

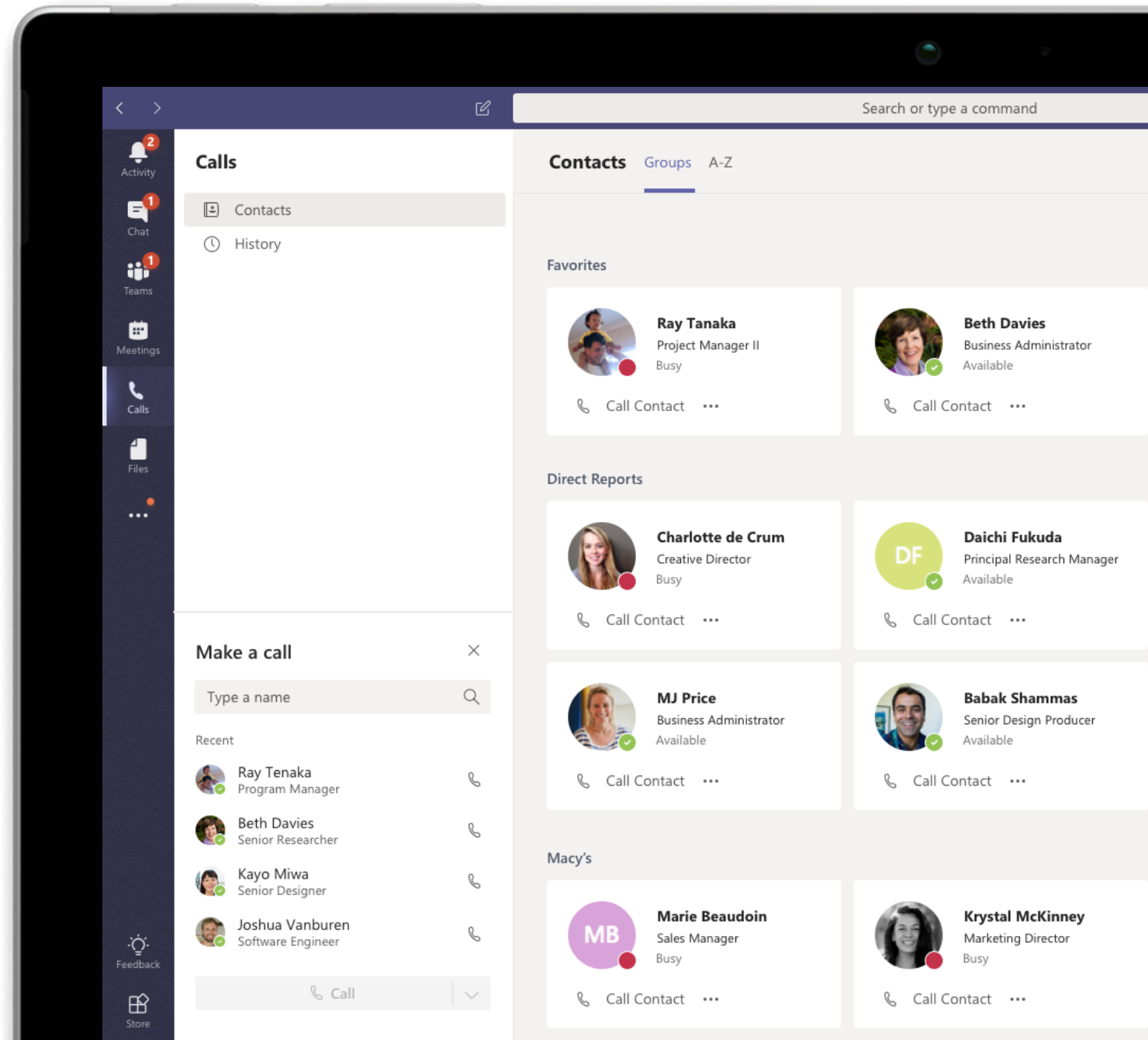
# Calling for everyone

Microsoft Teams makes it easier to make calls with the Calling app

Start a VoIP audio/video 1:1 or group call

Access recent calls and redial with a click

View Contacts list for quick dial



# Calling in Teams

## Best user experience

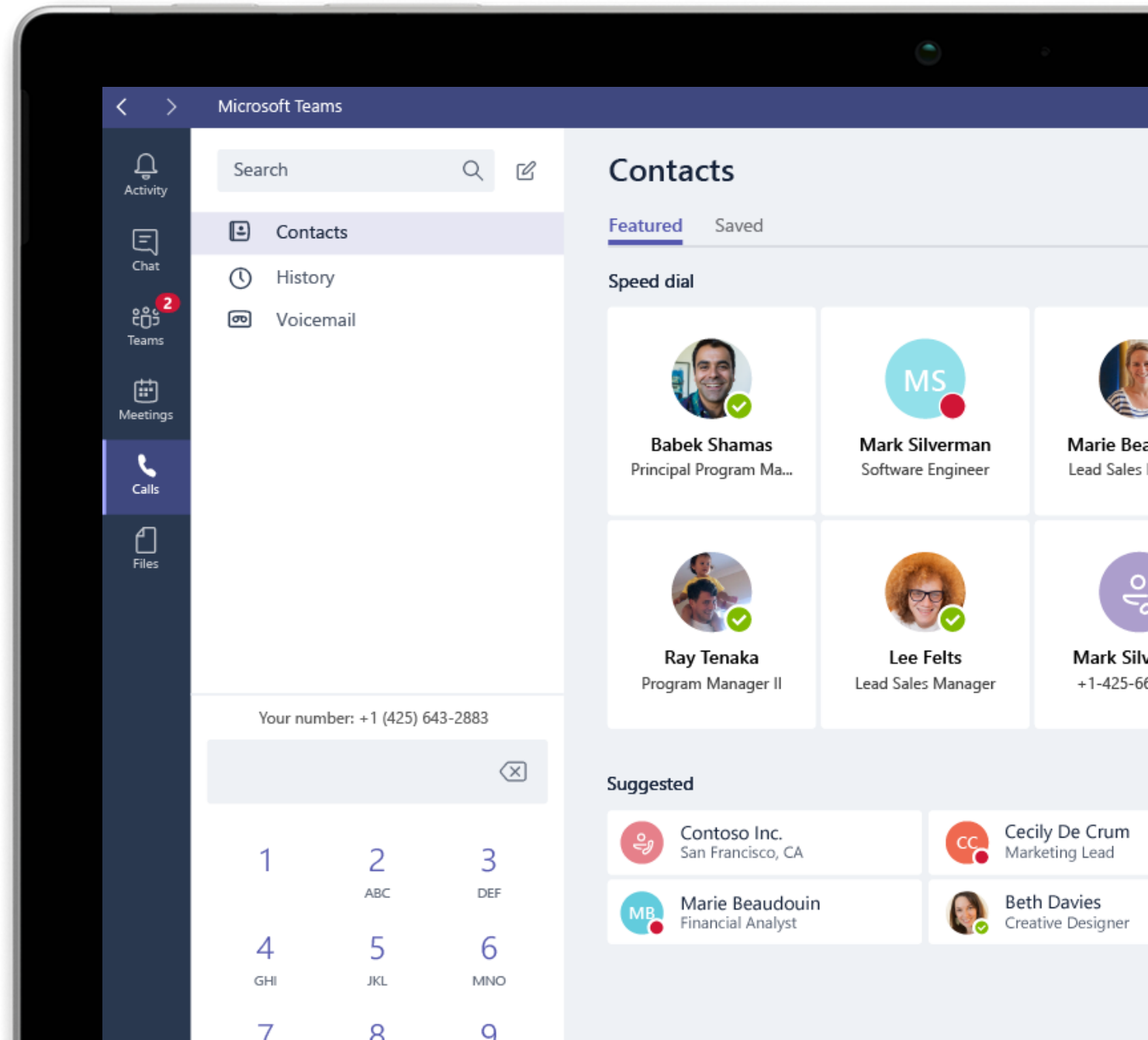
Make and receive calls in Teams, while at home, or on the road from Android and iOS, and easily add video and sharing

## PSTN calling available

With Calling Plans and/or Direct Routing, ensure every user can make and receive calls – a true cloud voice solution

## Collaboration and voice together

Teams surfaces the ability to call when/where your users need it – encouraging collaboration



