



Reimagine business processes with Cora Orchestration

Redesign workflows and implement case management to transform customer experiences, support profitable growth, improve cost efficiency, and enhance business agility

What is Cora Orchestration?

Cora Orchestration is a cloud-based intelligent business process management suite (iBPMS) that allows your organization to design automated, human, and system-centric workflows that replace manual processes. It gives you complete data visibility, management controls, and the ability to continually improve processes.

Built on Microsoft Azure, Cora Orchestration incorporates leading Microsoft products including Dynamics and Power Platform. With processes further enhanced by AI and analytics, Cora Orchestration seamlessly integrates with Power Automate workflows.

Cora Orchestration is accessible across a range of devices so that you can orchestrate processes anywhere and anytime.

What are the benefits of Cora Orchestration?



Drives process innovation



Supports continual system optimization



Leads to improved productivity



Delivers a faster time to market



Improves team and operational performance



Reduces transactional costs

Achieve digital transformation in any industry

Every industry will have a use case for Cora Orchestration. In manufacturing, you can orchestrate end-to-end processes and visualize vendor relationships. In insurance, you can transform data processing to build business agility. We'll help you discover the benefits of Cora Orchestration for your business.

Reimagine every customer experience

Cora Orchestration can review, redesign, and improve every customer journey. This gives your organization the ability to react quickly to changing market conditions and customer demand to gain a competitive edge. You can also make sure your employees stay productive and support customers effectively by continuously defining, monitoring, and optimizing processes.

Reduce transaction costs to achieve ROI

When you streamline processes, you'll be spending money wisely. Cora Orchestration can reduce labor costs, create a centralized source of data to minimize processing time, and optimize the cost of transactions with intelligent work allocation and predictive analytics.



Cora Orchestration is user-friendly, flexible, and easy to configure. It provides visibility to our clients to view their case status online. It ensures we give a better service to our clients.

Stuart Toll,
Chief Architect at Aon Hewitt

About Genpact

Genpact (NYSE: G) is a global professional services firm that makes business transformation real. Led by our purpose -- the relentless pursuit of a world that works better for people -- we drive digital-led innovation and digitally enabled intelligent operations for our clients. Guided by our experience reinventing and running thousands of processes for hundreds of clients, many of them Global Fortune 500 companies, we drive real-world transformation at scale. We think with design, dream in digital, and solve problems with data and analytics. Combining our expertise in end-to-end operations and our AI-based platform, Genpact Cora, we focus on the details - all 100,000+ of us. From New York to New Delhi, and more than 30 countries in between, we connect every dot, reimagine every process, and reinvent the ways companies work. We know that reimagining each step from start to finish creates better business outcomes. Whatever it is, we'll be there with you - accelerating digital transformation to create bold, lasting results - because [transformation happens here](#).

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