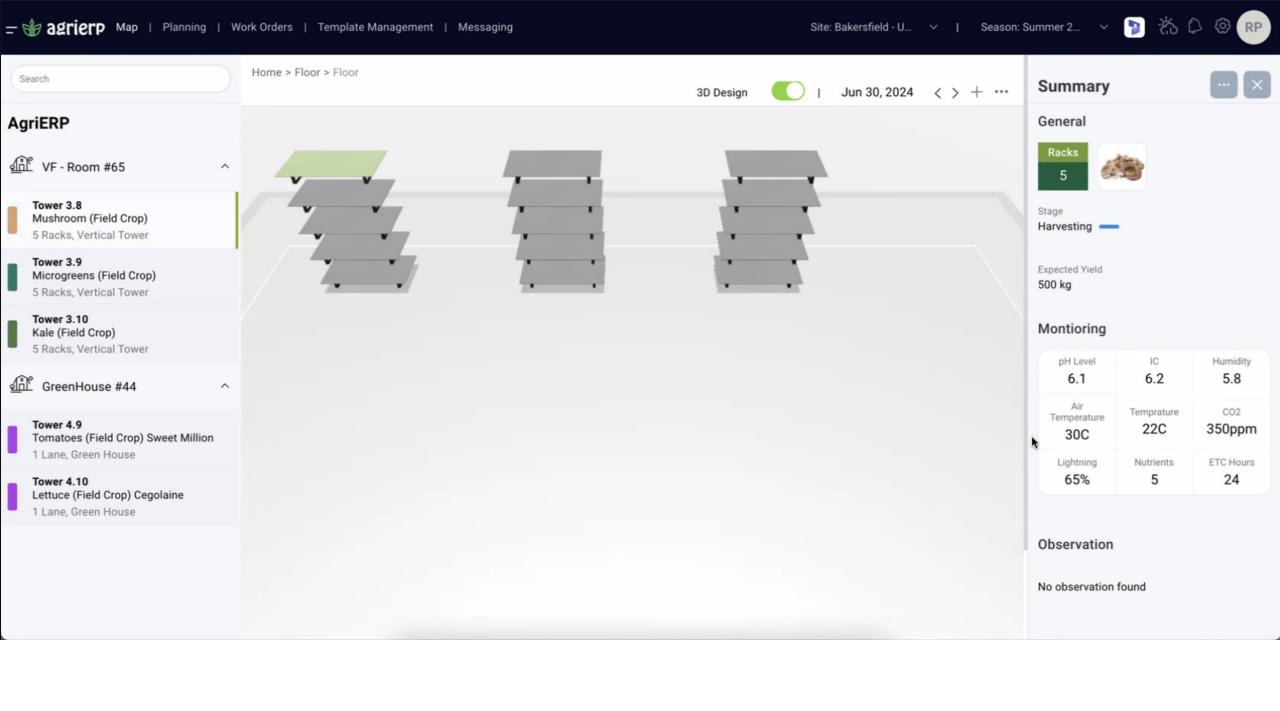


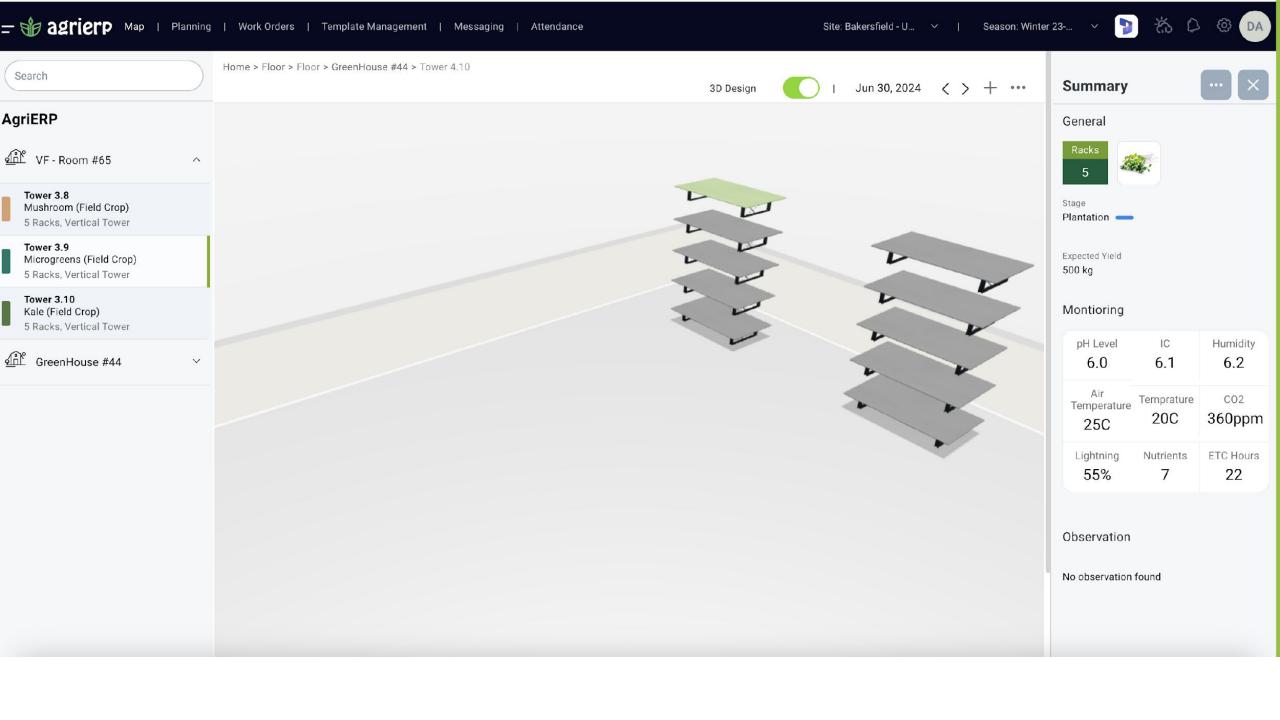


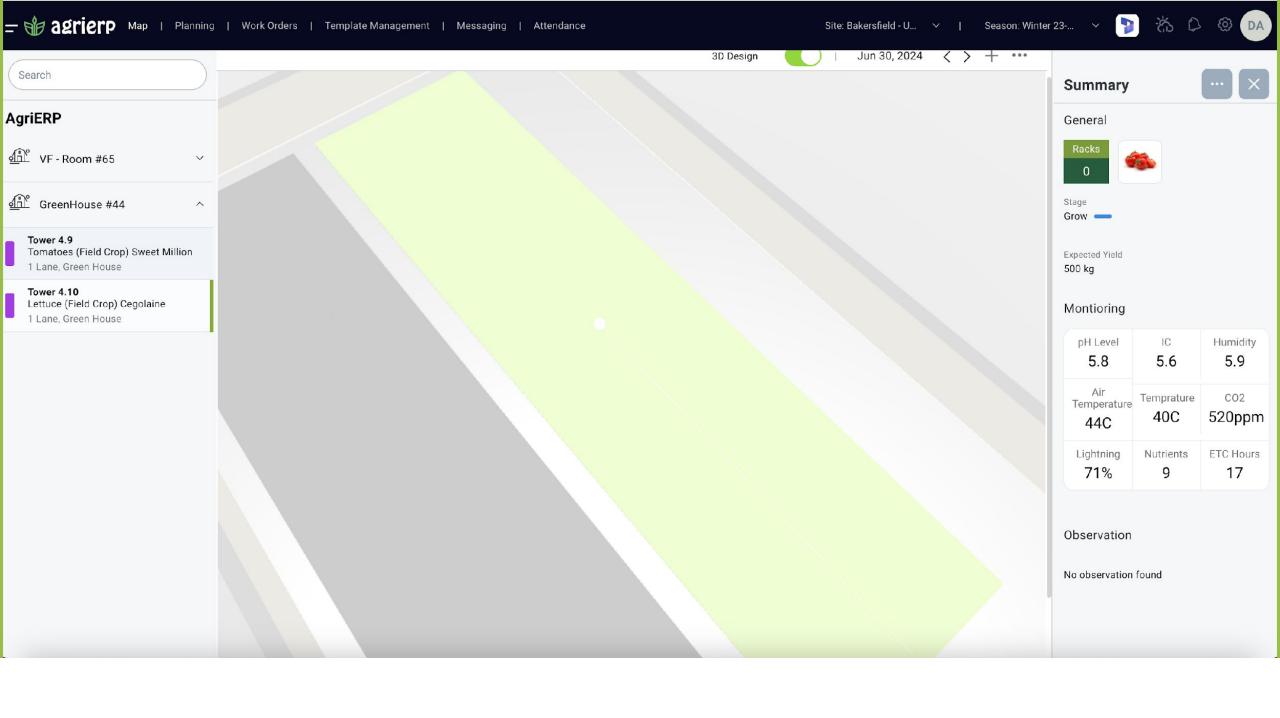




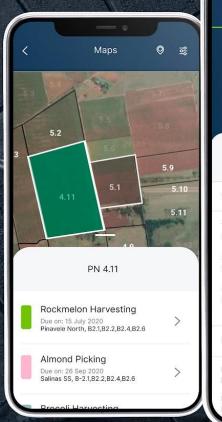


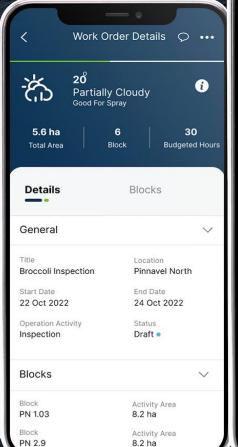




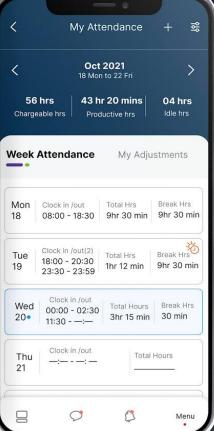


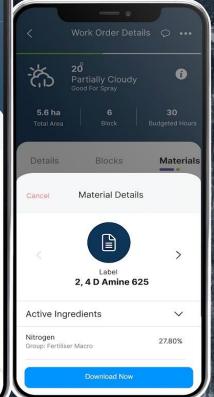










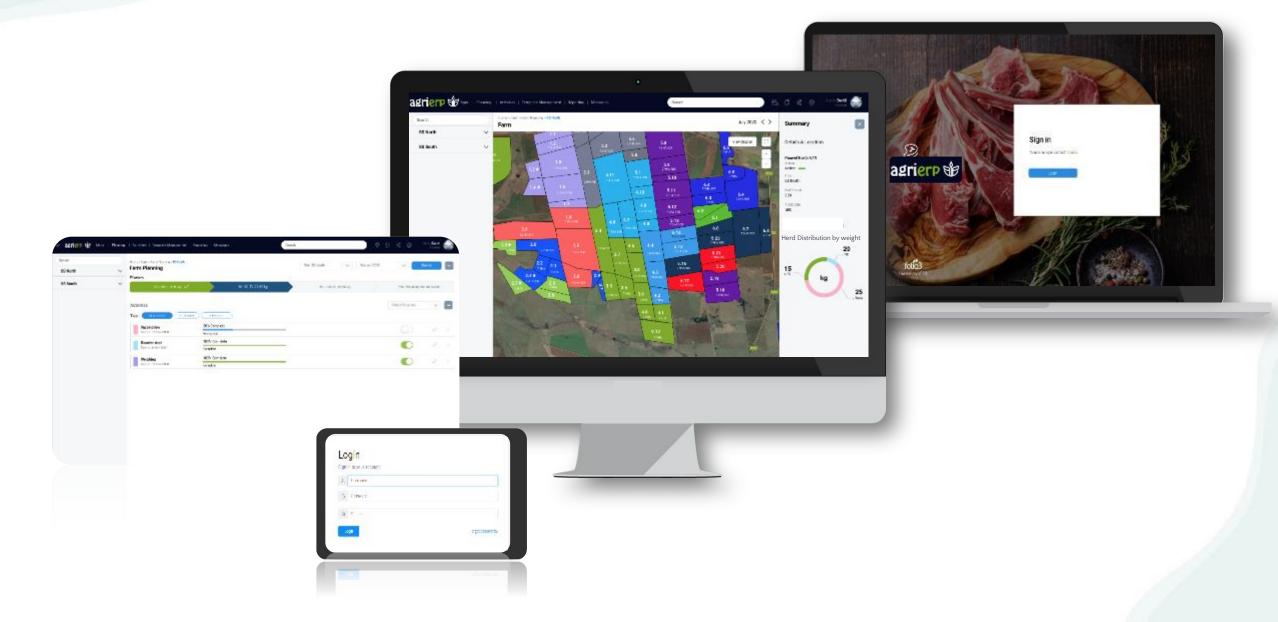




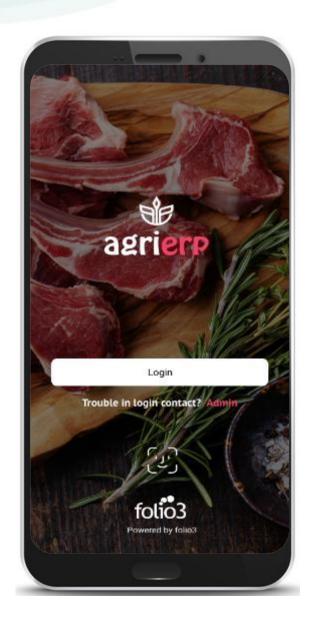
# Apps for Livestock Management

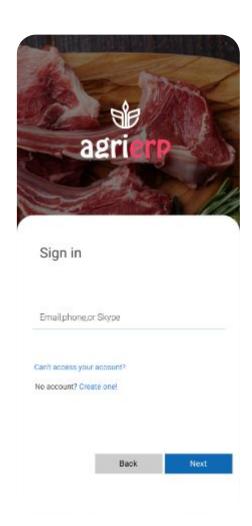
User Interface of the AgriERP Apps (Mobile and Web)

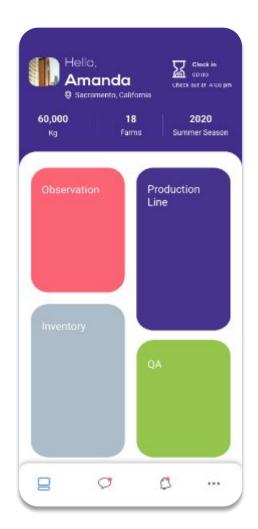


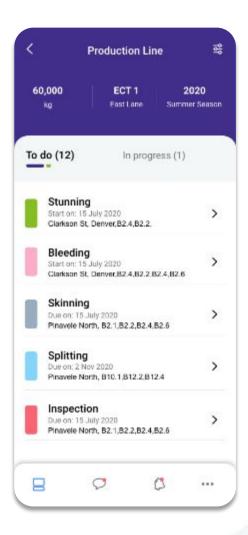


### agrierp & Mobile App

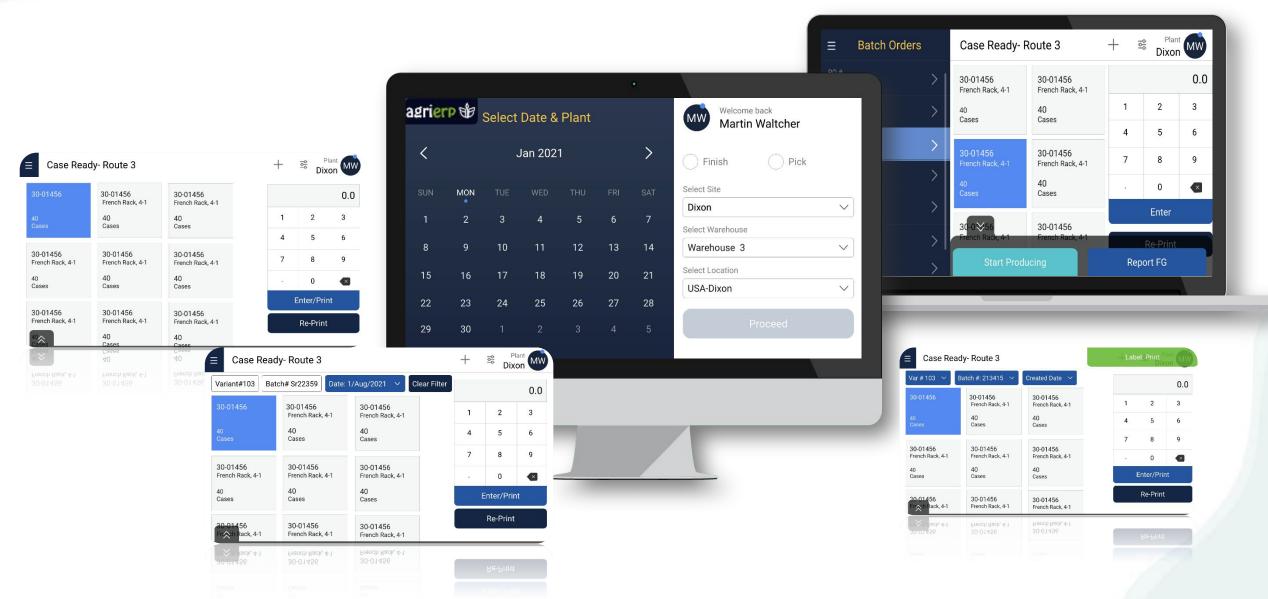








### App for Livestock Management - Sneak peak





### **Customer Success Stories**







Helping Vytelle to automate their genetic progress in cattle via streamlining their Platform Integration



## Vytelle

Vytelle is an integrated technology platform built to accelerate genetic progress in cattle. VYTELLE, LLC. Is a precision livestock company reshaping how cattle producers worldwide optimize their herds. Through Vytelle's integrated technology platform, generations of genetic gains can be made in just a few years. This allows producers to sustainably deliver more protein with fewer inputs, helping to ensure meat and milk are viable, competitive food choices for future generations.

