

Offer Title: PVA Accelerate Program - Boost Your Customer Engagement

Chat bots have become instrumental in our engagement with customers and occasionally with staff. However, setting up these bots can sometimes be a challenging task. Microsoft's Power Virtual Agent (PVA), part of the Microsoft Power Platform, significantly alleviates this challenge, enabling rapid deployment of conversational AI to enhance interactions with your customers and staff. The key advantages of this solution include:

- **Low-code Application Development:** The Power Platform's low-code environment expedites the development process, enhancing accessibility and efficiency.
- **Azure OpenAI Integration:** The newly introduced Azure OpenAI service amplifies the AI capabilities of the chat bot, leveraging generative AI technology for improved, natural interactions.
- **Microsoft CoPilot for Power Virtual Agent:** The inclusion of Microsoft CoPilot facilitates an enhanced development experience, assisting in the rapid creation and deployment of conversational AI, using natural language to generate conversation topics.

With these features, delivering a virtual agent that seamlessly integrates with your organization is quicker and more straightforward than ever before. The incorporation of Azure OpenAI and Microsoft CoPilot for Power Virtual Agent not only accelerates the deployment process but also significantly enriches the virtual agent's capability to foster meaningful engagements with customers and staff.

1.1 Offer Summary:

Unleash the power of Microsoft Power Virtual Agents (PVA) with the 'PVA Accelerate' program, facilitated by Fusion5. This initiative is designed to quickly showcase the value of PVA by developing a tailored Proof of Concept (POC) that aligns with your business objectives.

1.2 Offer Details:

1.2.1 Consultation and Strategy Development:

- Initial discussion to understand your specific business challenges and goals. (1 Hour Teams Call)
- Agree on an MVP for the Proof of Concept, which addresses your needs. (Agreed on call)

1.2.2 POC Scope:

- Development of a scoped POC using Power Virtual Agent, showing the immediate value and adaptability it brings to your customer or staff engagement strategy.
- Leverage Microsoft Copilot for Power Virtual Agent, generative answers in PVA with Azure OpenAI, to expedite the experience with minimal coding and effort.
- Presentation of the POC, highlighting the benefits and the pathway to a full-scale implementation.

1.3 Duration:

The duration of the PVA Accelerate Program is an 8-hour effort, during which you will be able to see the POC in action and learn how to leverage it for your business needs.

1.4 Cost:

This is a complimentary offering provided by Fusion5, aimed at showcasing the swift value realization of employing Power Virtual Agents.

1.5 Next Steps:

Reach out to us to discuss the specifics and begin your journey towards enhanced customer or staff engagement through the PVA Accelerate Program.