



Genpact AP Suite

Accelerating outcomes through domain-led, agentic AP solutions

Genpact at a glance

With deep expertise in transforming finance functions, Genpact partners with Microsoft's advanced AI and cloud technology to drive meaningful outcomes that empower businesses to thrive.

With a global presence spanning 100+ countries, 35+ locations, and a team of 140k+ dedicated experts, we empower 800+ clients worldwide.

About Genpact AP Suite

The **Genpact AP Suite** is a domain-led, **Service-as-Agentic-Solutions** portfolio, powered by Microsoft, that helps businesses achieve autonomous accounts payable and accelerate business outcomes.

Genpact AP Suite is fully transactable, and IP Co-Sell ready in the **Microsoft Azure Marketplace**.

When to engage Genpact

Call Genpact when your customer wants to elevate their finance function into a strategic advantage.

- Your customer is considering a third-party finance product.
- Your customer is considering an enterprise platform for finance operations or AI agents.
- If you hear "lack of standardization and automation across finance processes" – Genpact delivers a future-ready finance function that doesn't just streamline processes — it anticipates them.

Key benefits

Up to
80% touchless processing
AI-driven automation for faster invoice handling

Up to
99% of discounts opportunities captured
Maximize cost savings

Up to
95% duplicate prevention
Enhance supplier relationships and efficiency

Our credentials



Specialist
Adoption and Change Management

Estimated investment required

- Transaction based pricing model - \$1 - \$3 per invoice processed
- Average total deal size is \$3m - \$5m in contract value

"Powered by Microsoft's Azure AI stack, organizations will roll out the Genpact AP Suite knowing enterprise-grade identity, access controls, encryption, and compliance are inherent to the intelligence layer driving their finance transformation."

Gurkan Salk, General Manager, Head of Product Copilot for Sales, Service and Finance, Microsoft

[Read the PR](#)

"Through iterative development and continuous improvement with Genpact by our side, we've reached a point where 40% of our more than 3 million annual invoices are processed with zero human intervention."

David Schulz, Chief Financial Officer, Wesco

[Read the PR](#)

Smart AP processing simplified



genpact AP capture

- 90%+ accurate data extracted out of the box on day one
- Prioritizes urgent and discount invoices



genpact AP advance

- 80%+ touchless processing driven by auto posting techniques
- Automates exception handling for invoice matching



genpact AP trace

- Near 0 duplicate payments with AI fraud detection
- Identifies risks in real-time



genpact AP assist

- Up to 90% of queries resolved automatically
- Enhances supplier experience with AI-powered responses

Case studies



A global professional services firm

Overpayment risks. Duplicate invoices slipping through.

Genpact AP Trace changed the story with:

- AI-powered duplicate detection
- Typographical mismatches caught
- Anomalies in patterns flagged

The results?

- 30% fewer false positives
- Enhanced accuracy
- Errors eliminated
- Risks mitigated

Audits streamlined.



A global leader in the beverage industry

Inefficiencies in accounts payable. Manual tasks piling up. Supplier needs unmet.

Genpact AP Assist stepped in with:

- Intelligent query routing
- AI-driven sentiment analysis
- 100% automation of ad-related inquiries

The results?

- Query resolution: 50% faster
- Supplier satisfaction: improved
- On-time payments: increased

Efficiency redefined.



A global leader in food service distribution

8.5 million invoices a year. 50,000 still manual. That's a bottleneck — draining resources, slowing operations, and stalling growth.

Genpact AP Capture changed the game with:

- Agentic AI-powered solution
- Precise data extraction
- Automated invoice capture and matching

The impact?

- Process steps reduced: 6 - 2
- Manual effort cut: 90%
- Invoice processing time: Just 30 seconds
- Auto-posting rate: 60%
- Accuracy: 99%

Efficiency powerhouse.



An electrical distribution and services company

3.5 million invoices a year. Inefficiencies and delays everywhere.

Genpact AP Advance turned it around with:

- AI-driven invoice prioritization
- Intuitive visual cues
- Seamless AP-buyer collaboration

The impact?

- 400+ AP staff and 7,000 buyers saved time
- Approvals expedited
- Discounts captured
- Overdue payments minimized

All with a streamlined, user-friendly experience.

Genpact (NYSE: G) is an agentic and advanced technology solutions company. We leverage process intelligence and artificial intelligence to deliver measurable outcomes. With a strong partner ecosystem and decades of client trust, we provide innovative solutions that transform how businesses run. Powered by a team with an active learning mindset and client centrality at its core, we deliver lasting value for the world's leading enterprises.

Get to know us at genpact.com and on [LinkedIn](#), [YouTube](#), [X](#), and [Facebook](#).

© 2025 Copyright Genpact. All Rights Reserved.