Folio3 is actively helping Vytelle to innovate the genetics industry via numerous Automation Solutions. Which includes providing robust applications (Vytelle Advance.IO App) and custom integrations on their existing ERP Platform of Microsoft Dynamics 365 Business Central. Folio3 is delivering an end-to-end Operations Management solution to consolidate their current systems for future business growth.



Products
and services
Custom Integration
Microsoft Dynamics 365
Business Central

Organization size

Large (51- 200) employees)

Industry

Biotechnology Research Location

Lenexa, Kansas, USA Company Type

Privately Held

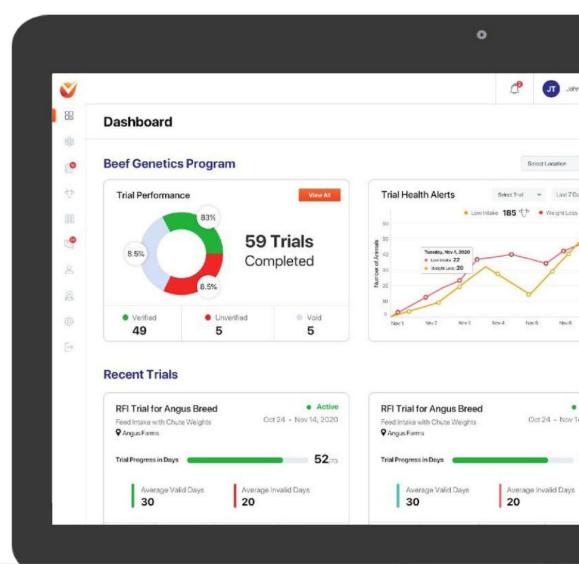
Apps by Folio3: **Vytelle Advance.IO** 

Folio3 is actively helping Vytelle to innovate the genetics industry via numerous Automation Solutions. Which includes providing robust applications (Vytelle Advance.IO App) and custom integrations on their existing ERP Platform of Microsoft Dynamics 365 Business Central.





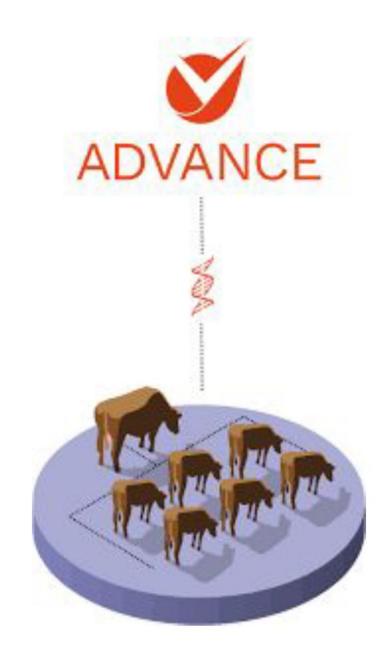
- Responsive Web Application for Breeders, Cow-Calf Operators, Feedlots, and Research Institutes.
- Integration with Feed Intake hardware to capture an animal's daily feed consumption.
- Integration with GrowSafe Beef hardware to capture an animal's daily weight gain and water intake.







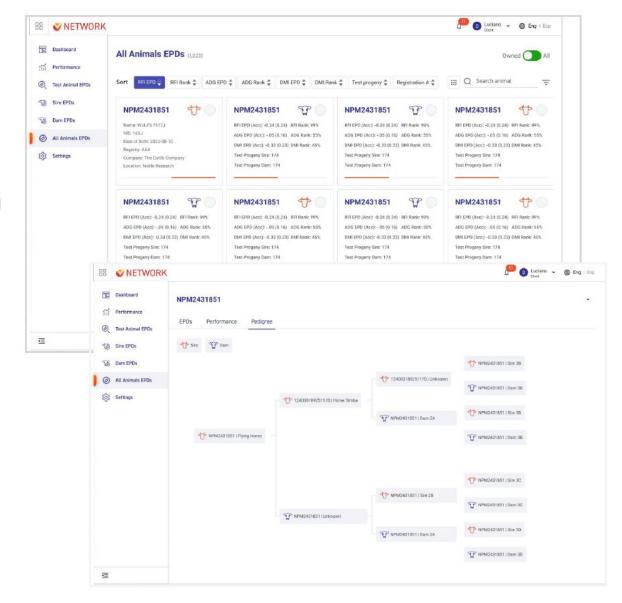
- Web based solution to help Vytelle transform its IVF Process.
- Management of bulls as well as donor and recipient cows.
- Management of farms, satellite locations, as well as labs.







- Vytelle Network is a web-based application to monitor and measure individual animal EPDs.
- Monitoring the individual animal performances and keeping the track of its test EPDs
- Management of users, companies and locations.



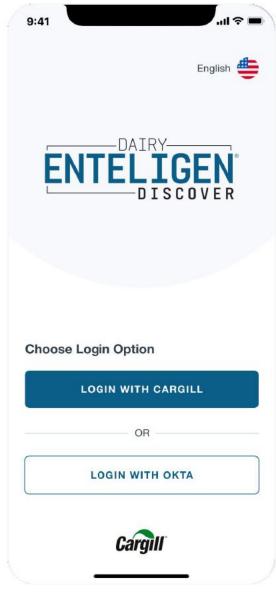




#### MOBILE APP DEVELOPMENT

- Easy to use application for smartphones and tablets
- Integrates data from dairy herd management and nutrition systems
- Captures insights from experienced Cargill dairy consultants
- Enable producers to:
  - Prevent mistakes
  - Set long term plans
  - Optimize investments in facilities and people
  - Long term business health and profitability





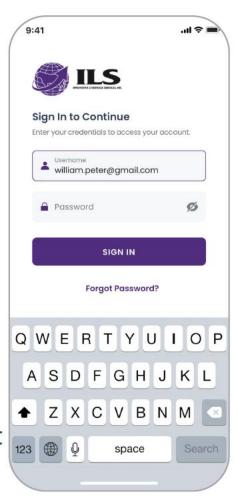


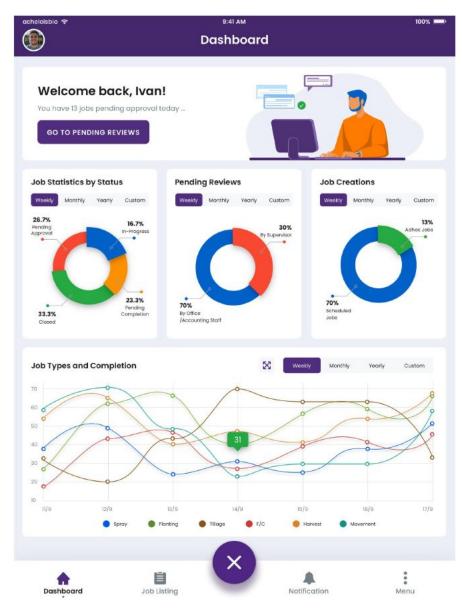


Innovative Livestock Services (ILS) is a group of feed yards and crop farms located in the heart of cattle feeding country in Kansas and Nebraska that produce healthy and nutritious beef.

Folio3 developed an iOS app, enabling supervisors to assign recurring and non-recurring tasks to field operators.

Field operators can view and complete tasks in offline mode as all areas may not have internet connectivity.





### **INNOVATIVE LIVESTOCK SERVICES**

### PROGRESSIVE BEEF

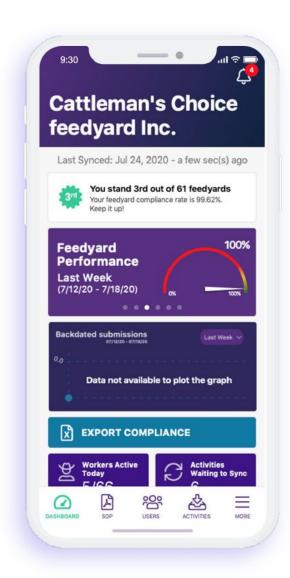
Progressive Beef is a web and mobile based solution for quality management of cattle feed yards that enables management of day to day quality assurance activities, SOPs & maintenance.



"Wendy's partners with ProgressiveBeef to use more sustainably sourced beef" – Agweb 2018



"With A New Partner Keeping An Eye On Feedlots, Tyson Foods Looks To Sell Better, Healthier Beef" – Forbes 2019



# PROGRESSIVE BEEF



## **Superior Farms**

AgriERP's Customer Success Story



# Implementation of Folio3's Livestock industry Specific Solution; "AgriERP"



Superior Farms, founded in 1964, is North America's top processor and marketer of lamb. The company is the recognized market leader in the retail and food service markets it serves, providing products and services to customers throughout the United States, Canada and more than 10 countries.

Superior Farms were seeking to implement a new ERP system for its core Livestock Management business from Planning to distribution. Folio3 provided them with an end-to-end Livestock Management and ERP solution to consolidate their current systems to a more robust solution to support planned and future business growth.



