

# Adoption & change management for Microsoft Surface Hub

Engage, enable and motivate your people and get the most out of your Teams investment.

Improve collaboration whether your people connect from an office or home.





info@generation-e.co  
1300 553 088 Australia | 0800 112 675 New Zealand

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# People in distributed & hybrid workplaces need to stay connected to each other and to information.

Information workers have too many collaboration and information barriers to be truly productive.

We don't know where people will be when we need to meet with them.

80% of people say that communicating virtually makes them more strategic with their daily work.

Cloud technologies move fast, and people fatigue if they don't know how to embrace & benefit from new features.



Generation-e's Prosci certified and experienced change managers enable you to get the most out of your Surface Hub investment.

We help to engage your people, enable them to be more productive and motivate them around the benefit of the new technology your organisation is deploying for them.

## Improve collaboration in meetings.

## Enable your people to be more effective.

The right change management initiative reduces the time to embrace new technology by 50%.

Without change management, 15% of people will not use new technology.

New technology deployed with change management is 2x more likely to meet the objectives of the project.

Projects with change management are 50% more likely to meet user demands.

Generation-e's 3-day engagement delivers:

- Review of the current meetings landscape
- Customised communications plan
- Messaging for you & your executives to send
- Train the trainer workshop

\$4,900 ex GST  
AU or NZ

Improved output with change management levels were nearly double the original project objectives.

Projects with change management lead to "a more fulfilling and attractive workplace".

69% of the most effective change programs offered training before and after go-live.

The 3 most effective change management initiatives were pre-project change activities, training and executive sponsorship.



Microsoft Surface Hub and Teams Rooms deployed in rapid time to support a distributed workforce in offices and at home.

Challenge was in connecting people who were now working from many locations including from home.

Decision-making was being delayed and Team members were losing their connection.

## **VAHI benefits from improved meetings with Microsoft Surface Hub.**

Meetings start in half the time.

Support calls reduced to near zero.

More people collaborating across spaces without needing support.

Consistent user experience across all spaces helped staff engage clients and each other better.

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