Microsoft 365

FUJITSU

Microsoft Viva Workshops

Microsoft Viva

Agenda

1. Hybrid work and challenges
2. Employee Experience Platform
3. Employee Experience workshop frameworks
4. Outcomes
5. Next steps

Hybrid work | A durable trend

73% of employees want flexible remote work options to stay

80% of leaders say they plan to make major changes to their flexible work policies

67% of employees want more in-person work or collaboration post-pandemic

The shift to Hybrid Work

People

In the office

On the go

At home

Challenges

People feel disconnected
Nearly **60%** of people say they feel less connected to their team after shifting to remote work.[1]

Burnout is a global problem
85% say wellbeing has declined and **56%** say job demands have increased.[2]

People spend about an hour per day searching for or recreating information
Using multiple tools drives context switching, drains productivity and creates frustration.[3]

CEOs are concerned about talent and skills
79% of CEOs worldwide are concerned that a lack of essential skills in their workforce is a barrier to future growth.[4]

[1] Microsoft Work Trend Index: 2020 Annual Report
[2] Jennifer Moss, Beyond Burned Out, Harvard Business Review, February 10, 2021
[3] Spiceworks/Ziff Davis survey commissioned by Microsoft, 2021
[4] PwC CEO Survey, 2019

The driving force for any business is its people.

Profitability

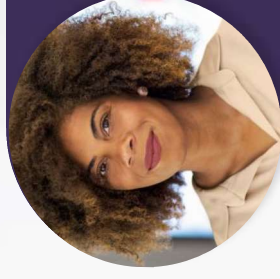Organizations with highly engaged employees have **21%** greater profitability.[4]

Employee Satisfaction

94% of employees say they would stay at a company longer if it invested in their learning and development.[3]

Retention

Highly engaged employees are **12x** less likely to leave their company than those who are not engaged.[1]

Engagement

86% of top-performing companies reported that digital training programs boosted employee engagement and performance.[2]

[1] Glint, [2] PwC's Global Digital IQ survey, [3] LinkedIn Learning 2020 Workplace Learning Report, [4] Gallup

