







Microsoft

Gold Windows and Devices Gold Security

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Gold Datacenter Gold Cloud Productivity Gold Enterprise Mobility Management

Surface Hub Authorized Reseller

# Transforming meeting spaces with Microsoft Teams; simple to use, deploy and manage.

Transforming your meeting spaces with the Microsoft Teams experience that's simple to use, deploy and manage. 66% of IT decision makers plan to increase intelligent meeting room devices as offices reopen\*. It's time to invest in modern productivity to empower your people and enable digital transformation.



## **CHALLENGES**

- What do team meetings look like with a hybrid workforce?
- How can one easily scale from small meetings to large groups events?
- How can businesses standardize, simplify and centralize meeting solutions?

## **IDEAL SOLUTION**

- Teams can join from any device, anywhere.
- Businesses are able to use a single platform
- Unified solution deployed across business medias
- Range of options fit for environment

## **DESIRED OUTCOMES**

- Consistent user experience for all spaces, small huddle to large conference rooms.
- Single touch you get meetings started.
- Collaboration for on the go or in person meetings.
- High-quality experiences with flexibility in choice

## Generation-e Modern Meeting Rooms Standards Implementation

Generation-e works with customers to ensure they have the best fit for their organisation. On completion, customers receive **The Modern Meeting Room Catalogue**, which will become a living document as products and technologies will change over time



## Day One

- User experience
- Meeting platform and interoperability requirements
- Ease of deployment for existing/retro fit spaces
- Serviceability and support risk



## Day Two

- Integration with existing furniture and architecture
- Vendor technology roadmaps and trends
- Lifecycle management
- · Workplace safety
- COVID considerations



## **Day Three**

- Corporate and Guest WiFi
- Room Booking and wayfinding
- Appropriate lighting levels or control
- Budget
- Product availability

## **■**generation-e

## generation-e + Microsoft 365 **Better Together**

Generation-e enables people to simply and securely meet, collaborate and share. A simple statement but an approach that can make all the difference to our customers. For too long, people in companies have been limited in how they can work together. Generation-e helps improve your team's productivity through value adding technologies that leverage the power of Microsoft's cloud technology.

Transform your meeting spaces from small huddle areas to large conference rooms with a rich, collaborative Microsoft Teams experience that's simple to use, deploy, and manage. With Microsoft Teams Rooms (MTR) you can start meetings on time with one-touch join then instantly share with remote participants in video conferences that come to life. Microsoft Teams Rooms are the ideal video conferencing solution for your organisation

## Reduce risk & Ensure great outcomes

Generation-e prepare the organization to adopt new applications like Microsoft 365 or Teams through. Our experienced and certified change managers use a PROSCI framework.

## **Change hearts & Minds**

Generation-e transforms how your people think about Microsoft 365 and Microsoft Teams to accelerate the value it provides with clear change communication.

## **Change Communication**

Poor communications and bad timing can lead to poor end-user experience. We create custom communications that align with your culture. Regardless of your current communication plan, the Generation-e team can provide messaging and communication strategies to help increase user adoption.



# Going the full journey with Bunnings: Bringing customer meetings to life

Pushing Microsoft Teams Rooms and Surface Hub experience into Bunnings 500+ stores across Australia and New Zealand

#### Innovation at the core

- On screen user guides for Surface hubs
- Meeting equity standards guided by the Microsoft Modern Meetings Success Framework. Rolled out across throughout Australia and New Zealand

### Benefits realised

- Ease of collaborating and interaction with external parties increased
- Cost savings identified due to duplication of platforms and licenses.
- Able to discontinue previous platform and migrate fully towards Microsoft Teams

#### Genertion-e + Microsoft = Customer Success

- This unique experience and expertise instilled trust that the partner and solution was fit for purpose and the right strategic decision for Bunnings long term.
- Strategic endorsement and alignment between Microsoft and Generation-e highlighted to the customer they had partnered with a strong team that was going to be with them throughout the entire customer journey.