# Teams as your phone

Access your contacts

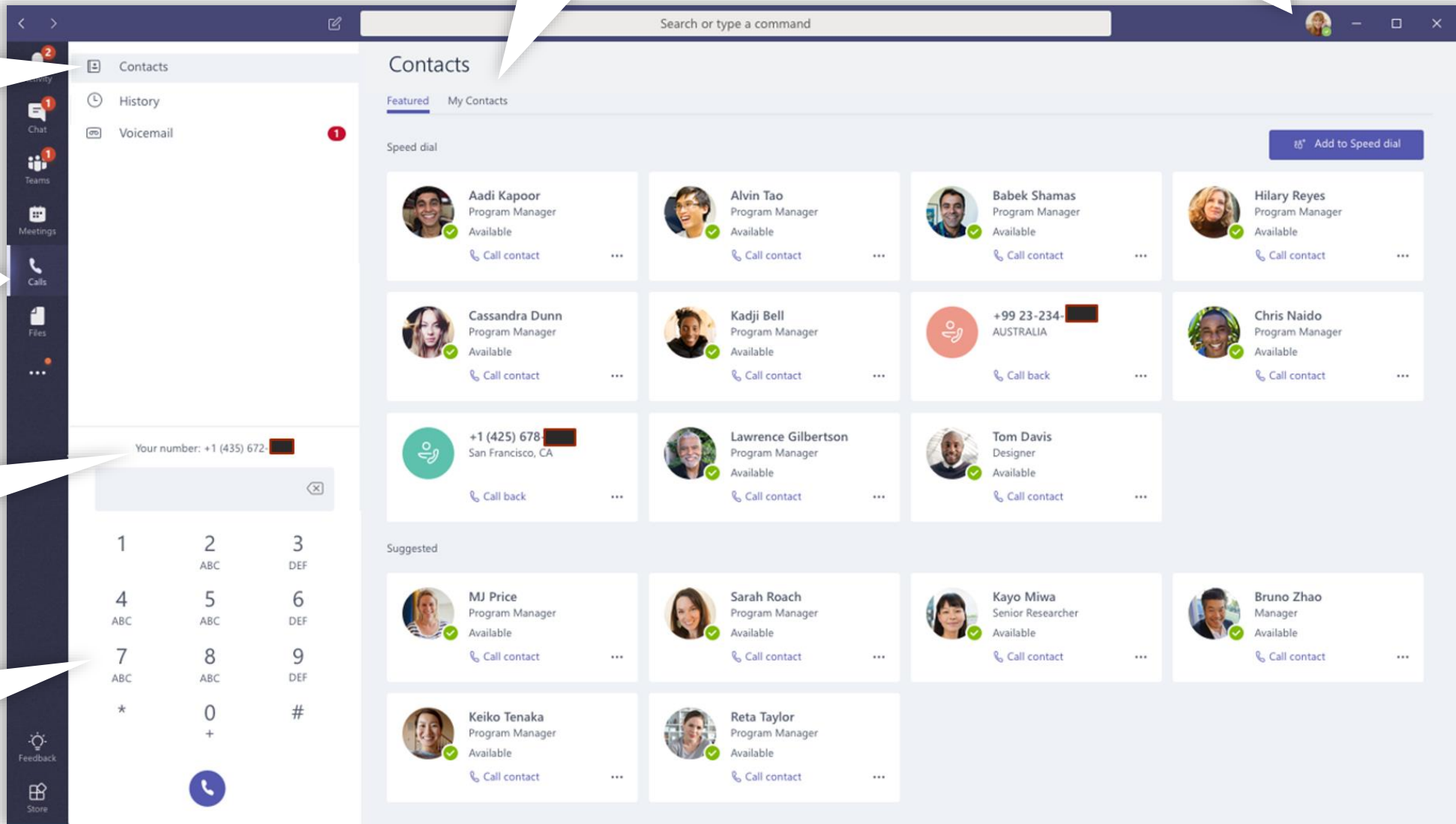
Manage call forward settings

Contacts, History and Voicemail

Menu in client for calling functionality

Your phone number displayed here

Dial pad to dial phone numbers



# Basic calling features

## Place, receive and hold calls

Initiate by name or number

Call answer

Call hold / retrieve

## DID numbers

Direct Inward Dialing phone numbers

## Device switching

Change active device