Microsoft Teams

Apps

Collaborate

Call

Chat

Meet

Microsoft Viva
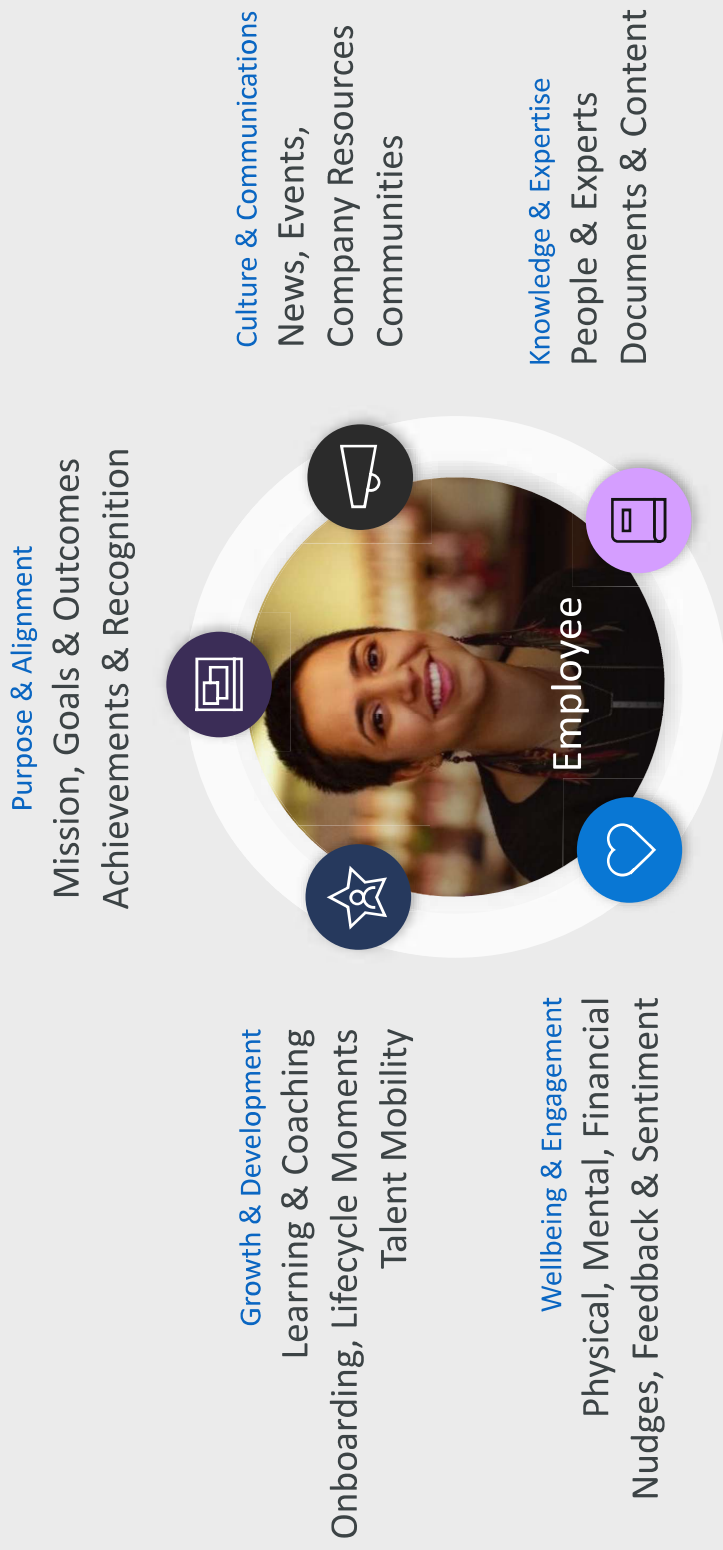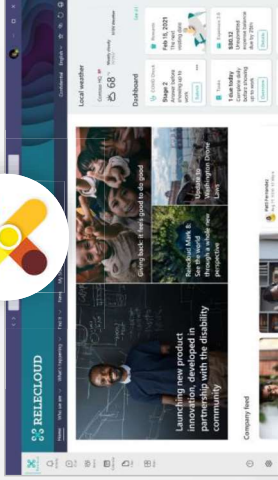
What is an Employee Experience Platform (EXP)

A digital platform that helps organizations create a thriving culture with engaged employees and inspiring leaders
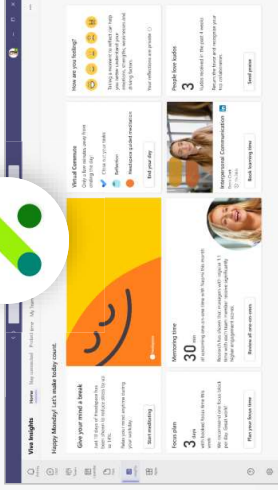
Purpose & Alignment
Mission, Goals & Outcomes
Achievements & Recognition

Culture & Communications
News, Events,
Company Resources
Communities

Knowledge & Expertise
People & Experts
Documents & Content

Employee

Growth & Development
Learning & Coaching
Onboarding, Lifecycle Moments
Talent Mobility

