



Transforming your
potential into reality

A bit *about* Fusion5



APPLICATIONS

INNOVATION & INTEGRATION



MANAGED SERVICES



1,000+
Customers



Multi-Award-Winning



Year after Year



**Reliable
Innovative
Available**



19 Years of growth

580+ Employees



9 OFFICE
LOCATIONS
Australia &
New Zealand



**SOFTWARE
APPLICATIONS**



**INNOVATION &
INTEGRATION**



**MANAGED
SERVICES**

How we turn your
potential into *reality*



BUSINESS APPLICATIONS



Enterprise Resource Planning



Human Resources & Payroll



Customer Engagement & Collaboration



Corporate Performance & Data Management



Service, Risk and Asset Management

Finance / Accounting
Capital Asset Management
Distribution / Logistics
Manufacturing
Warehouse Management
Procure to Pay
Project Management
Business Analytics

Payroll
HR Management
People Development
Wellbeing
Attendance Management
Rostering and Planning
Outsourced Payroll

Sales
Marketing
Service
Social
Contact Centre
Customer Journey Planning
Digital Workplace
Portals and Content

Financial Planning
Business Analytics
Business Intelligence
Data Management
Budgeting and Forecasting
Company Consolidation
Activity Based Costing

IT Asset Discovery and Lifecycle Management
Service Level Agreement Management
IT Financial Management
Product + Service Catalogue
License Compliance
IT Risk Management

Increased operational efficiency

Create a people centric culture

Build customer loyalty

Planning for the future

Empower employees and protect assets



**INNOVATION &
INTEGRATION**

Continuously Relevant

Digital Transformation



SOCIAL



CLOUD



BIG DATA



AI



IoT



MOBILITY

Data & Insights Focused

Integration



Intelligent Cloud	Cyber Security	Managed Applications	Modern Workplace
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Azure | AWS | OCI



Well Architected



Data Protection

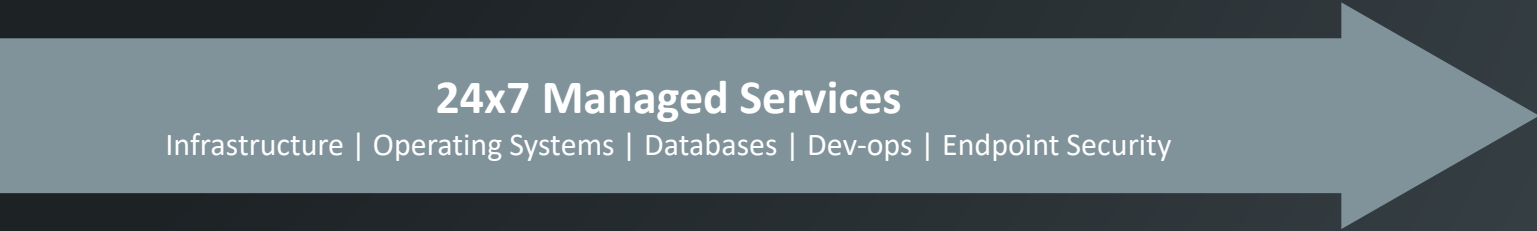


Outsource Risk



Maximise Investment

Microsoft 365



JD Edwards on Azure

Why choose Fusion5 and Azure?



ONE STOP SHOP



- ❖ Local certified JD Edwards and Microsoft Azure experts all located within Australia and New Zealand
- ❖ Full 24x7 cloud service provider:
 - ✓ Microsoft Azure (IaaS/PaaS)
 - ✓ Infrastructure (OS/DB)
 - ✓ JD Edwards
 - ✓ Security

DEEP EXPERTISE



- ✓ Over 20+ years working with JD Edwards
- ✓ Over 40+ JD Edwards customers successfully migrated to the cloud
- ✓ Microsoft Gold Partner (12x Gold Competencies + 1x Silver Competency)
- ✓ 2x Advanced Specialisations for Azure and Low Code Application Development (only partner in Australia/New Zealand)

PROVEN, NO SURPRISES



- Microsoft Partner of the Year
- Inner Circle Partner (2017 – 2022)
- Providing support services since 2005
- Access to Microsoft Premier Support
- Working on Azure since 2014
- ISO/IEC 27001/9001 Certified

Intelligent Cloud | Modern Work | Security
Advisory & Consulting -> 24x7 Managed Services

Relevant Capabilities

Microsoft Azure



Microsoft Azure

Fusion5 Capabilities



Fusion5 has achieved Azure Advanced Specialisation in Windows & SQL Server



Advanced cost management and optimisation with proven savings of up to 40%



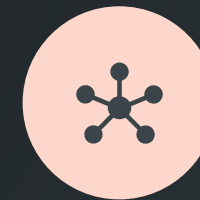
Currently managing 200+ customers running Azure Services (started in 2014)



Extensive experience with Azure Security incl. Defender, Security Centre, and Sentinel



Full Azure platform coverage across Apps & Infrastructure, Data & Analytics and AI



