



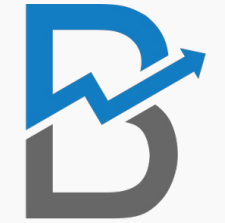
Streamline your service with BrioBot – Build and Integrate your application with GenAI Chatbot

Reduce Helpdesk Calls & Improve Services 24/7

- Supplier inquiries about procurement or customer enquiries about your product/service can overwhelm your Helpdesk, impacting response times and satisfaction.
- BrioBot, our GenAI intelligent chatbot provides a natural and intuitive way to users to interact and delivers informative and instant responses to their queries.

Benefits & Impact

Empower Your Stakeholders & Enhance Efficiency with GenAI



Business Brio
Opex · Analytics · Research

- **24/7 Availability** : Suppliers/customers/stakeholders get instant answers to their questions, anytime, anywhere.
- **Reduced Helpdesk Calls** : Free up your Helpdesk team to focus on complex issues by automating routine inquiries and reduce 25–70% calls.
- **Improved Experience** : Empower Suppliers/customers with self-service access to information and resources.
- **Increased Efficiency** : Automate repetitive tasks and streamline the process for both suppliers/customers and your team.
- **Powered by GPT & API** : Leverage cutting-edge GPT Large Language Models (LLM) and seamless application integration with API for accurate and efficient responses.

The screenshot displays a user interface for a GenAI chatbot. At the top, there is a dropdown menu for 'Industries' with 'Manufacturing' selected. Below it are 'Clear' and 'Submit' buttons. The 'Response' area shows 'PDFs processed successfully for Manufacturing'. The 'Chat' section has an input field with 'what is CBIC' and a 'Number of references to be shown' field with '1'. Below the chat input are 'Clear' and 'Submit' buttons. The 'Answers' section shows 'I don't know.'. The 'Related References' section includes a 'Reference 1:' with a detailed text snippet and a 'Relevance Score: 0.7600108238662671'. A 'Download PDF' link is also present. At the bottom, there is an 'Answer Validation' section with an input field for 'Enter your reference answer here'.

How Does BrioBot Work?

Securely and responsibly transform data and knowledge to a competitive advantage



Data Sources

Multiple pdf documents, csv files, URL



LLM

GPT

Retrieval Augmented Generation (RAG)

reads process documents and responds to user queries.

Vector Database :

Data extracted, segmented and stored as vector embeddings in vector db and metadata stored separately in SQL db.

Responses are served via a **REST API** that is seamlessly integrated into the application and accuracy measured.

BrioBot is hosted on Microsoft's secure Azure cloud platform. Azure's robust security features safeguard user data and interactions within the chatbot environment while scaling seamlessly as user demand grows.

About Business Brio

BrioBot is brought to you by Business Brio, a leading data science and data engineering service provider.

We are ISO 27001 certified for Information security and ISO 56000 certified for innovation management. Business Brio won the 'Excellence in Analytics' award from NASSCOM, Finalist at Red Herring Top 100 Asia Companies, featured in CIO Insider's Top 10 Analytics Solution Providers list and Forbes India, Times Brand Icon awardee.

Business Brio holds multiple IPs including ISO/IEC Standards, publications, MIT open licenses and patents in analytics/AI domain. We serve a myriad of global clients across many industrial domains and are excited to have you on board.

Want to make your
applications Intelligent and
Reduce helpdesk workload ?

LET'S GET IN TOUCH !

Mail Us for Demo
info@businessbrio.com

Visit Our Website
www.businessbrio.com