Wellbeing & Engagement
Physical, Mental, Financial
Nudges, Feedback & Sentiment

Microsoft Viva

Empower people and teams to be their best

Viva Learning

Skilling and growth

Viva Topics

Knowledge and expertise

Viva Insights

Productivity and wellbeing

Viva Connections

Culture and communications
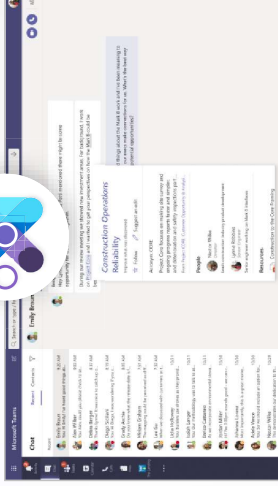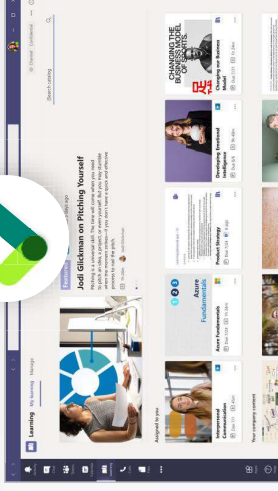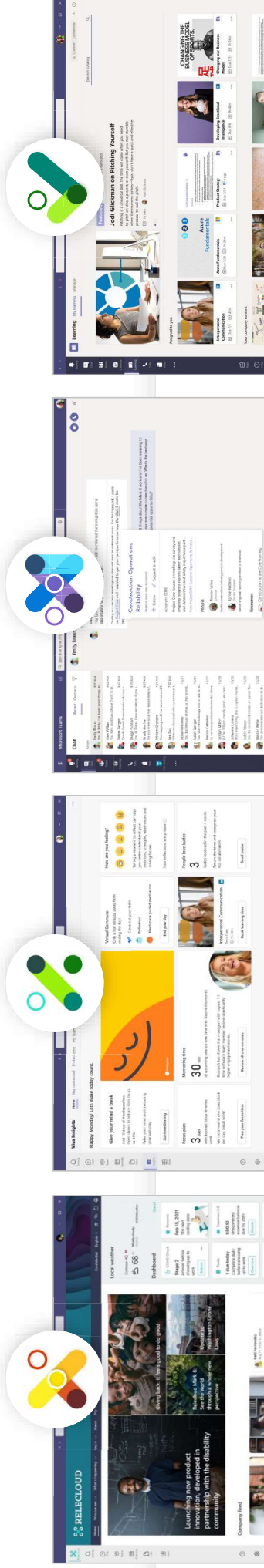
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Employee Experience Platform for the Digital Era

Viva Connections

Viva Insights

Viva Topics

Viva Learning

Viva Platform and Ecosystem

Microsoft 365

ERP | HCM | LMS | Content | Apps | CRM | Wellness | Many more…

Viva Connections
Culture and Communications

Keep everyone connected
Encourage meaningful connections across the organization by enabling employees to easily discover relevant communications and communities.

Make it easy for people to contribute
Foster a culture of inclusion by empowering every employee to contribute ideas and share feedback.

Unite and inspire your organization
Align the entire organization around your vision, mission, and strategic priorities.
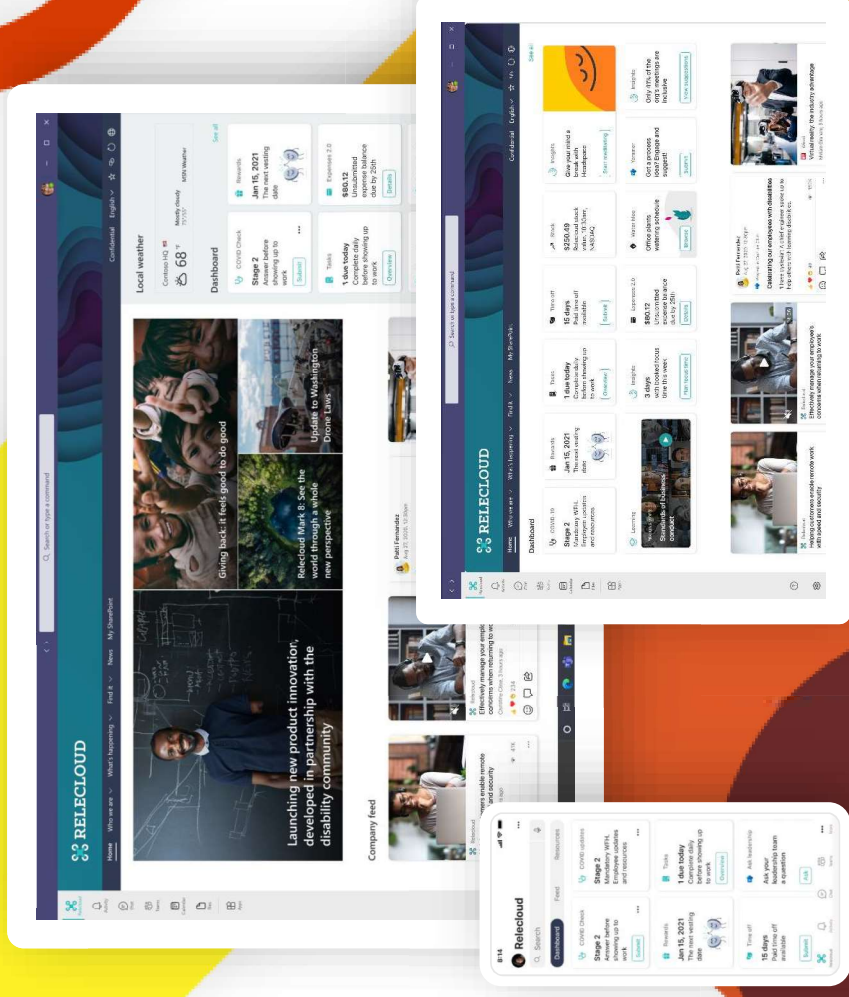
Viva Insights

