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Genetec Clearance™ is a digital evidence management system that facilitates collaboration between agencies, corporate departments, attorneys, and the public – to help you review the information you need from one application.



Review and share your evidence from one app

The use of video recordings and multimedia has grown exponentially in investigations and in reviewing operational processes. This presents a need for new applications that can handle the increased size, complexity, and variety of data that has disrupted traditional systems and workflows.

Genetec Clearance™ is a digital evidence management system that helps you centralize and review all case files and reduce reliance on copying information to DVDs and shared drives. With Genetec Clearance, you can grant immediate access to evidence at the click of a button, and ensure information is only shared with authorized individuals – both internal and external to your organization.

Key features

Centralize digital files in one app

Organizations can upload media from a variety of sources, such as surveillance cameras, body-worn devices, interview rooms, and smartphones, as well as any digital file format (e.g., audio files, images, documents, etc.).

Video conversion and review

Replay recordings from hundreds of standard and proprietary video codecs directly in Genetec Clearance, without the need to install standalone players or plugins.

Gain visibility of 3rd party cameras from the community

Launch participative camera registry programs that give you greater visibility over private camera systems and streamline recording requests from participating businesses and residents.

Mobile app

The Genetec Clearance™ Seen mobile app allows investigators to capture evidence from their phones in the field and upload it directly into Genetec Clearance.

Built-in audio and video redaction

An intuitive video editing module allows users without advanced video editing knowledge to spend less time when redacting files. Face detection analytics accelerate the process by masking individuals within a scene while the video trimming function allows you to keep what's essential.

Upload files from the public

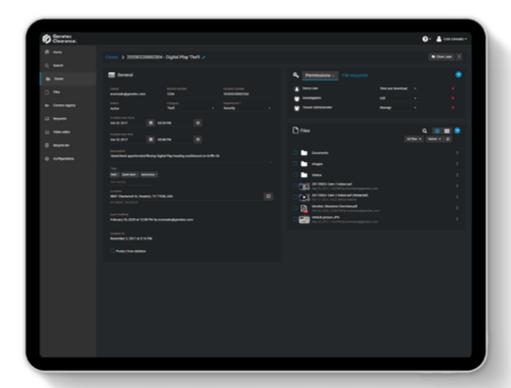
Instantly collect footage from bystanders and witnesses through a shareable link that allows them to share files of any size.

Automatic retention policies

Administrators can configure automatic retention schedules to define how long files are preserved in the application and ensure compliance with organizational policies.

Maintain chain of evidence

All actions are logged within the system's audit trail reports, which include detailed information about the user, activity type, and timestamps.



Keep your cases confidential

Organizations mandate strict guidelines for how evidence is controlled, as the mishandling of sensitive data can lead to fines, and for criminal cases to be dismissed in courts. Still, many continue to rely on USBs to store and distribute digital evidence, despite the risk of the data being stored insecurely or getting lost.

As a trusted provider of security solutions for government agencies and high-profile public and private organizations worldwide, Genetec takes data security very seriously. To ensure alignment with our clients' security standards, all data transferred to Genetec Clearance is encrypted. Organizations can configure their access control policies to ensure cases and files are only accessible by authorized individuals.

Integrate Genetec Clearance with your existing systems

When working on a case, all the information you need must be easily accessible. Genetec Clearance is designed using the "API First" development principle and provides documented and publicly available REST APIs that can be used to integrate with other systems.

Organizations can develop integrations with their CAD/RMS systems, surveillance system, body camera video management software, incident reporting systems, and more, to automatically push data between applications.

Subscription plans

Start collaborating and sharing cases faster with a Genetec Clearance plan that scales with you.

Plan	Camera Count Subscription ^o									
Number of cases	Unlimited									
Number of users	Unlimited									
Camera registry	Included									
Request module	Included									
Storage (GB)	1 GB / Camera									
Video redaction	Included									
Mobile app	Included									
Genetec Clearance plugin for Security Center	Included									
Support & software updates	Included									
Active Directory/SSO integration*	Included									
API access	Included									
eDiscovery receipt	Included									
Extended video format library	Optional									
Additional storage	Optional (increments of 500 GB or 1 TB)									

[°] Subscription based on total quantity of customer security cameras

Request a Demo

clearanceteam@genetec.com

45-day trial

Sign up for a free trial at genetec.com/tryclearance

Contact us

Genetec Inc.

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^{*}Organizations can federate their Active Directory (AD) user identities through Microsoft Azure Active Directory or any provider supporting the OpenID Connect standard.