Products							
and	services						

- Folio3 AgriERP
- Folio3 Agri Payroll
- Folio3 Agri HRMS
- Folio3 Agri Apps

#### Organization size

Large (1001- 5000) employees)

#### Industry

Food Production

#### Location

Sacramento, California, USA

#### Company Type

Privately Held

Folio3 will be implementing the AgriERP solution which is powered with Microsoft Dynamics 365 Finance & Supply Chain and also Includes a suite of Folio3's Agri based Web and Mobile Apps with comprehensive HR/Payroll Solution and Power BI based analytics.





### For Superior Farms



Livestock breeding & Management



Master Planning



**Meat Production** 



Dispatch & Shipments



# LIVESTOCK BREEDING & MANAGEMENT





Breeding & Growth Tracking

From tracking fertility rates and conception to tracking the animals weight and growth.

Livestock Records

Profiling using EIDs, record keeping and activity tracking.

Treatment & Vaccinations Tracking Complete history of all treatments and vaccines along with Condition scoring.



# MASTER PLANNING





#### Coverage Planning

Coverage planning and scheduling of resources, materials, and capacities.

#### Cutting Planning

Slaughter planning and slaughter data entry, Cutting including cutting planning and optimization.

#### **Production Planning**

 Production including recipe optimization based on Sales demand and forecasting.



# MEAT PRODUCTION





#### Production Management

Production Orders can be accessed through the Production App and specific routes can be selected to start production.

Box Labeling with Serial/Batch
 Production App can print customer specific labels based on different templates while maintaining Serial/Batches.

#### Inventory Movement

Inventory is automatically created and moved to relevant warehouses for availability to dispatch teams.









#### Sales Shipments

Folio3 Warehousing app is an Android app which runs on the Scan guns and support offline data for Sales Shipments.

#### Transfer Orders

Warehousing app makes it easy to scan thousands of boxes to put on Sales or Transfer Orders in a matter of a few seconds.

#### Palletization & License Plating

Tasks like Palletization are super fast and you can send multiple prints of the license plate to be put on the Pallet.



## Rombola Family Farms

AgriERP's Customer Success Story



# Implementation of Folio3's Agriculture Industry Specific Solution; "AgriERP"

ROMBOLA FAMILY FARMS

Rombola Family Farms is based out of NSW, Australia and were seeking to implement a new ERP system for its core Agricultural business from Crop Planning to Harvest till distribution.

Folio3 provided them with an end-to-end Farm Management and ERP solution to consolidate their current systems to a more robust solution to support planned and future business growth.









Products						
and se	ervices					

- Folio3 AgriERP
- Folio3 Agri Payroll
- Folio3 Agri HRMS
- Folio3 Agri Apps

#### Organization size

Large (1001 - 5000) employees)

#### Industry

Farming and Agriculture

#### Location

Nericon, NSW Australia

#### Company Type

Privately Held

Folio3 will be implementing the AgriERP solution which is powered with Microsoft Dynamics 365 Finance & Supply Chain and also Includes a suite of Folio3's Agri based Web and Mobile Apps with comprehensive HR/Payroll Solution and Power BI based analytics.

#### Rombola's Growth Challenges

### ROMBOLA FAMILY FARMS

#### **Outgrowing Existing Systems**

Rombola Family Farms approached Folio3, when they were struggling to scale their existing systems to support continued business growth and visibility of data.

The challenge was to reduce the amount of disparate systems in place today to control and monitor how products are farmed from planning to harvest and production to supply chain.

Already in the red-zone, the issues were severe and require immediate, concrete actions.



In Rombola's case the system was not capable to freely communicate with other information management systems.

Growth & Scale Issues

Since Rombola was rapidly growing in-terms of business and resources – Scalability was an immediate challenge for them.

Insufficient Reporting

The existing system was not sufficient enough for custom reporting which leads to strategic decision making problems.

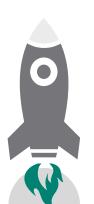
Manual Processes

**Security Issues** 

Data management was entirely manual and a clear lack of automation exist, which tends to human errors.

Security of information, systems and business processes was critical as the system was not compliant on industry standards.

5





# An ERP solution to accommodate the vertical farming operations



RVEST Partners is a Canadian based vertical farming company.

Folio3 provided them with an end-to-end implementation of Microsoft Dynamics 365 Finance and Supply Chain Powered by Folio3's AgriERP Farm Management Platform.



Products						
and	services					

- Folio3 AgriERP
- Microsoft Dynamics 365
   Finance & Supply Chain

#### Organization size

Small (20) employees)

#### Industry

Farming and Agriculture

#### Location

Quebec, Canada

#### Company Type

Privately Held

Folio3 will be implementing the AgriERP solution which is powered with Microsoft Dynamics 365 for Finance & Supply Chain as the ERP platform for RVEST and configured various modules. This system will be integrated and will act as a seamless enterprise-wide application.

# An ERP solution to accommodate their Financial operations as well as Logistics & Warehousing

CHAMBERLIN AGRICULTURE • EST. IN 1949 •

Established in 1949 **Chamberlin Agriculture** is a Washington based family-owned grower company with agricultural products, services and crop consulting to optimize sustainable and quality fruit production.

Folio3 provided them with an end-to-end implementation of Microsoft Dynamics 365 Finance and Supply Chain Powered by Folio3's AgriERP Farm Management Platform.



### Products and services

- Folio3 AgriERP
- Microsoft Dynamics 365
   Finance & Supply Chain

#### Organization size

Large (1001- 5000) employees)

#### Industry

Farming and Agriculture

#### Location

Wenatchee, Washington-USA

#### Company Type

Privately Held

Folio3 will be implementing the AgriERP solution which is powered with Microsoft Dynamics 365 for Finance & Supply Chain as the ERP platform for Chamberlin Agriculture and configured various modules. This system will be integrated and will act as a seamless enterprise-wide application.

Improving the sales cycle of Tree growing company with migration and integration with Dynamics CRM



Based out of Canby, OR, SuperTrees Inc. grows over 200 varieties of plants and 50,000+ trees and is recognized as the go to source for quality. SuperTrees, has been growing plants since 2005. Co-Founders, Ben & Brant Walker, were among the first in the United States to adopt the method of growing trees in air-pruning containers.

Folio3 successfully migrated their existing ERP solution to Microsoft Dynamics 365 and also provided them with CRM solution mapping and integration with their Sales and Customer Service Dynamics 365 Apps.



# Products and services Microsoft Dynamics 365

- Business Central
- CRM
  - Sales

Organization size

Small (50 - 100) employees)

Industry

Health,
Wellness &
Fitness

Location

Canby, Oregon USA Company Type

Privately Held

Customer Service

Folio3 provided services to migrate their existing ERP solution to Microsoft Dynamics 365 Business Central and also provided them with CRM solution mapping and integration with their Sales and Customer Service Dynamics 365 Apps streamlining their core operations and sales cycle.

# Smart decision making & real-time tracking for a farmer-owned grower company



Founded in 1987, Growers Express is a farmer-owned grower, packer and shipper of premium-quality fresh vegetables. Located in Salinas, California. They grow and distribute more than 40 fresh commodity and value-added fresh produce items nationwide.

SEARCH PRODUCTS

SEARCH PRODUCTS

SEARCH PRODUCTS

O

BROCCOLI & CAULIFLOWER MEDLEY

BROCCOLI FLORETS

BROCCOLI FLORETS & BABY CARROTS

Folio3 has been their Dynamics AX Technology & Support partner since 2010.

	Products and services	Organization size	Industry	Location	Company Type
•	TrueTrac Mobile App Suite Warehouse Management	Large (1001- 5000) employees)	Farming	Salinas, CA USA	Privately Held
	System				

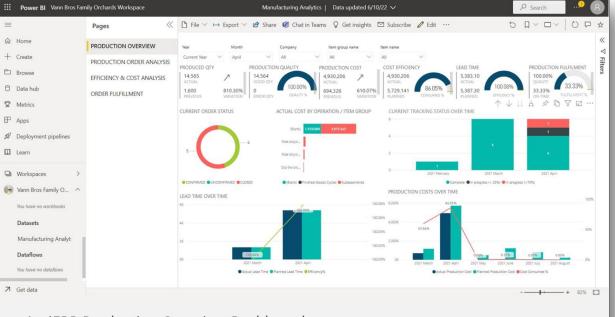
ZAP BI & Power BI
 Folio3 has been their Dynamics AX Technology & Support partner since 2010. We have developed and are maintaining a number of solutions, these include: TrueTrac Mobile App Suite, Warehouse Management System (Transfers, Picking, Cycle Counting, Receiving, Inventory Reservations, Inventory Adjustments), Lost Acres App, Crop Report App, Survey Tool App, Zap BI and Power BI Suite.