Productivity and wellbeing

Deliver personalized and actionable insights

Empower individuals, teams, and orgs to achieve balance, build better work habits, and improve business outcomes with personalized insights and recommended actions.

Quantify the impact of work on people and business

Gain data-driven, privacy-protected visibility into how work patterns affect wellbeing, productivity, and results.

Address complex business challenges

Use advanced tools and additional data sources to perform deeper analysis, address challenges important to your business, and respond quickly to change.
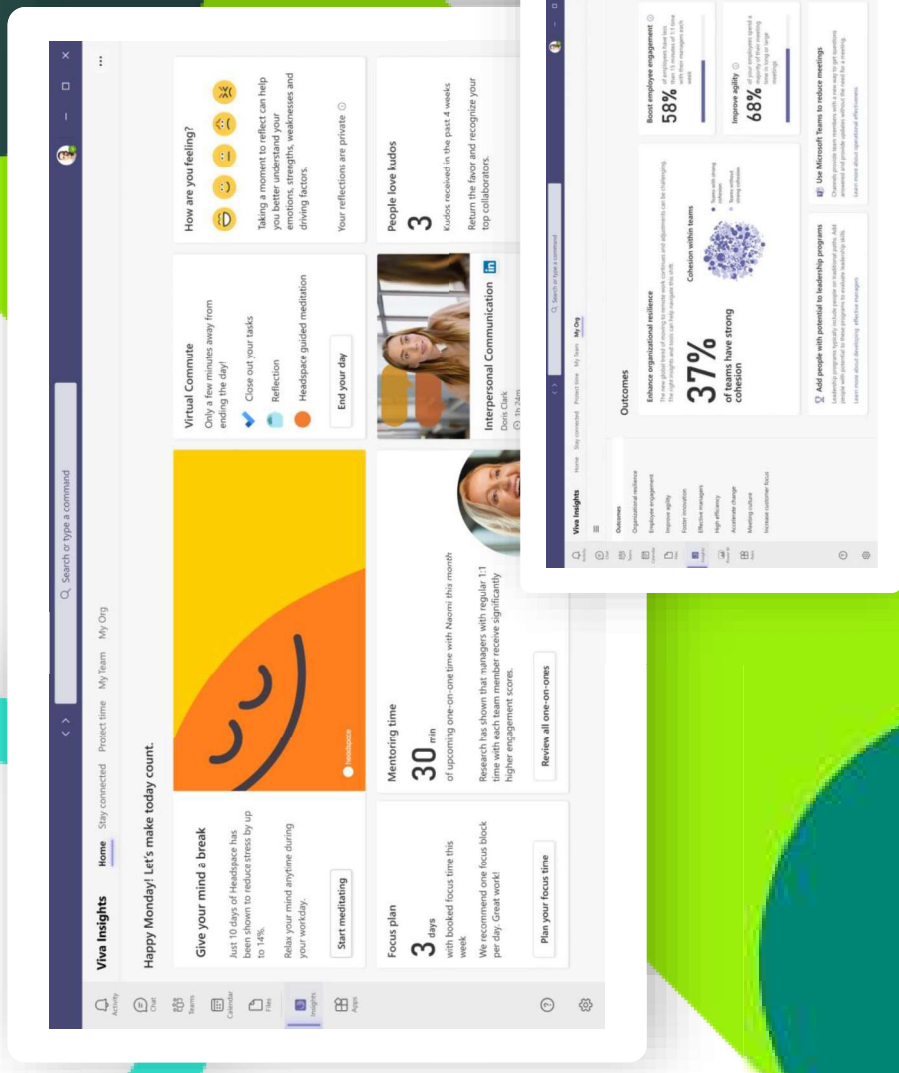
Viva Topics
Knowledge and expertise

