



genpact

Genpact Post-Payment Audit

Eliminate Financial Leakage Through Intelligent Post Payment Audits

Enterprises lose millions of dollars every year to supplier payment inaccuracies - including duplicate payments, pricing errors, missed rebates and discounts, unprocessed credits, and contractual non-compliance. These leakages are recurring, frequently recovered too late, and continue to scale as transaction volumes grow and supplier ecosystems become more complex. Companies struggle to detect and recover supplier payment leakages due to:



**Root causes hidden
in unstructured data**



**Manual audits
drive inefficiency**



**Transaction volumes
overwhelm audit
teams**



**Reactive recovery,
value realized too
late**

Without intelligent automation, **these gaps expand over time** - turning recoverable value into a persistent margin drain.

Introducing **Genpact Deductions Recovery**

Genpact Post Payment Audit combines deep recovery audit expertise with agentic AI driven automation, advanced analytics, and digital workflows to autonomously detect, investigate, and orchestrate recovery actions - delivering measurable P&L impact and stronger financial control.

Agentic capabilities coordinate data ingestion, exception identification, investigation, and recovery workflows with minimal manual intervention, enabling scale, speed, and consistency that traditional audit approaches cannot achieve.

By combining deep supplier recovery audit expertise with Genpact's agentic AI foundation, our offering automates the end-to-end post-payment audit lifecycle to deliver measurable outcomes, including:



\$0.5M–\$2M recovered per \$1B of supplier spend through analytics-led identification and expert validation of high-confidence payment exceptions



15–20% faster audit to recovery **cycles** through agent led workflows that accelerate investigation, claims, and supplier follow ups



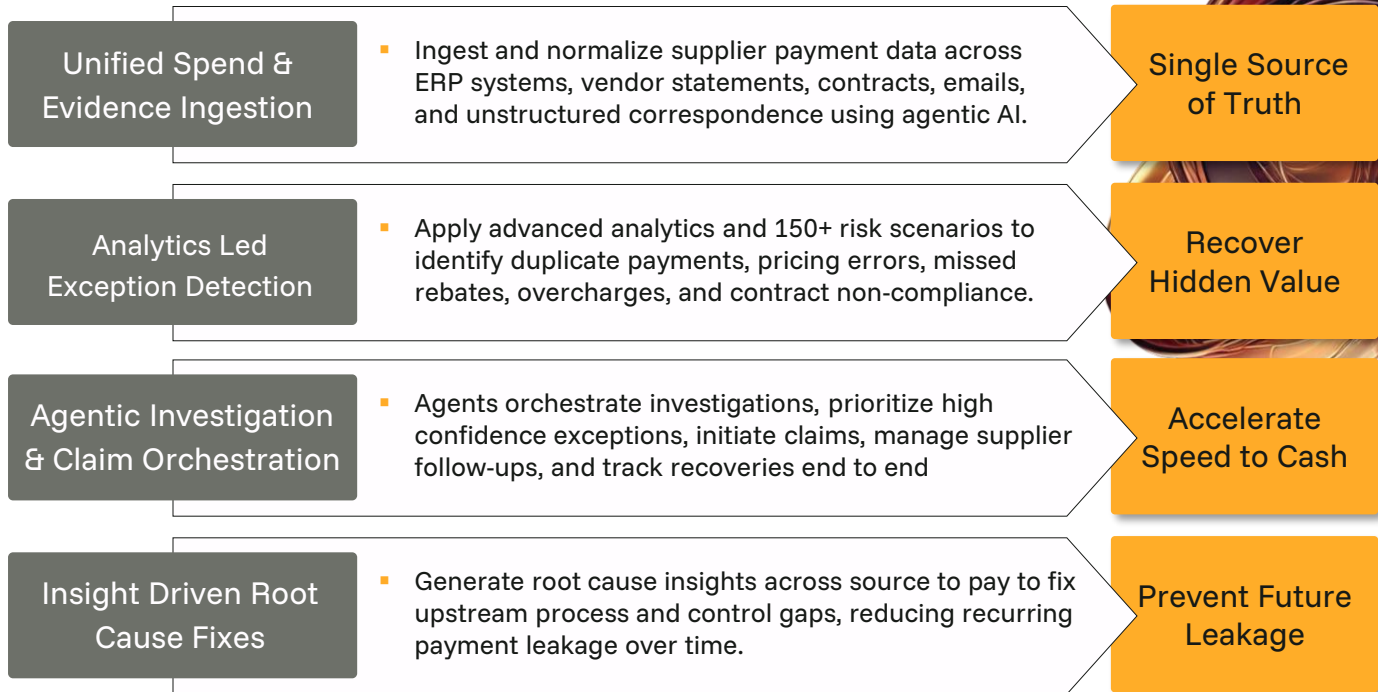
30–40% reduction in recurring payment **leakage**, by fixing upstream process and control gaps based on root cause insights



82%+ claim accuracy at enterprise **scale**, enabled by human-in-the-loop validation focused on the highest value exceptions



Let's see how Genpact's Post-Payment Audit solution drives value for our clients-



Why Partner with Genpact?

The Right Partner. The Right Solution.

Deep recovery audit expertise combined with agentic workflow orchestration

\$1T+
supplier spend analyzed
globally

\$1B+
annual P&L savings
delivered

250+
specialized recovery
audit professionals

Genpact enables organizations to **move from reactive, one-time audits to agentic, always on financial integrity** - *transforming post payment audit* into a foundation for continuous monitoring, autonomous recovery, and sustained margin protection.



Ready to learn more?

Reach out to G's Team: [Mayur Dave](#) | [Dr. Ravi Narayan](#)