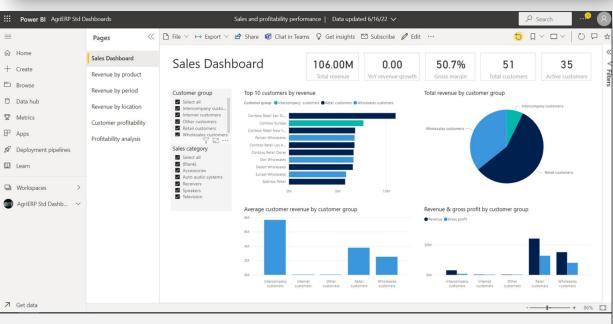
### Dashboards

AgriERP's
Power BI Dashboards

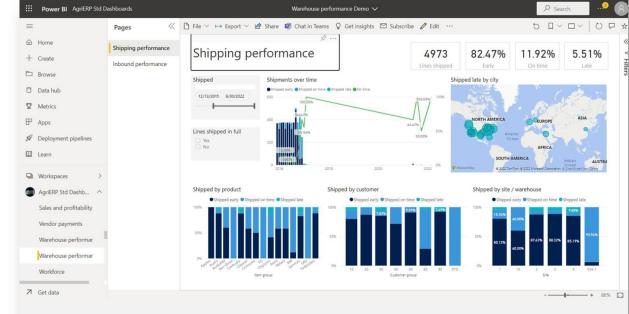
This is the "payoff" of the implementation effort and the value of fully connected and integrated system with a central database – real time, complete and accurate reporting to support data-based decisions and business management.



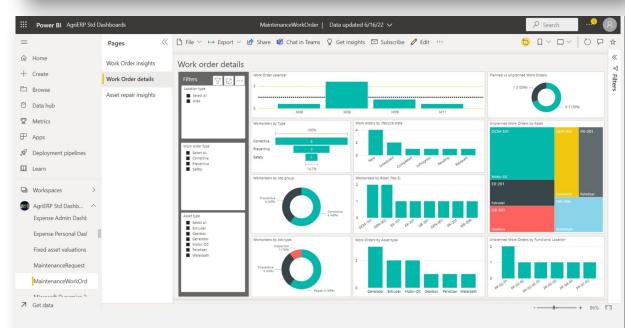
AgriERP Production Overview Dashboard



AgriERP Sales Dashboards



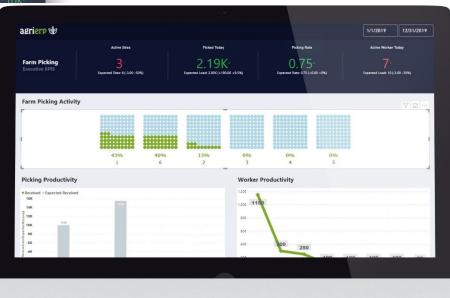
#### AgriERP Shipping Dashboards



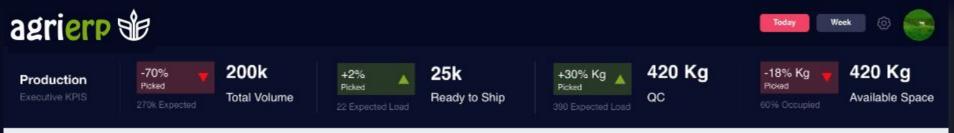
AgriERP Work Order Dashboards

#### agrierp & 2.00K **Shed Activity** Total Volume Ready for Ship • 17/12/2019 = 11/12/2019 24/06/2019 \*05/12/2019 05/11/2019 200: sected: 350 (-150.00 -42.86%) agrierp de Yield Productivity Farm Picking Activity