Turn content into usable knowledge

Use AI to reason over your organization's content and automatically identify, process, and organize it into easily accessible knowledge.
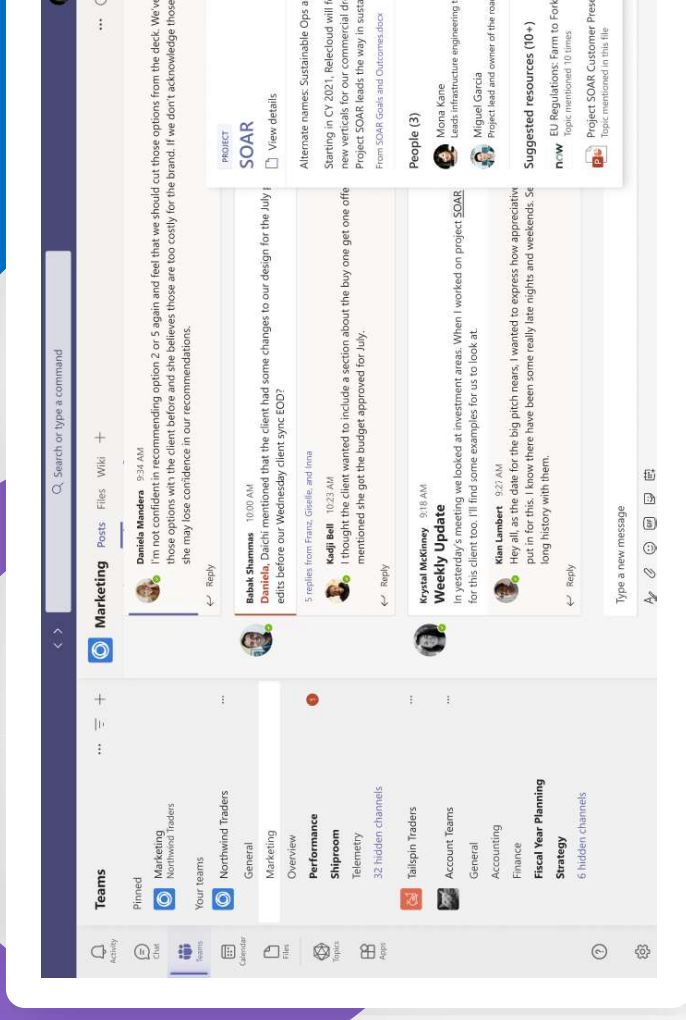
Organize knowledge into topic pages

Enable your organization's experts to share and refine knowledge through curated topic pages, automatically generated and updated by AI.

Make knowledge easy to discover and use

Deliver relevant topics cards in the apps people use everyday.

