# forefront

## Viva Insights Employee Experience Engagement

Enhance Employee Experience with Microsoft Viva Insights - helping employees and business thrive with datadriven, privacy-protected insights and recommendations to improve productivity and wellbeing.

## Why Forefront Consulting?

Empower your organization's future with Forefront's tailored approach to Microsoft Viva Insights, Viva Pulse and Viva Glint. Collaborate with our expert team to conceptualize your ideal operational state, uniting individuals, teams, and data. Through an understanding of your priorities, challenges, and organizational culture, we craft a customized solution. Our commitment to data-driven, privacy-protected insights ensures a comprehensive understanding of the influence of work on both your workforce and your organization. Take charge of transformative employee experiences with actionable recommendations that stem from an analysis of Viva Insights data.



Get started today with Microsoft **Viva Insights** 

- 1. Baseline and setup of Viva Insights:
  - 1. Onboard Viva Insights, Pulse and Glint
  - 2. Perform baseline for deployment
  - 3. Set KPIs for organization
- 2. Implementation and deployment:
  - 1. Facilitate training, change management and continuous support
- 3. Post-Implementation Optimization
  - 1. Uncover insights through deep-dive analytics to solve high-value business challenges around employee performance, engagement, and productivity

## How Forefront can help you in your journey:

Available services depending on your needs and readiness



Insights





## Baseline and setup of Viva

- · Our Viva Insights experts will help you onboard Viva Insights, structure your organizational data file, and assign Viva Insights licenses
- Help you set up templates, glean insights from the data and set KPI's relevant for your organization
- · Extract baseline to have a starting point for future KPI's.

### Implementation and deployment

- **Training Programs:** Provide training programs for administrators and endusers.
- **Change Management:** Develop a change management strategy to facilitate smooth adoption within the organization.
- **Continuous Support**: Offer ongoing support for technical issues and user inquiries. Provide regular updates and insights on new features and best practices.

## Post-Implementation Optimization

- Feedback Mechanism: Establish a mechanism for collecting feedback from users.
- Monitoring and Optimization: Implement monitoring tools to track the performance and effectiveness of Viva Insights.
- **Data Integration:** Work on integrating Viva Insights with the organization's existing systems and data sources.
- User Training: Conduct training sessions for administrators and endusers to ensure they can effectively leverage the tools.