#### Dashboards





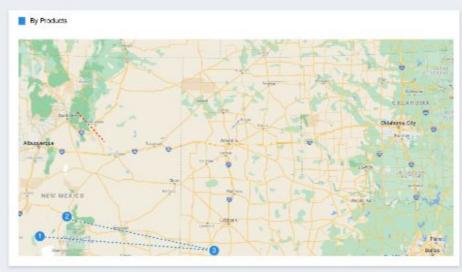




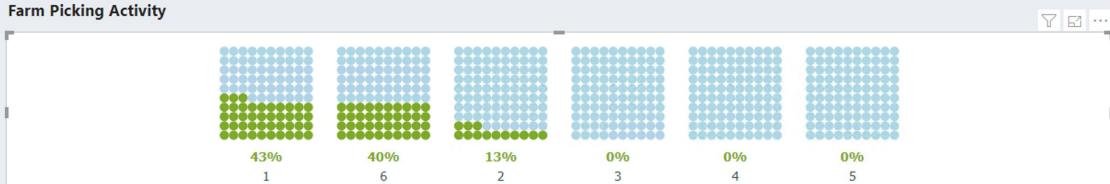
#### **Product Inventory**



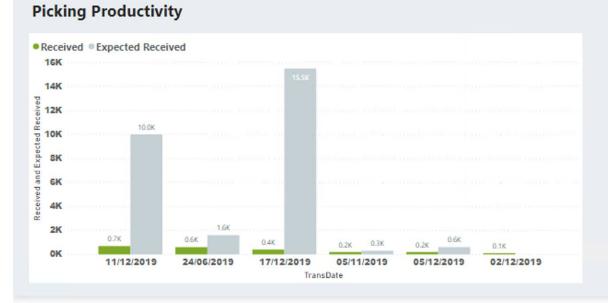
#### Traceability





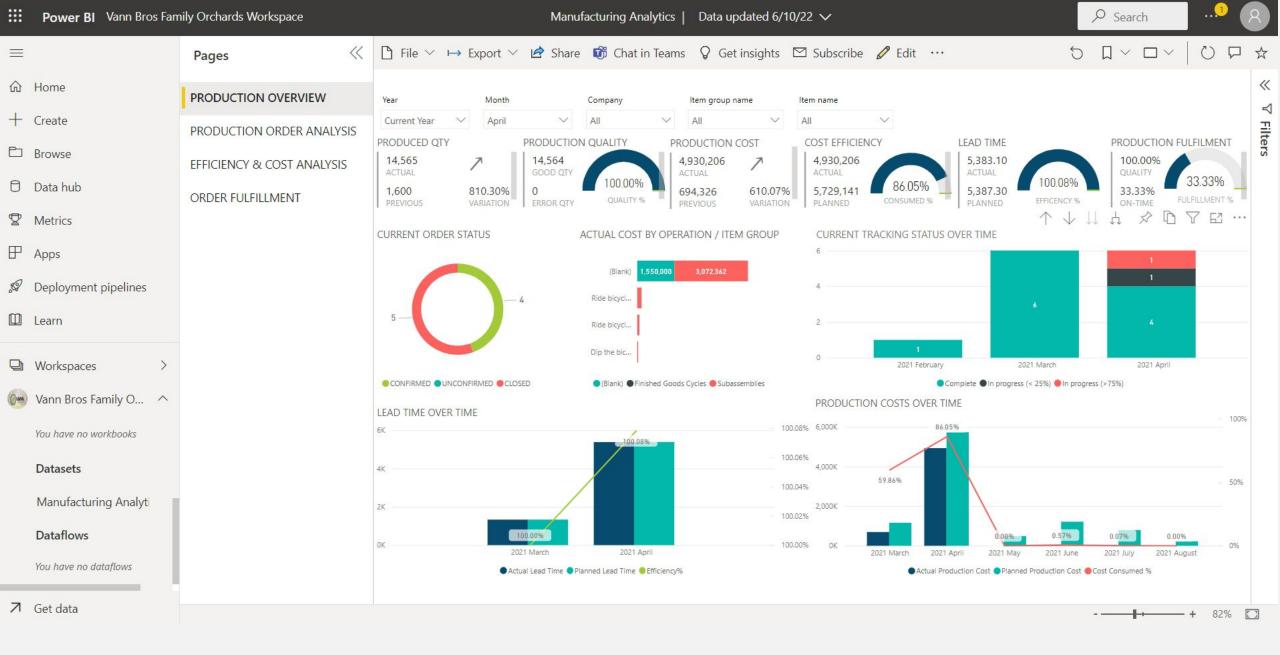


**Worker Productivity** 

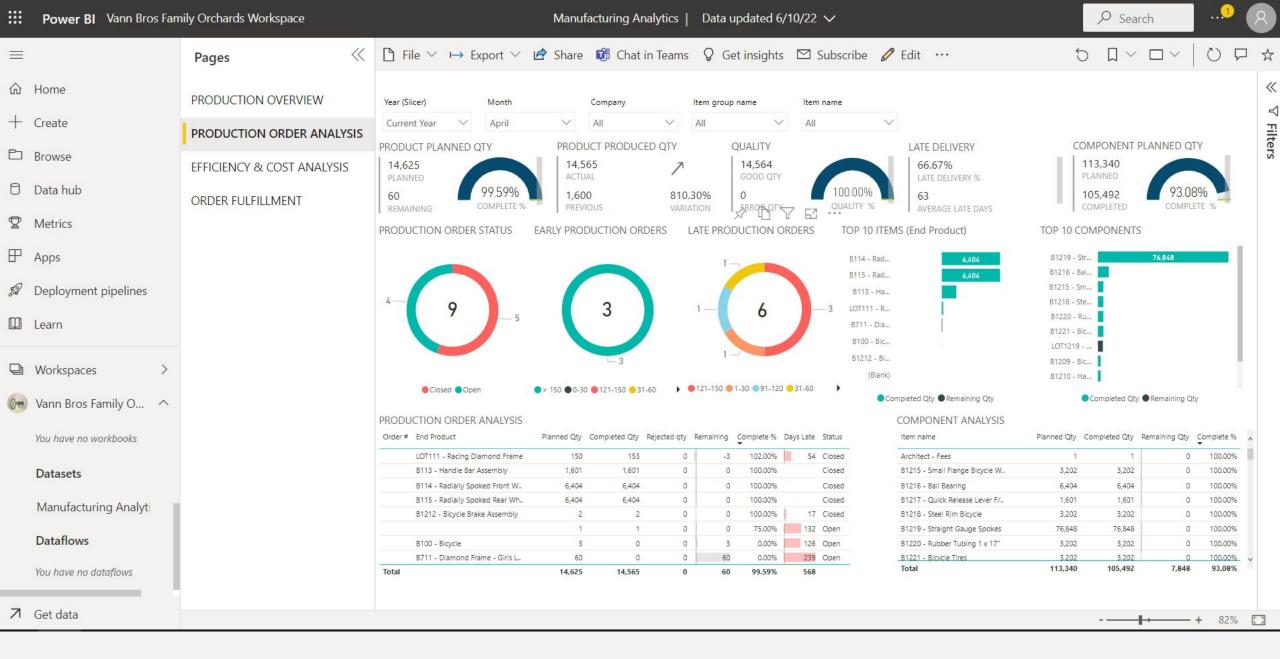




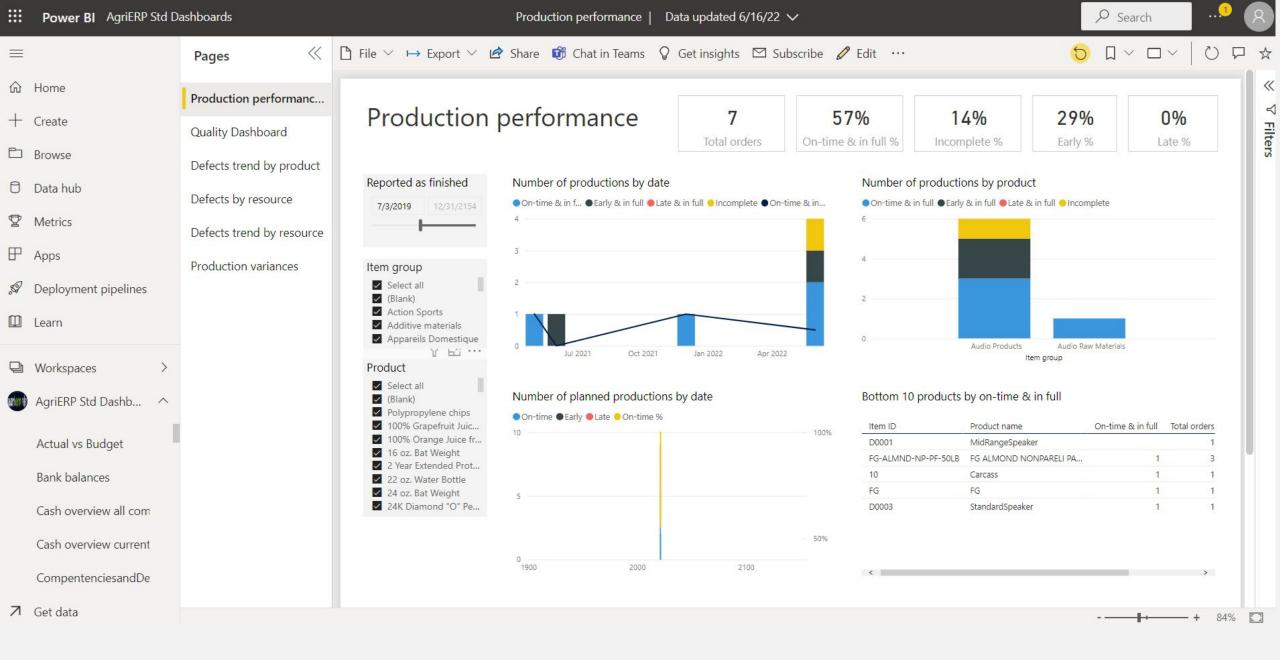
Worker



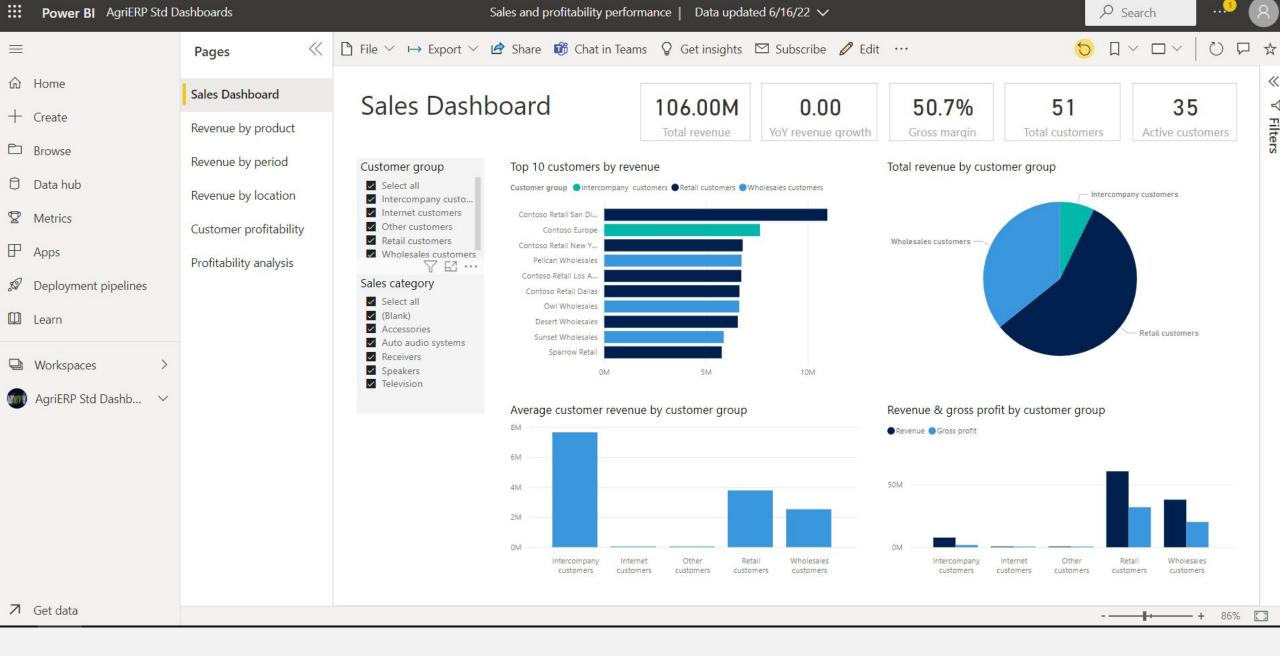
AgriERP Production Overview Dashboard



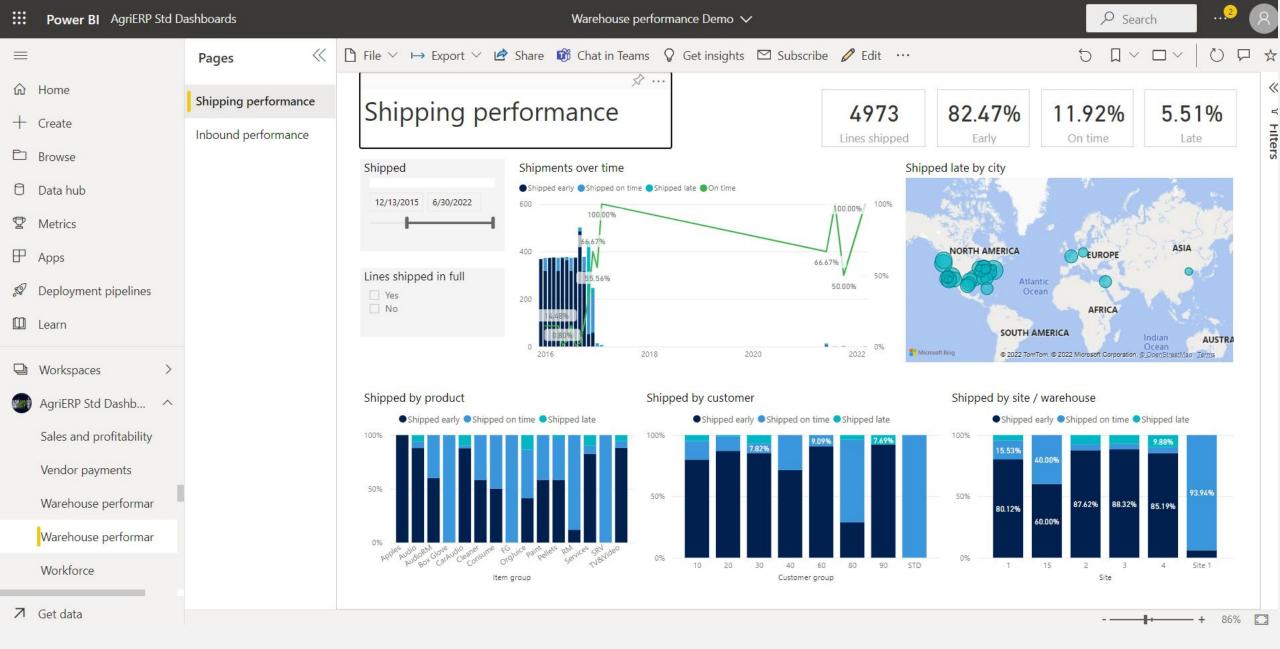
AgriERP Production Order Analysis Dashboard