Viva Learning
Skilling and growth

Make learning a natural part of your day

Foster a culture of learning by enabling people to easily discover, share, and engage with learning integrated into Microsoft 365.

Make your learning content available in one place

Simplify the learning experience by bringing together world class content from LinkedIn Learning, 3rd parties, Microsoft Learn, and your own content.

Drive results that matter

Empower your leaders and employees to organize, recommend, and track learning aligned with business outcomes.

Viva Learning My learning Manage

LEARNING

Balancing Work and Life as a Work-from-Home Parent

Andrea Bonior | 28m | Course
Updated 1/31/21

Assigned to you

Leading Remote Projects and Virtual Teams
Cyndi Snyder Dionisio
2/12 | Course | 29m

Classroom Collaboration

Collaboration Tools
2/25 | Powerpoint

Project SOAR Overview
2/22 | Powerpoint

Business Case for Diversity with Inclusion
Betty Ng
3/11 | Video | 3m

Self-assessing Your Intelligence
Alan Ackmann
3/31 | Video

Search catalog

Microsoft Viva

What makes it unique?

Organization layer — for employee experiences through Microsoft Teams

People at the center — with skills, resources in the flow of work

Powerful insights — that are actionable

Privacy and security — that you can trust

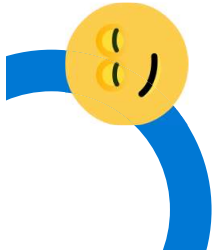**Platform and ecosystem** — with customization and extensibility
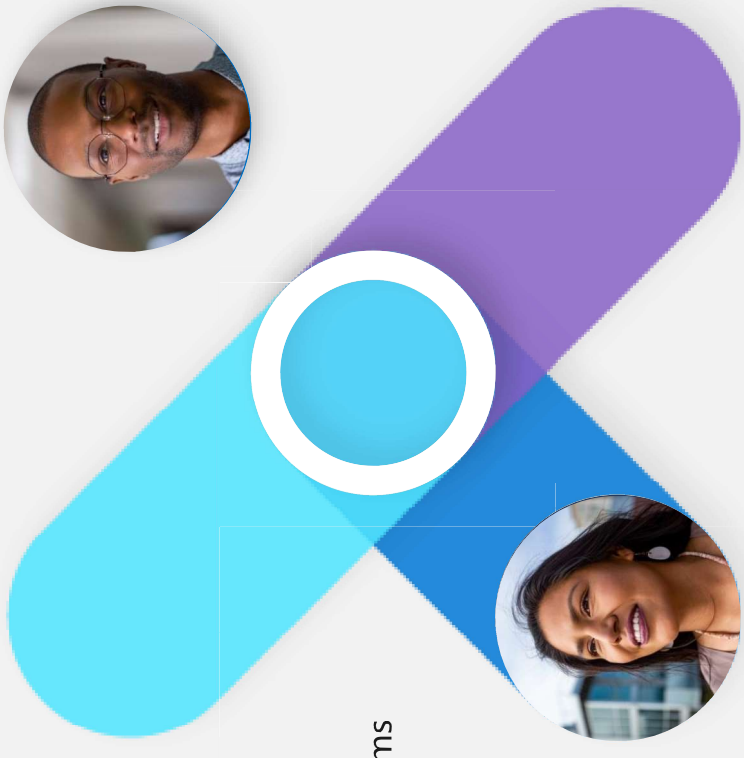
Microsoft Viva
Ecosystem

Employee Experience Workshops

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Workshop Objectives

Realize the benefits of Employee Experience platform

Facilitates more productive conversations which are outcome-based

Provides recommendations to address specific needs for business continuity

Employee Experience Workshops

Employee Experience with Microsoft Viva

A three-phase engagement that provides an overview of the **Art of the Possible**, and deep dives across the Viva suite with **Topics, Connections,** or **Learning.**

Employee Experience with Microsoft Viva Insights

A three-phase engagement that provides an overview of the **Art of the Possible,** and a deep dive into **Viva Insights.**

