

# Intelligent Automation Services

## Future WorkForce Microsoft Power Automate Workshop

### WHY DO WE NEED ROBOTIC PROCESS AUTOMATION?

“Robotic process automation (RPA) takes the robot out of the human. The average knowledge worker employed on a back-office process has a lot of repetitive, routine tasks that are dreary and uninteresting. Power Automate RPA is a type of software that mimics the activity of a human being in carrying out a task within a process. It can do repetitive stuff more quickly, accurately, and tirelessly than humans, freeing them to do other tasks requiring human strengths such as emotional intelligence, reasoning, judgment, and interaction with the customer... Business-operations people can learn quite quickly how to configure and apply the robots.” – Leslie Willcocks (*McKinsey Digital*)



- What is Power Automate RPA and how can our organisation get value out of it?
- Build a simple RPA Proof of Value (PoV), to better understand the value of the technology and its benefits.
- Obtain a holistic view of your operational processes and understand workflow bottlenecks.
- Gain insight on how all departments from finance to HR and customer experience can provide higher levels of productivity, compliance, and service through automation.

One of the key reasons organisations have yet to adopt Power Automate, even though they are fully aware of the benefits that intelligent automation can bring, is due to a lack of understanding of the technology and not knowing where to start.

Every department has rules-based processes that are perfect candidates for Power Automate and empowering your teams to be more productive and adding more value to your organisation. Our intelligent automation experts supplement your team and help them deliver that value add for your organisation.

Therefore, Future WorkForce has specifically designed the Power Automate RPA Discovery Workshop to help organisations educate their teams on the technology and commence their automation journey.

### Workshop Objectives

Future WorkForce's Discovery Workshop is designed for companies who are exploring the Power Automate solution. The ½ day workshop is a great way for your teams to understand the technology, its organisational benefits and discover the manual processes within the organisation which are great candidates for automation.

The workshop not only introduces automation concepts but discuss the technology, use cases, planning for scale, citizen developer and the various models that can be engaged to deliver intelligent automation success. What's more the workshop can be delivered remotely or in person at your offices.

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## Empowering Your Team



Future WorkForce has delivered more than 200 automation projects using this program of engagement for organisations spanning global operations in both the private and public sectors. Our service model of Build, Operate and Transfer (BOT) has empowered teams to deliver thousands of hours in time saved, improved compliance, and generated over millions of dollars in savings for our clients. From improving customer experience to reducing supply chain costs we continue to help organisations create more value for the business.

### POSITIVE BUSINESS OUTCOMES

The value of the workshop is in its outputs for your business. The positive business outcomes delivered in this engagement are:

- An understanding of Power Automate, RPA and AI.
- Obtain a holistic view of your operational processes.
- Have a better understanding of workflows and how to spot bottlenecks.
- Ability to build a simple Power Automate Proof of Value (PoV), to better understand the metrics for success.
- Produce insightful data to justify the ROI and the adoption of the Power Automate solution.
- Quickly validate the overall automation process maturity and governance controls of the organisation.
- How to scale using the build, operate, transfer framework.
- How citizen developer programs drive innovation.
- Get professional advice and recommendations from Future WorkForce's consultants on the next steps in building your automation capabilities.

**“Our journey began with a workshop to introduce automation and now we are delivering scale through the programs introduced and managed by Future Workforce, demonstrating the best of a true business partnership”**  
- *Liberty of London*

## Your commitment

- Senior sponsorship of the workshop. This should be a head of business unit or key stakeholder.
- Commit 5-10 participants including a Senior Sponsor and interdepartment stakeholder representation.
- Onsite Logistical requirements: Meeting room with internet connectivity, a projector and whiteboard.
- Block a 4-hour window inform them about the scope and objectives of the workshop.
- Future WorkForce will email a short survey to all participants to collect pre-workshop data. Participants will need to be informed by the Sponsor that this survey will to be completed 1 week before the workshop.

### SERVICES AVAILABLE

Intelligent Automation Consulting  
Outsourced Centre of Excellence  
Intelligent Automation Training  
Build, Operate, Transfer  
Proof of Value  
Process Mining and Optimisation  
Maintenance and Support

#### To contact Us



167-169 Great Portland Street  
London  
United Kingdom  
W1W 5PF  
Tel : +44 (0) 203 773 2856  
Email : humans@fwfcompany.com



Mircea Eliade Street,no.  
8. 400364  
Cluj-Napoca  
Romania  
Tel : +40 768 103 520  
Email : humans@fwfcompany.com