## Distinctive ringing

Different ring tones based on call type

## Federated calling

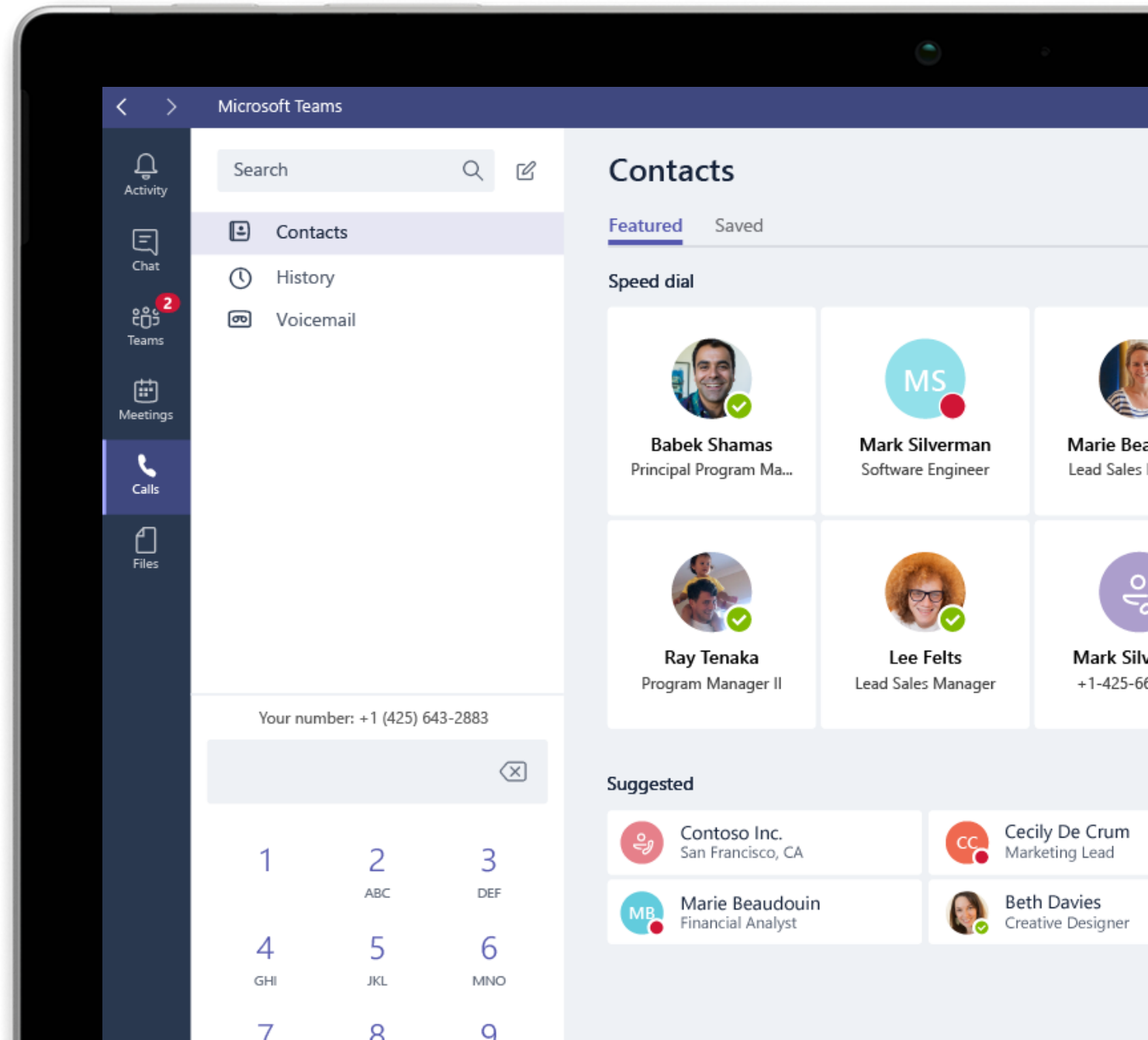
Call other companies on Teams

## Call history

User-facing call history

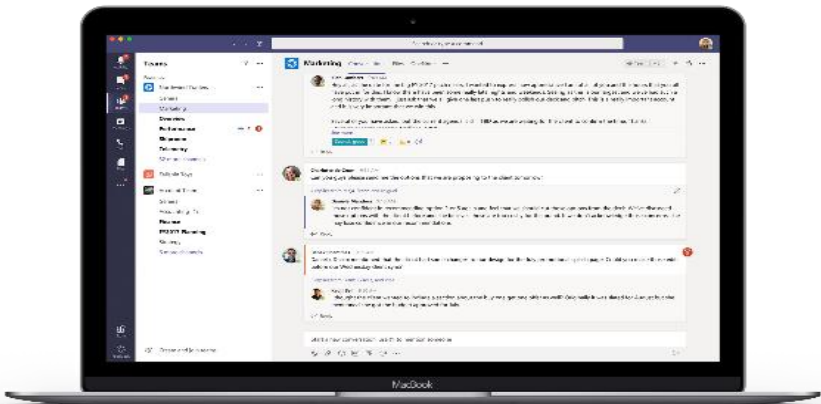
Call Detail Records – Administrator Reports: who, when, how long

Add additional participants to 1:1 calls

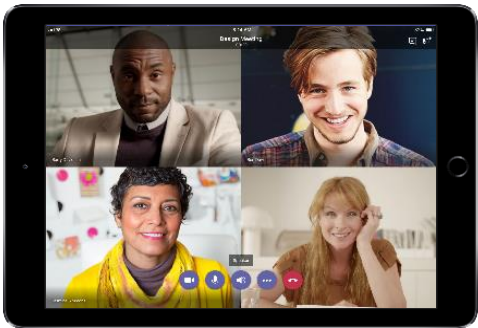


# Cross Platform Experience

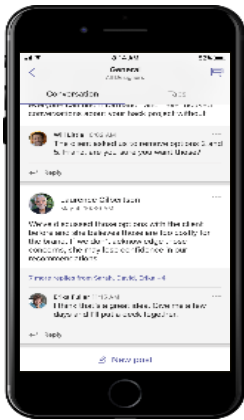
## Desktop



## Mobile



iPad



iPhone 10.0+



Android 4.4+

## Browsers