Assess

- Gather information on key business scenarios
- Define scope
- Identify business stakeholders
- Introduce Microsoft Viva

Art of the Possible

- Showcase employee experience transformation
- Microsoft Viva overview with selected pathways
- Demos and immersive experiences

Build the Plan

- Build upon your newfound knowledge and pair it with your unique business challenges
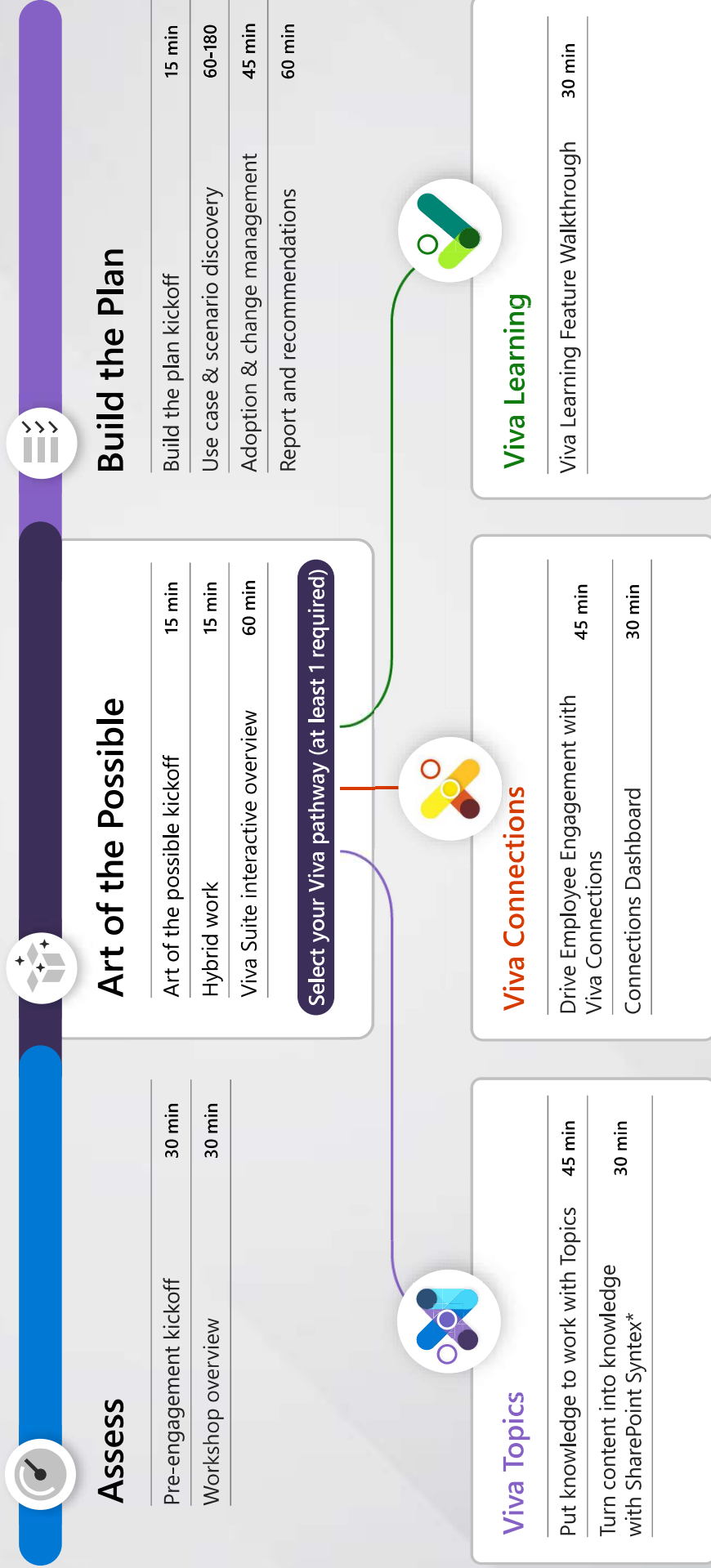- Prioritization of scenarios and next steps built into a plan

