

Microsoft and Fusion5

Our capabilities. Your competitive advantage.



Business solutions you can rely on,
delivered by a partner you can trust

Doing business in the digital age means making complex decisions about technology that can impact your operational success for years to come. Fusion5 is a business solutions company with extensive experience and expertise across a selection of industry leading products and technologies. We enable organisations just like yours to realise the substantial benefits of optimising data management and streamlining operations.

Our team includes dedicated specialists across Microsoft's core offerings. We're proud to have built the largest Microsoft Dynamics Customer Engagement (CRM) team in NZ, with consultants in four locations across the country, as well as a rapidly growing and exceptionally talented Microsoft Dynamics Finance and Operations team. Our primary focus is empowering and enabling your business to succeed through all stages of your digital transformation. We also have specialists in Data and Analytics, Modern Workplace, Security and Digital Transformation using Azure.

What Microsoft solutions do we offer?

Business applications

Optimising your mission-critical business operations

Dynamics 365

Customer Engagement

Sales

Marketing

Customer Service

Field Service

Project Service Automation

Dynamics 365

Finance & Operations

Finance

Operations

Talent/Recruitment

Retail

Modern workplace

Uniting people and data to enable productivity via seamless collaboration

SharePoint - Document Management

SharePoint - Intranets

Office 365 & Microsoft 365

Microsoft PowerApps

Microsoft Flow

Fusion5 specific solutions on the Microsoft platform

Industry Solutions

Membership Management

Sports Management

Call Centre Management

Business Applications

Self-Service Portals

Support, Managed Services, & Consultancy

Cloud Service Provider PLUS unique value-adding support, capabilities and enhancement bundles.

Assessing, guiding and road-mapping your organisation's continuous digital transformation.

Cloud & platform

Achieving efficiency with lower cost, fewer resources and less risk

Azure Managed Infrastructure

Azure Web Apps

Azure Integration

Application Development

Data & artificial intelligence

Turning information into insights, delivering competitive advantage with faster, better decision making

Dynamics for Customer Insights

Power BI

Why you can trust us with your business

2017, 2018, 2019/2020 **INNERCIRCLE** for Microsoft Business Applications

Microsoft Partner

- **Gold** Cloud Customer Relationship Management
- **Gold** Cloud Business Applications
- **Gold** Collaboration and Content
- **Gold** Enterprise Resource Planning
- **Gold** Cloud Productivity
- **Gold** Cloud Platform
- **Gold** Application Development
- **Gold** ISV
- **Silver** Data Analytics
- **Silver** Midmarket Solutions

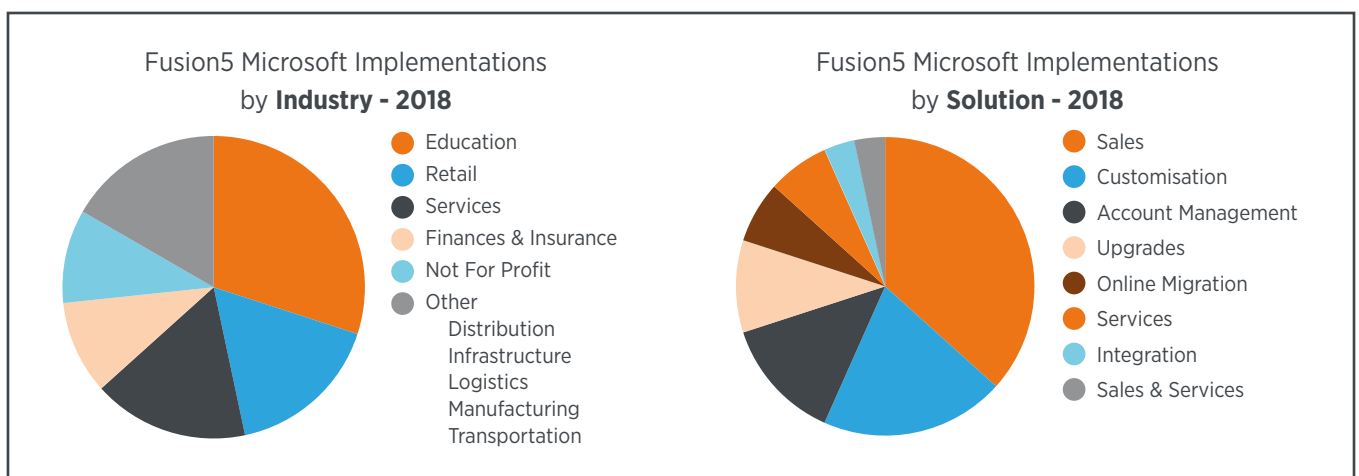
What do all these logos and awards mean?

In real terms, they mean we've implemented a lot of Microsoft products. But we know that's not important to you.

We know that what is important is that we're so good at delivering, supporting, servicing, and upgrading Microsoft solutions, that we've become the partner of choice for some of New Zealand's most respected companies and organisations.

In the past four years, we've completed more than 200 Microsoft project deployments across a wide range of industries in New Zealand and Australia. We now support over 8000 happy users. That's a lot of people who trust us to make their businesses run more efficiently - now and well into the future.

We deliver a level of care, value and proactive support that we are confident will convert you into a Fusion5 'customer for life'.



Who are our customers?

Our customers are many and varied. Here's a small selection:

Microsoft Dynamics 365 for Customer Engagement

- | | |
|-------------------------|------------------------------------|
| Barnardos | Jacobs Douwe Egberts |
| Enterprise IT | European Motor Distributors |
| Carters | LIC Automation |
| Otago University | NZ Funds |

Microsoft Dynamics 365 for Finance & Operations

- | | |
|---------------------------|------------------------------|
| Cavalier Bremworth | Delmaine Fine Foods |
| EnviroWaste | Fitzroy Engineering |
| Higgins | InterCity |
| Patton | Trimax Mowing Systems |

Like to know more? To read about how Fusion5 and Microsoft have helped these companies succeed, you can find a selection of case studies on our website - fusion5.co.nz/case-studies

Our story

About Fusion5

We deliver business solutions that make a difference

Fusion5 offers a full range of digital innovation solutions, applications, consulting services, development, cloud and managed services as well as first class support services for your business. Our expertise covers all your key functional areas, including Enterprise Resource Planning, HR / Payroll, Customer Experience, Customer Relationship Management, Enterprise Service Management, and Infrastructure.

We are also known for the vertical specific solutions we've developed across a number of key industries.

Our strategy and implementation teams work with you to improve the way you do business. Use our thought leadership and best practice consultancy to drive your company value. Feel the confidence that comes from having the backup of our highly skilled support services. And we're rightly proud of our track record of delivering projects on time and to budget.

Right now, over 800 customers are using our services. Our success is recognised by our key partners including Microsoft, Oracle / NetSuite, Avolin, Ivanti, and AWS.