Top challenges for organizations with frontline workers

Less than 25%
of frontline workers have the right tools to do their jobs[1]

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Disconnected workforce
A disengaged workforce and difficulty accessing information impact productivity

Manual processes
Manual processes and outdated digital tools hinder efficiency

Inefficient onboarding & low retention
Organizations face challenges onboarding, training, and retaining a distributed workforce

Lack of purpose-built devices
Workers use multiple devices and workarounds to complete tasks

Staying protected & compliant
Uneven security practices, outdated IT, and information silos increase risk

Modern Workspace

Approach

- **Digital Transformation:** Development, Consulting and Implementation of a Modern Workspace Environment, including Workshops and „Floor-Walking"

- **Application Analysis:** Analysis and Development of tailored applications for the service, De-Commissioning /Migration of existing applications to modern cloud based environments

- **Evergreen Concept:** Consulting and implementation of new releases and requirements

- **Modern Hardware:** Purpose built Hardware for Frontline Worker

- **Change and Adaption:** Support and training for the users and the IT Organisation possible

Transformation

Change & Adoption

Modern Hardware

Evergreen Concept

Application-analysis

Modern Workspace
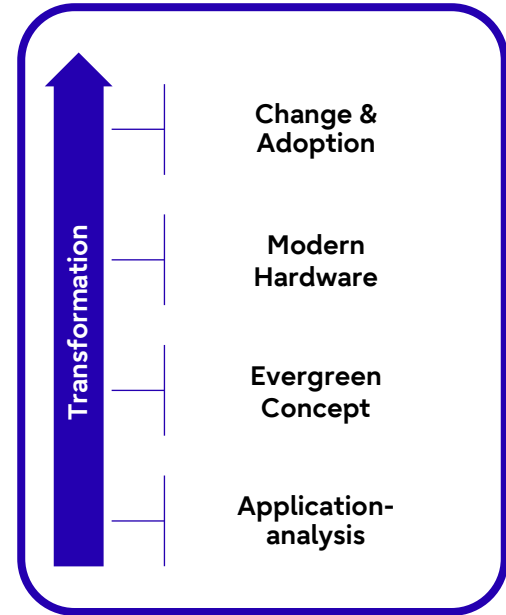
Results

- **Data based frontline management**
- Modern collaboration and digital optimized Workflows
- **„Future ready"** by organizational and technological Business –IT-Alignment
- Sustainable Hardware for tailored frontline support
- Tailored Applications, designed for the service and frontline workers
- **End to End Approach** from consulting to the Frontline-Workplace
- Perfect **connection** between **Microsoft 365** and the **Fujitsu Work Life Shift** environments.

Data based frontline management

Digital Workflows	Modern collaboration & communication

"Future ready"
Organisational & technological
Business –IT-Alignment

Connected infrastructure &
Hardware for the service

Sustainable Hardware	Tailored Frontline applications

Unified Vision and Strategy

Unique: Technology & Service Vision

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Cloud

Full stack Provider (CSP & LSP)
- Microsoft full M365 & Azure Stack
- SAP
- ServiceNow

- Processors
- Clients/Server
- Mainframe
- Storage & Networking
- Quantum – Inspired Computing – Digital Annealer

ServiceHub
- Multicloud
- Robot Process Automation (RPA)

- Co-design approach
- Innovation Framework

Software Development

IoT

to

Security & Compliance Operation Center

Global End-to-End-Services incl. Onsite

Chip

- Number 1 in Japan – Top Ten worldwide
- 126.400 employees worldwide
- 180+ countries covered, 40 languages
- 1.500 integrated partners

- >100.000 Patents
- Eco friendly environment
- Low CO_2 Footprint