Employee Experience
with Microsoft Viva

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Microsoft Viva
Employee Experience Workshops

Core

Assess

Pre-engagement kickoff	30 min
Workshop overview	30 min

Art of the Possible

Art of the possible kickoff	15 min
Hybrid work	15 min
Viva Suite interactive overview	60 min

Select your Viva pathway (at least 1 required)

Build the Plan

Build the plan kickoff	15 min
Use case & scenario discovery	60-180
Adoption & change management	45 min
Report and recommendations	60 min

Viva Learning

Viva Learning Feature Walkthrough	30 min

Viva Connections

Drive Employee Engagement with Viva Connections	45 min
Connections Dashboard	30 min

Viva Topics

Put knowledge to work with Topics	45 min
Turn content into knowledge with SharePoint Syntex*	30 min

*This session can only be done if "Put knowledge to work with Viva Topics" is done first

Employee Experience with Microsoft Viva Insights

FUJITSU

Employee Experience with Microsoft Viva Insights Workshop

Assess

Pre-Engagement Kick-Off	30 min
Workshop Overview	30 min

Art of the Possible

Art of the Possible Kick-Off	15 min
Hybrid Work	15 min
Viva Suite Interactive Overview	60 min

Viva Insights

Leader Insights	30 min
Manager Insights	15 min
Personal Insights	15 min
Data Analysis and Queries	45 min
Privacy	30 min

Build the Plan

Build the Plan Kick-Off	15 min
Use Case and Scenario Discovery	60 min
Adoption and Change Management	45 min
Report and Recommendations	60 min

Pre-Engagement needs

Customer overview details

Stakeholder attendees

Microsoft tenant details

Existing collaboration platform availability

Pre-discovery questions on customer practices

Immersive Experiences

A set of interactive demos that help show the Viva experience.

CDX Demo: the partner will create a demo tenant where they showcase what a "real" deployment or user scenario might look like

Click-Through Demo: click-through demos giving a mock-up experience for the end user, with key visuals and client UI

Guided simulation: a web hosted experience that allows the customer to experience the product without needing a tenant. The simulations are self-paced and include notes/prompts while navigating through

Video: short demo/commercial video showcasing the Microsoft Viva experience

Workshop Outcomes for Customer Empowerment

A prioritized list of business scenarios that can be addressed by deploying Microsoft Viva

Recommended preparation in terms of skills and best practices

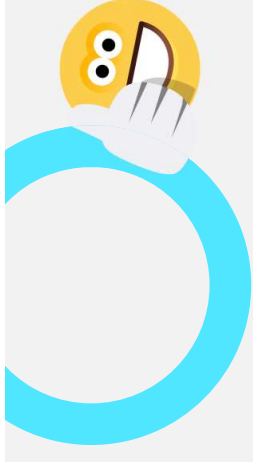A roadmap outlining potential workstreams and dependencies with clear next steps

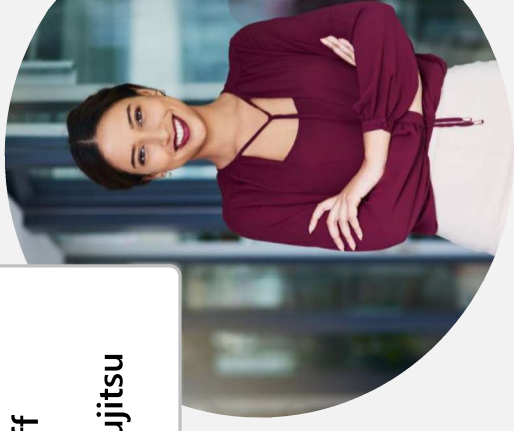Adoption Framework

Next steps

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Take the next steps

1

Complete the pre-engagement questionnaire

2

Start identifying key stakeholders for each planned module

3

Schedule the kickoff meeting with key stakeholders and Fujitsu

Thank you.

Microsoft