



Help Hive

AI-Powered Chatbot
for Smart Conversations
& Instant Information.



In fast-paced, knowledge-heavy environments, teams often face an avalanche of questions: Repetitive queries, delayed responses, and scattered information across silos. As the volume of content grows, so do the gaps in knowledge sharing and response efficiency.

Time is lost. Productivity suffers. And critical answers stay buried.

Help Hive is an AI-powered chatbot that transforms your documents into a dynamic knowledge source—connecting people with the information they need, instantly and accurately through natural language conversations.

Key Features

Natural Language Q&A

Ask questions the way you speak—get precise, conversational responses instantly.

Document Upload Portal

Easily upload internal documents and knowledge assets to power Help Hive's responses.

Customer-Specific Knowledge Base

Built on your organization's data—ensuring context-aware, relevant answers every time.

RAG-Powered Search Engine

Combines retrieval with generation to deliver fast, accurate answers from trusted sources.

Cloud Agnostic

Supports user data access via SFTP, AWS S3, and Azure Blob Storage.

Easy Plug-and-Play Chatbot

Integrates into your website or platform, with minimal setup and no complex configurations.

The right support, right when it's needed

Seamless User Experience

Effortless Assistance:

Instant responses in a conversational format.

Reduced Frustration:

No need to navigate complex menus or wait for support.

Operational Agility

24/7 Availability:

Support anytime, anywhere.

Reduced Workload:

Automates routine inquiries, freeing up human agents for complex issues.

Precision & Reliability

Reliable Information:

Delivers up-to-date and precise responses.

Reduced Errors:

Eliminates inconsistencies in information retrieval.

Business Use Cases

Help Hive is built to serve diverse roles and departments—anyone who needs quick, reliable access to information.

Healthcare



Patient Self-Help Agents

Using Help Hive for assisting patients to get answers to their questions on the hospital website, without contacting the call centre

Technology Services



Contact Centre Agents

Enable support teams to quickly access product manuals and troubleshooting guides, reducing resolution times and improving customer satisfaction

BFSI



Investment Banker

Leveraging Help Hive for extracting Key Information from a Due Diligence Agreement instantly

Technology Behind Help Hive

□ Document Embeddings

& FAISS: Transforms documents into searchable vectors for fast, similarity-based retrieval.

□ Large Language Model (LLM):

Generates context-aware responses using retrieved document data.

□ Natural Language Processing

(NLP): Understands queries and maps them to the most relevant information.

Why Help Hive



AI-Powered,
Human-Friendly
Responses



Flexible
Data Storage



Instant
Self-Service



Real-time Access
to Information

Unlock the power of AI-driven assistance.
Reach out today!

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