

Folio3 ITAssetCopilot:

Conversational IT Asset
Management For SnipeIT



What It Is



Step1

Information Technology Asset Management Copilot

Turn Snipe-IT actions into simple chat commands to assign, track, and find assets in seconds. Get instant visibility into who has what and what's available—no UI hunting or spreadsheets.

Step2

Key Features: Chat-Based Asset Management

Ask in plain language: “list available laptops,” “assign LTP-8472 to Jannet,” or “show assets for Omar.” The Copilot updates Snipe-IT in real time, logs actions, and keeps records clean.`

Step3

Benefits: Automation & Efficiency

Cut onboarding delays, reduce lost/misaligned gear, and speed up reclaim during offboarding. Teams handle more requests with less effort, while audits become simpler and faster.

Cross-Functional Users

✉ HR / People Operations

HR benefits from streamlined onboarding and offboarding, automated asset assignments, and real-time tracking, enhancing employee experience and ensuring compliance across the organization.

✓ MSPs / Multi-site IT Teams

MSPs and multi-site IT teams benefit from centralized asset visibility, streamlined multi-location management, and real-time issue resolution, enhancing operational efficiency and reducing downtime across diverse environments.

🗨 Compliance and Security Officers

Compliance and Security Officers ensure regulatory adherence and data protection by using Folio3 ITAssetCopilot to monitor asset usage, enforce security policies, and quickly identify vulnerabilities across departments.