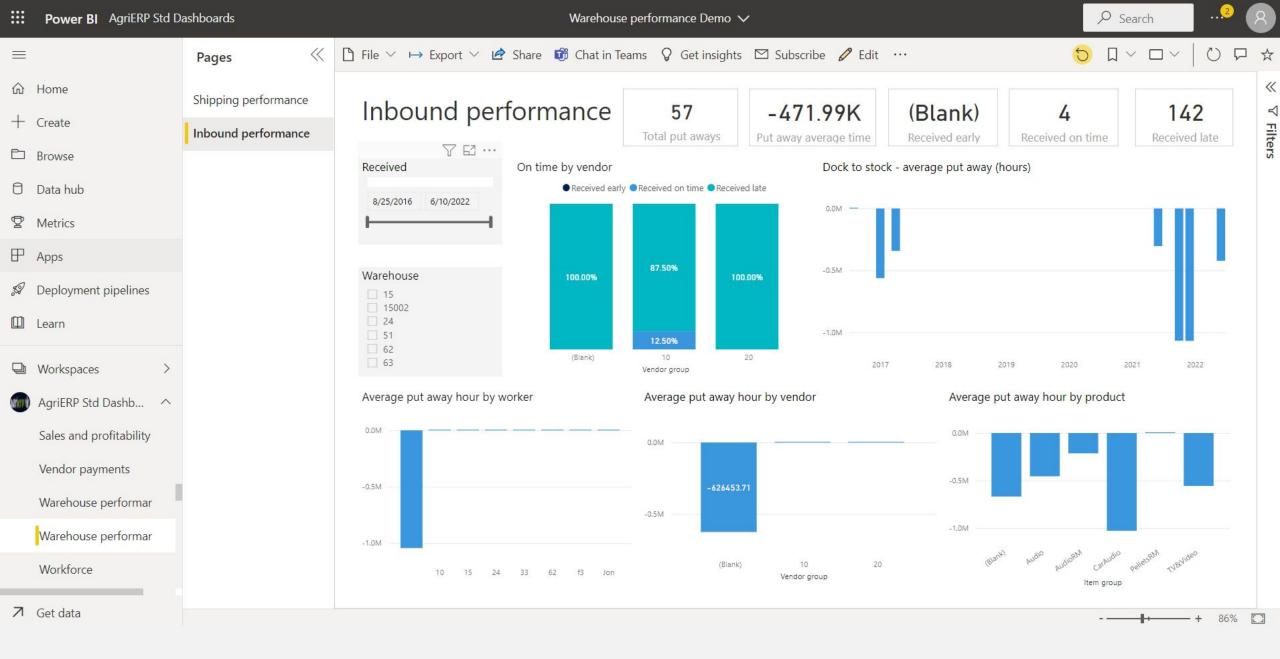
AgriERP Production Performance Dashboards