Fusion5 are one of the select partners in the Microsoft Top Gun MSP Azure program

Intelligent Cloud | Modern Work | Security
Advisory & Consulting -> 24x7 Managed Services

Fusion5 Azure Experts



Dedicated local Azure experts with certifications across:

- Architecting Microsoft Azure Solutions
- Azure AI Engineer Associate
- Azure Data Engineer Associate
- Azure DevOps Engineer Expert
- Azure Security Engineer Associate
- Developing Microsoft Azure and Web Services
- Implementing Microsoft Azure Infrastructure Solutions
- Microsoft Azure Administrator Associate
- Microsoft Azure Developer Associate
- Microsoft Azure Security Technologies
- Microsoft Azure Solutions Architect Expert

Our Microsoft Partnership

Below highlights our *success and delivery* coverage

2021 MICROSOFT PARTNER OF THE YEAR - NZ

2020 NZ WINNER: BUSINESS APPLICATIONS
NZ WINNER: TRANSFORMING PRODUCTS

2019 NZ FINALIST: PARTNER FOR GOOD (HIGHLY COMMENDED)

2018 GLOBAL PARTNER RUNNER-UP

2017 APAC SERVICES PARTNER OF THE YEAR

2016 NZ WINNER: CUSTOMER RELATIONSHIP MANAGEMENT
NZ FINALIST: INNOVATIVE TECHNOLOGY FOR GOOD CITIZENSHIP

2017-2022
INNERCIRCLE
for Microsoft Business Applications

Microsoft
Partner


2021 Partner of the Year Award
New Zealand

FUSION5
Business Solutions

Microsoft Premier Support

Your direct line to *expert support and advice* from Fusion5 & Microsoft

A dedicated team of Microsoft experts at your fingertips 24/7

Fusion5 invests heavily in its support offering with our key partner, Microsoft, by way of a Premier Support Agreement. As a customer, this means you can rest assured that if something goes wrong, we have the backing to quickly and effectively resolve your issues.

How it works...

- Fusion5 will resolve logged calls, where possible, within our in-house Customer Success Team
- We will escalate issues where necessary, on your behalf, to Microsoft Premier Support
- Fusion5 will manage the issue directly, receiving priority attention to speed issue resolution and get you operating again



24/7 prioritised support for technical problems



Support escalation to the highest level



Digital & on-sight training, labs & workshops to develop new technical capabilities



Proactive engagement to help you stay ahead of the updates with minimal disruptions



Designated technical account manager for strategic expertise & advocacy within Microsoft



Direct path into the Microsoft product teams & engineers, backed by SLAs

Our Clients

Recent Case Studies



Teams at these
companies

Love working
with Fusion5

DAVID JONES



AUSTRALIAN
GRAND PRIX
CORPORATION

Coopers



Teams at these
companies
love working
with Fusion5





One of the good things about working with Fusion5 is that they have a strong relationship with Microsoft.

They keep us updated on upcoming changes and updates, so we can rapidly assess how they impact our business.

JEREMY HOWCROFT | CEO, n3



TRI enjoys a JD Edwards lift and shift upgrade on Azure

“Moving to the cloud presented us with an opportunity to review and refresh how we use JD Edwards. We wanted an all-in-one partner,” said Vogts. “We thoroughly weighed up the costs, benefits, and services on offer, and chose Fusion5 as our best possible partner.”

“You can tell when a cutover has gone well when none of your users even notice the change.”

“Despite their overall size, Fusion5 doesn’t have a big business attitude. They have that caring smaller company touch and feel. You’re not just a number to them.” - Zeke Vogts, ERP Administrator



Products and Services

Microsoft Azure

Application

JD Edwards

Industry

Medical Research

Country

Australia

Business Need

Operational Efficiency & Cost Saving





More than a makeover – moving JD Edwards to Azure

“The decision to move JDE to Azure was the right one,” says Centeno. “We have a faster operating environment, better security, and we know that future JDE upgrades will be easy. I would say certain aspects of performance are probably three to four times better than on our servers.”

“From my point of view, it was very easy. Fusion5 did all the heavy lifting, so to speak, from the architecture end and in setting it all up. The implementation was very smooth and fast – it only took about two weeks and there was no interruption to business at all. We couldn’t have been happier.” - Jay Centeno, IT Manager



Ross Cosmetics Aust. Pty. Ltd.

Products and Services

Microsoft Azure

Application

JD Edwards

Industry

Beauty
Product
Manufacturer

Country

Australia

Business Need

Operational
Efficiency & Cost
Saving

FUSION5
Business Solutions

Our *promise* to you



Strong partnership

We're part of your team

We'll make it our business to understand your business



Valuable experience

We hit the ground running

Our people have the knowledge and expertise you are looking for



Commitment

We'll get it done right

Delivering quality through great planning and smart execution



Forward thinking

We'll offer innovative ideas and solutions

If there is a better way, we'll help you find it



Support

We'll be there when you need us

Phone, email, text or chat, we'll listen and respond

Achieving lifetime customers



Thank You