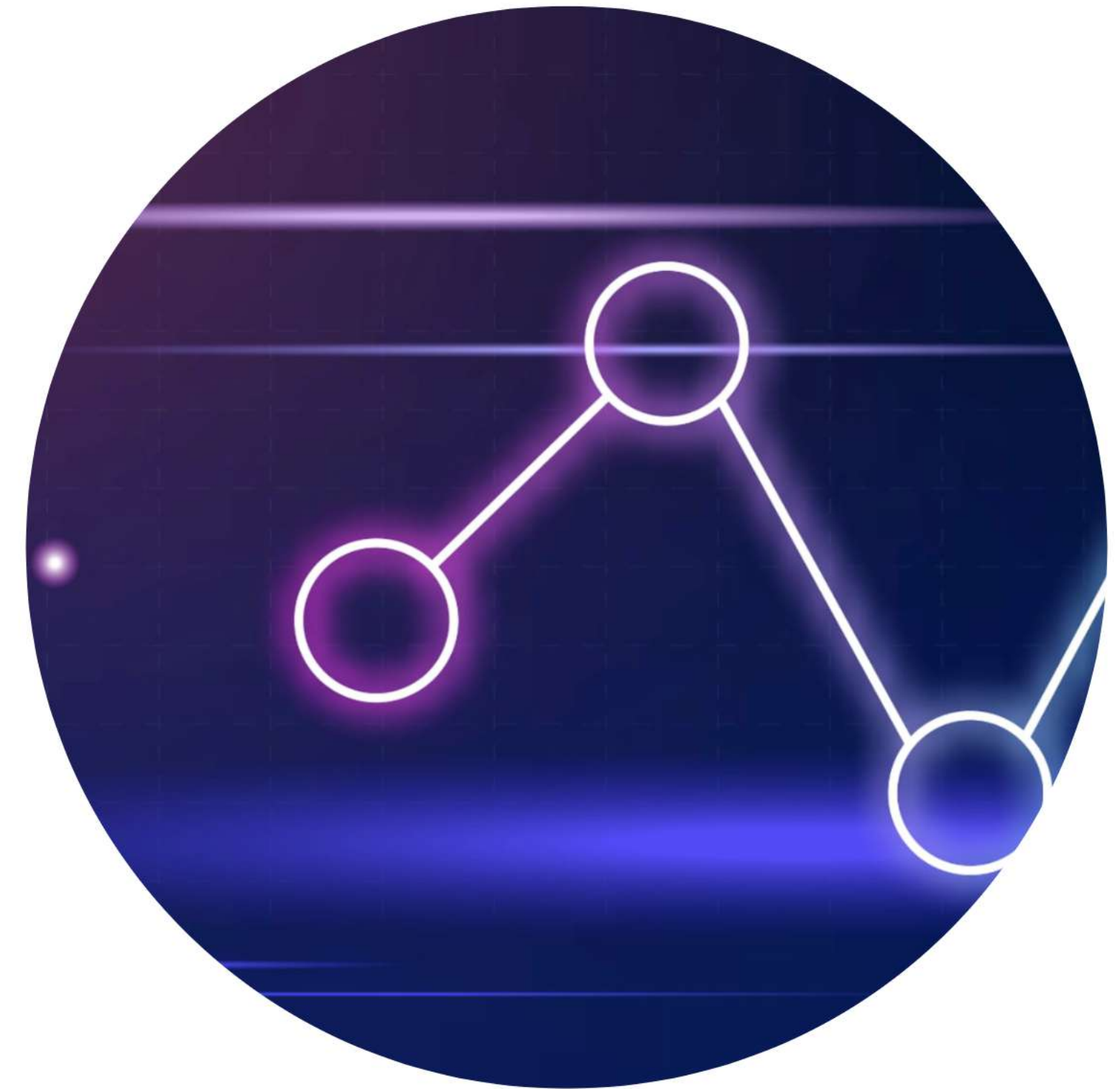
IT and Helpdesk Roles

IT Helpdesk / Service Desk Agents

IT Helpdesk agents benefit from Folio3 ITAssetCopilot by quickly accessing asset info via conversation, reducing response time, and improving issue resolution efficiency.

IT Asset Managers / Procurement Teams

IT Asset Managers and Procurement Teams streamline inventory tracking, optimize purchasing decisions, reduce costs, and ensure compliance through real-time insights and automated workflows within Folio3 ITAssetCopilot.



Behind the Scenes



Real-time Snipe-IT Integration

ITAssetCopilot seamlessly integrates with Snipe-IT in real-time, enabling instant asset updates, automatic synchronization, and accurate tracking for efficient conversational IT asset management.

Policy Checks and Audit Logs

ITAssetCopilot automates policy compliance by continuously performing policy checks and maintaining detailed audit logs, ensuring transparent tracking and streamlined IT asset management auditing processes.

Optional Integrations (Azure AD, Intune, ServiceNow, Jira)

Folio3 ITAssetCopilot seamlessly integrates with Azure AD, Intune, ServiceNow, and Jira, enabling automated asset tracking, real-time updates, and streamlined IT workflows through centralized data synchronization.

Everyday Commands in Action



01

Examples of Plain Language Queries

Users ask simple questions like "Where is my laptop?" or "Show software licenses," enabling quick access to IT asset details through natural, conversational commands without technical jargon.

02

Quick Assignments and Reports

Enables users to quickly assign IT assets and generate real-time reports through simple conversational commands, streamlining everyday IT asset management tasks efficiently and accurately.



Measurable Results

Reduced Onboarding Time

Onboarding time was reduced, accelerating employee productivity and minimizing IT support requests, leading to faster integration and significant cost savings for the organization.

Improved Audit Readiness

Enhanced audit readiness through real-time asset tracking, automated compliance reports, and streamlined data access, reducing audit preparation time by 40% and minimizing compliance risks significantly.



Decreased Lost/Misaligned Assets

Significant reduction in lost or misaligned IT assets through real-time tracking and automated inventory updates, enhancing asset accountability and minimizing replacement costs.

Lower Idle Inventory

Significantly reduced idle inventory through real-time asset tracking and automated utilization insights, leading to optimized resource allocation and decreased holding costs.

Metrics to Track



Time to Allocate/Reclaim Assets

Tracking the time to allocate and reclaim assets reveals efficiency improvements, reduces downtime, and enhances asset utilization, directly impacting cost savings and operational productivity.



Day-One Fulfillment Percentage

Day-One Fulfillment Percentage measures the proportion of IT asset requests completed on the same day, reflecting process efficiency, user satisfaction, and overall operational responsiveness.



Idle Asset Rate and Refresh Compliance

Reduced Idle Asset Rate enhances resource utilization, while improved Refresh Compliance ensures timely updates, minimizing risks and optimizing IT asset lifecycle management for better operational efficiency.

The background is a dark blue field filled with a dense pattern of small, multi-colored dots in shades of blue, yellow, red, and purple. These dots are arranged in various patterns, including some that form faint, curved lines or trails across the image. There are also several larger, semi-transparent circles scattered throughout, some of which appear to be part of the dot patterns. The overall effect is a complex, textured, and somewhat ethereal visual.

Thanks