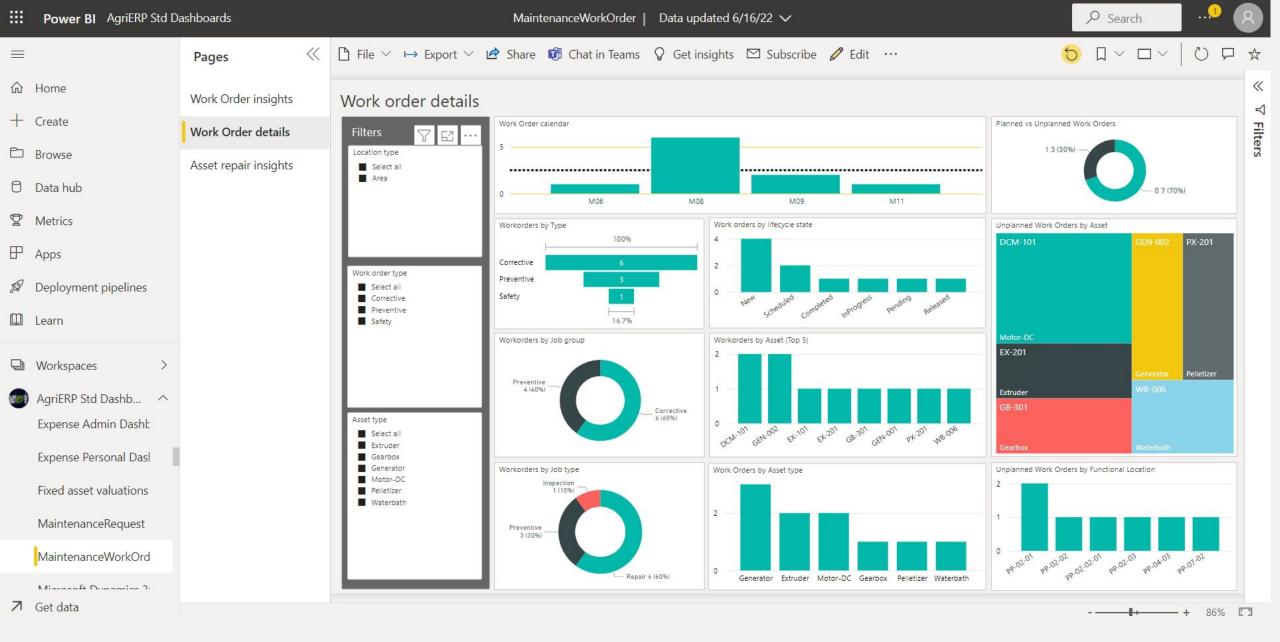
AgriERP Sales Dashboards



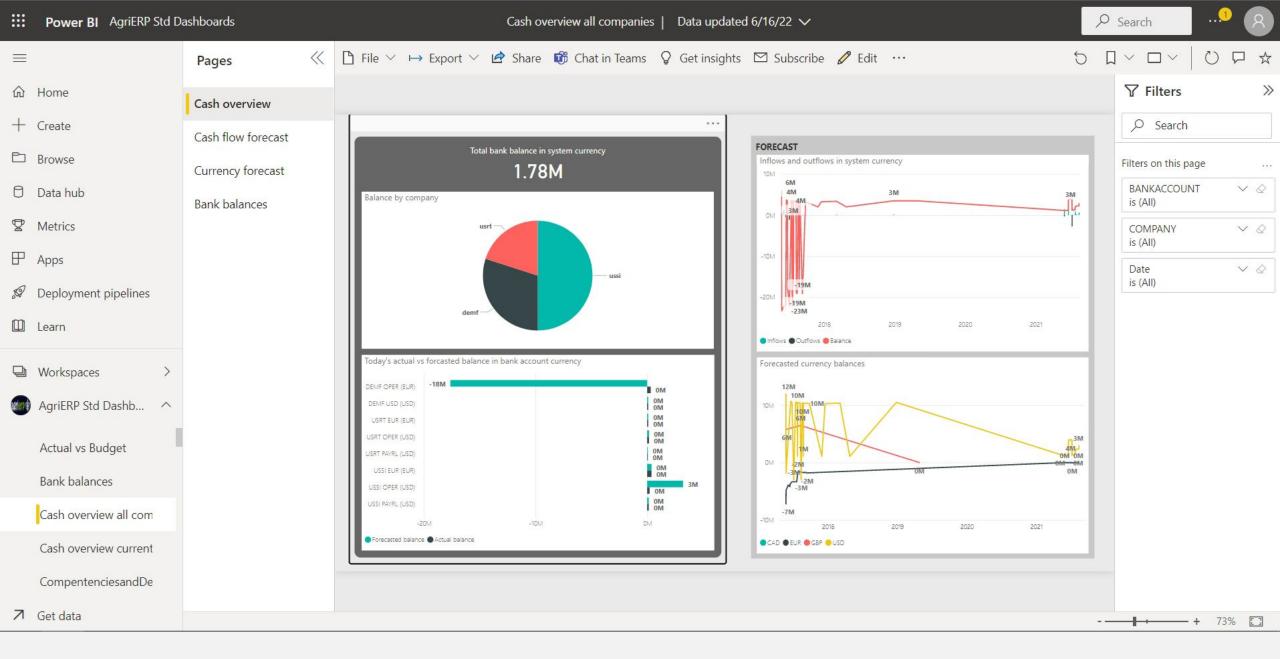
AgriERP Shipping Dashboards



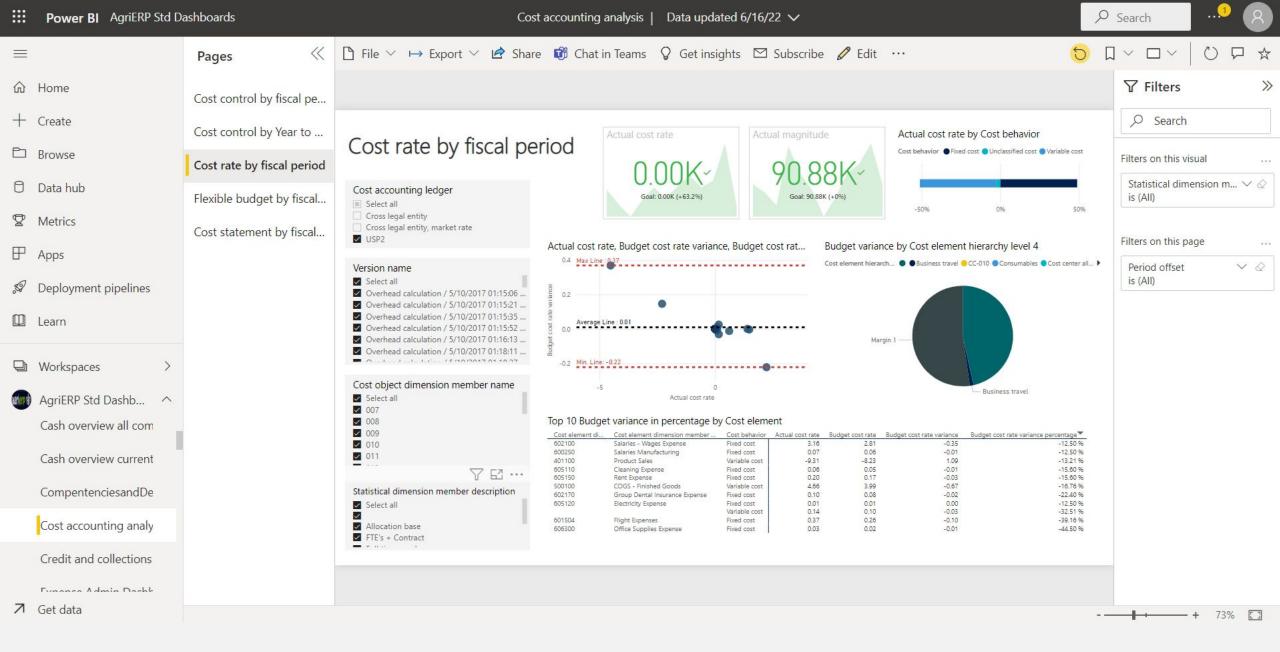
AgriERP Receiving Dashboard



AgriERP Work Order Dashboards



AgriERP Cash Position Dashboards



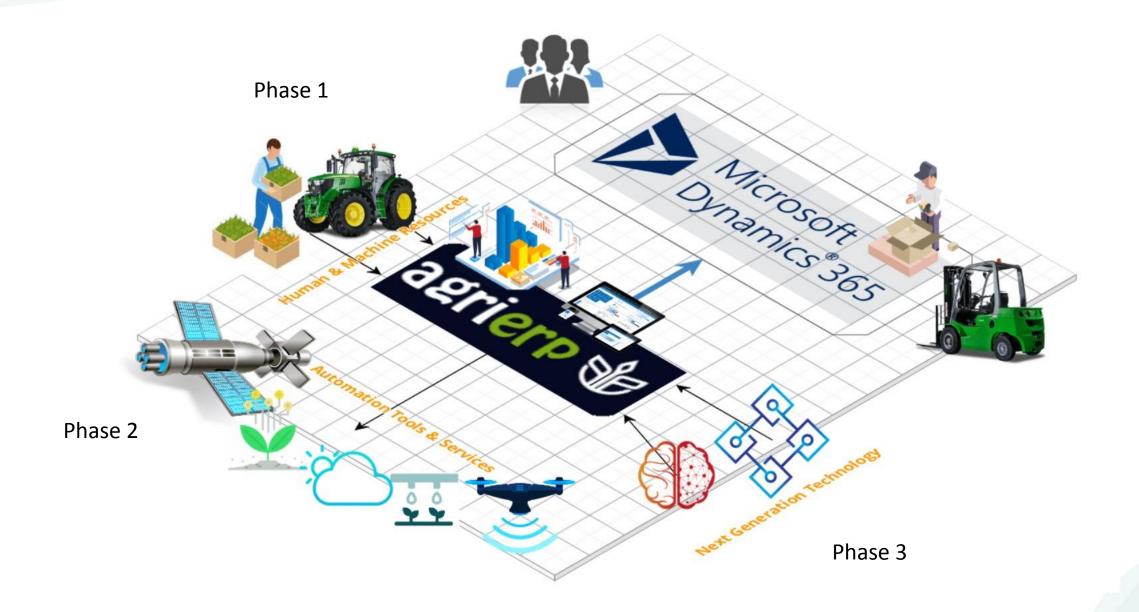
AgriERP Cost Accounting Dashboards



## Product Roadmap

Graphical representation of the Product RoadMap

### **Product Roadmap**



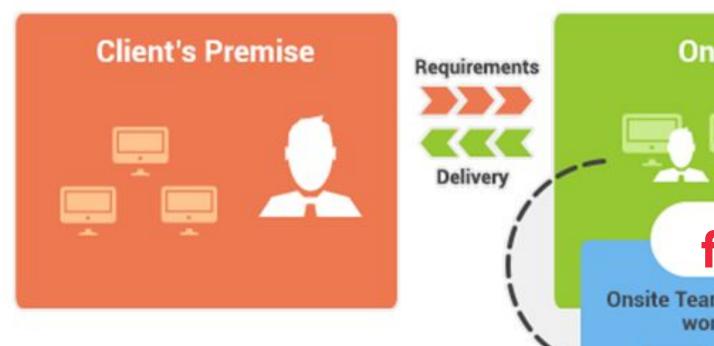


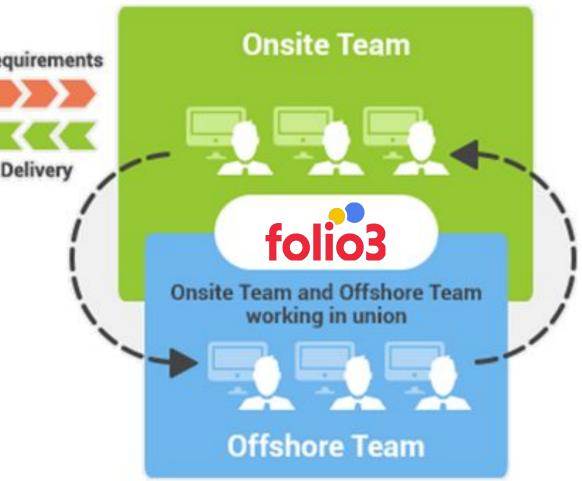
## Methodology

Approach for the Implementation Process of the Solution

### **Hybrid Delivery Model**

(Onshore / Offshore)





### **Process Overview**



From in-depth experience Folio3 has carved out an Optimal Process to ensure ERP repeatable success. Coupled with its experienced and skillful team, ERP Implementations are no more fuzzy but a Success!



Implementation Discovery & Solution Design Volkshops
Onsite weekly negtings on Site Discovery Workshops

#### Discovery

Identification of problems and pain points currently faced by the existing system. Proposing a solution according to the end requirements to improve efficiency.



#### Implementation

Implementing the proposed solution with in the proposed timeline with mentioned features and within the budgets.



#### UAT, Training, Go-Live

User Acceptance Testing, with training sessions for awareness and post implementation support.



### **DISCOVERY PROCESS**



03

Process demonstration is provided in CRP sessions to take the power users on board.

04

#### **Identify Fits/Gaps**

Any Gaps are identified and documented to be part of the Solution Design.

#### **Basic System Config**

Based on the Questionnaire's responses, basic configuration is done with partial data load.



Separate Questionnaire for each process is shared 01 and customer is briefed to provide responses.

#### **Process Flows/Solution Design**

Process flows are documented and Solution 05 Design is documented covering Fits/Gaps.

# Support Process (Proposed)

How do I execute a process of a system?

Ineed something... Something doesn't work... I want to improve...

0

#### **Knowledge Base & Digital Service Desk**

Folio3 will setup JIRA Service Desk for the users to report support cases. It comes with a knowledge base which can be populated with FAQs and the responses to other



#### On call Folio3 Support Team 24/7

Users who submit tickets to Service Desk or send through email will be responded by Tier 1 Suppor team.



#### Folio3 Technical Support Team

Tier 1 Support team can engage Folio3 Technical resources for complex issues.



#### **Client Team**

Issues related to processes, trainings are escalated to Client's Team.



### **Trainings**





## Q/A Session

Question and Answers – Discussion Session



# Thank You.

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